



# Disabling the Outage Management System (webOMS) Auto Refresh Notifications

July 2023

Customer Readiness

# Agenda



The following items will be covered:

- Reason for disabling the auto refresh feature
- Deployment date
- How to re-enable the auto refresh feature
- Best practice
- Use manual refresh icon

# Disabling the auto refresh feature in webOMS

## Issue

The auto refresh feature is **impacting the system performance** in the Outage Management system (webOMS) application.



## Solution

California ISO is **disabling the automated push notifications** for all webOMS participants. This will reduce some of the load on the server and minimize any latency issues.

# Deployment date

Disabling the automated push notifications for all webOMS participants in the **Production** environment will be effective on **August 1, 2023**.

# What if the automated push notifications are vital to my organization?

You can re-enable the auto refresh feature for each of the screens on the OMS dashboard.

The screenshot displays the OMS Dashboard interface. It features three main panels, each with a refresh icon (a circular arrow) in its top right corner, highlighted by yellow circles and arrows:

- Outage Summary:** Shows a table with columns for Outage ID, PMAX, Participant ID, Start Date/Time, End Date/Time, Nature of Work, Outage State, Resource Name, and Outage Type. A tooltip for the refresh icon indicates 'Enable Real Time Update' (checked) and 'Disable Real Time Update' (unchecked).
- Outage Request Summary:** Shows a table with columns for Outage ID, Request ID, Request User, Participant Name, Request Status, Requested Date, Requested Outage State, and Current Outage State. The status column shows alternating 'APPROVED' (green) and 'OUT' (red) entries.
- Warning Summary:** Shows a table with columns for Warning ID, Outage ID, Participant Name, Warning Type, Outage Class, Warning Issued Time, and Warning Acknowledged.

**IMPORTANT:** The auto refresh feature will be turned off for new webOMS participants as a default setting.

# Turning on the auto refresh feature

Click on the drop down next to the auto refresh icon and select the 'Enable Real Time Update'. This will turn on the auto refresh feature screen. You can repeat the same steps for the other screens.

The screenshot shows the 'Outage Summary' interface. At the top, there is a toolbar with various icons. A yellow callout box points to a refresh icon (a circular arrow) with the text: 'Click on refresh drop down and select Enable Real Time Update'. Below the toolbar, there is a filter section with 'Filtered By: Date Type: Active X' and 'Data Range: This Year (2023) X'. A yellow arrow points to a dropdown menu next to the refresh icon, which is open and shows two options: 'Enable Real Time Update' (with a green checkmark) and 'Disable Real Time Update' (with a red X). A yellow callout box also highlights the 'Enable Real Time Update' option. Below the filter section, there is a table with columns: Outage ID, PMAX, Participant ID, Start Date/Time, End Date/Time, Nature of Work, and Outage. A yellow callout box points to the table with the text: 'Outage Summary'. At the bottom of the interface, there is a navigation bar with buttons: 'BA/TOP Confirm', 'Open in Gantt View', 'Rebroadcast', 'Export Outages', 'Import Outages', and a timestamp '07/17/2023 21:31:26 PPT'.

*Note: Once you have turned on the auto refresh feature, the setting will remain active until you disable it.*

# Best Practice

If you enable the auto refresh feature, be sure to log off from the webOMS session at the end of your workday and then start a new session the following workday. This will reduce the impact to the system performance.

# Manual refresh icon

You can click on the manual refresh icon to load the latest updates. The date and time of the of the last manual refresh will appear at the bottom of the screen. **To ensure you have the latest information, always check the timestamp of when the refresh was run.**

The screenshot shows the 'Outage Summary' interface. A yellow callout box labeled 'Manual refresh icon' points to a circular refresh icon in the top toolbar. Another yellow callout box labeled 'Displays the date and time of the last manual refresh' points to a timestamp '07/17/2023 21:31:26 PPT' in the bottom right corner of the interface.

| <input type="checkbox"/> | Outage ID | PMAX | Participant ID | Start Date/Time | End Date/Time | Nature of Work | Outag |
|--------------------------|-----------|------|----------------|-----------------|---------------|----------------|-------|
| <input type="checkbox"/> |           |      |                |                 |               | PLANT_MAI...   | CAN   |
| <input type="checkbox"/> |           |      |                |                 |               | PLANT_MAI...   | IN_:  |
| <input type="checkbox"/> |           |      |                |                 |               | TRANSMISS...   | CAN   |
| <input type="checkbox"/> |           |      |                |                 |               | TRANSMISS...   | CAN   |
| <input type="checkbox"/> |           |      |                |                 |               | TRANSMISS...   | CAN   |





**Thank you for your participation!**

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