



# Operations Notification System (ONS) Tool Webinar Training

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August 24, 2023

## Revised: 10/27/23

- Added disclaimer to Slide 6.
- Removed previous subscription method slides.
- Updated slide 29 with sender email for Emergency Notifications.
- Removed dates from slide 31

Updated: 10/27/23

# Housekeeping



Keep yourself muted to minimize background noise



Unmute to ask verbal questions or write questions in the chat pod



Raise your hand using WebEx interactivity tools

The information contained in these materials is provided for general information only and does not constitute legal or regulatory advice. The ultimate responsibility for complying with the ISO FERC Tariff and other applicable laws, rules or regulations lies with you. In no event shall the ISO or its employees be liable to you or anyone else for any decision made or action taken in reliance on the information in these materials.

# Agenda

This training will cover a high-level review of changes to how participants receive ISO Emergency Notifications through:



ISO Today Mobile App



CAISO.com (*Emergency Notification & Today's Outlook*)



Emergency Notification Email



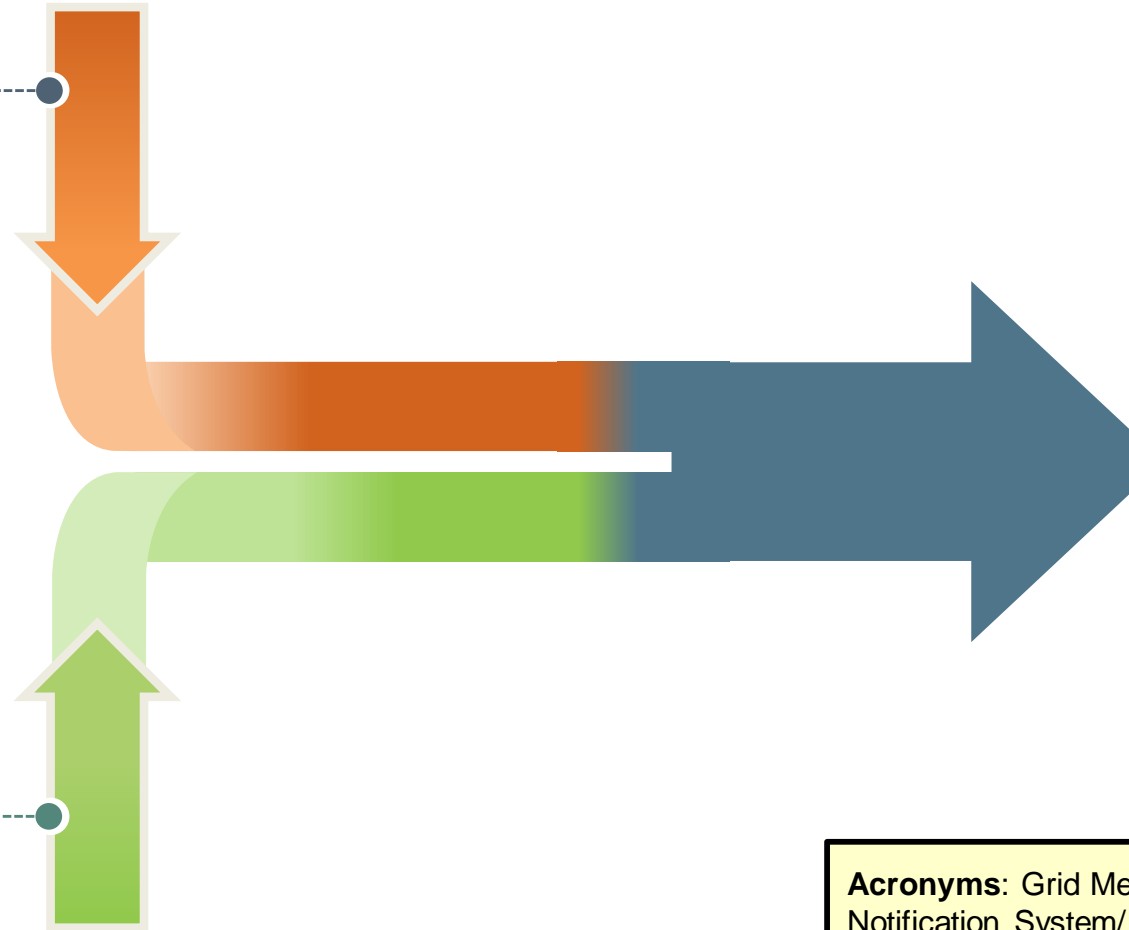
# Operations Notification System (ONS) Tool

## **BACKGROUND ON THE INITIATIVE**

# What is Changing?

## AWE Tool

Alert, Warning, and  
Emergency tool is retiring.



## Additional Platforms

GMS, MNS/MDS, ADS,  
and Everbridge.

## ONS Tool

Operations Notification  
System Tool allows for all  
in one approach for  
communication.

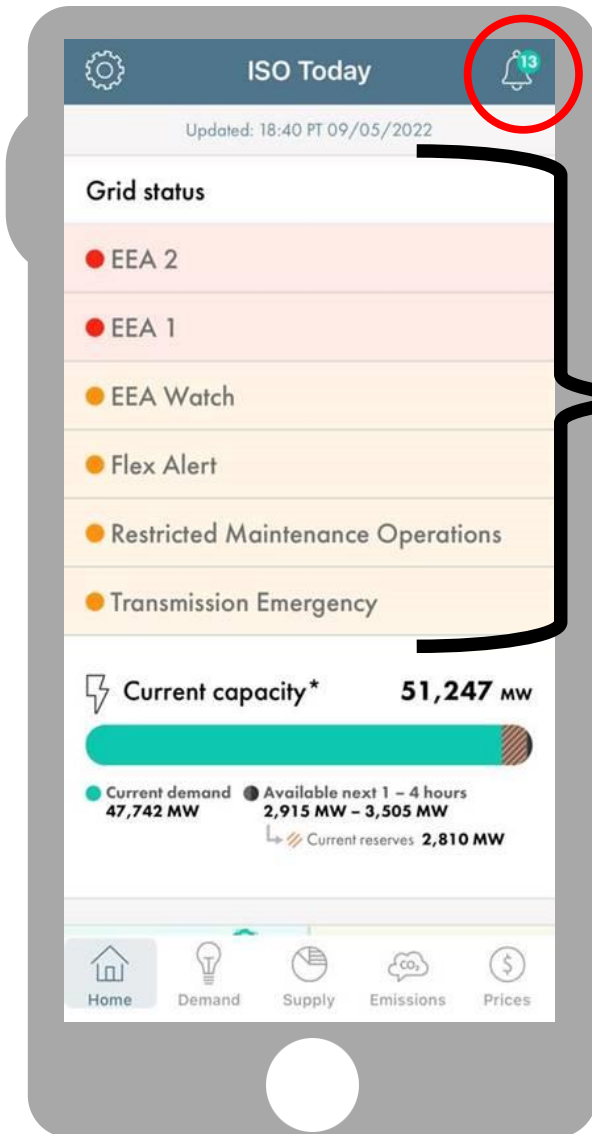
**Acronyms:** Grid Messaging System (GMS), Market Notification System/ Market Definitions Service (MNS/MDS), and Automated Dispatch System (ADS)



# CHANGES TO THE ISO TODAY MOBILE APP – *ALL TECHNOLOGY PLATFORMS*

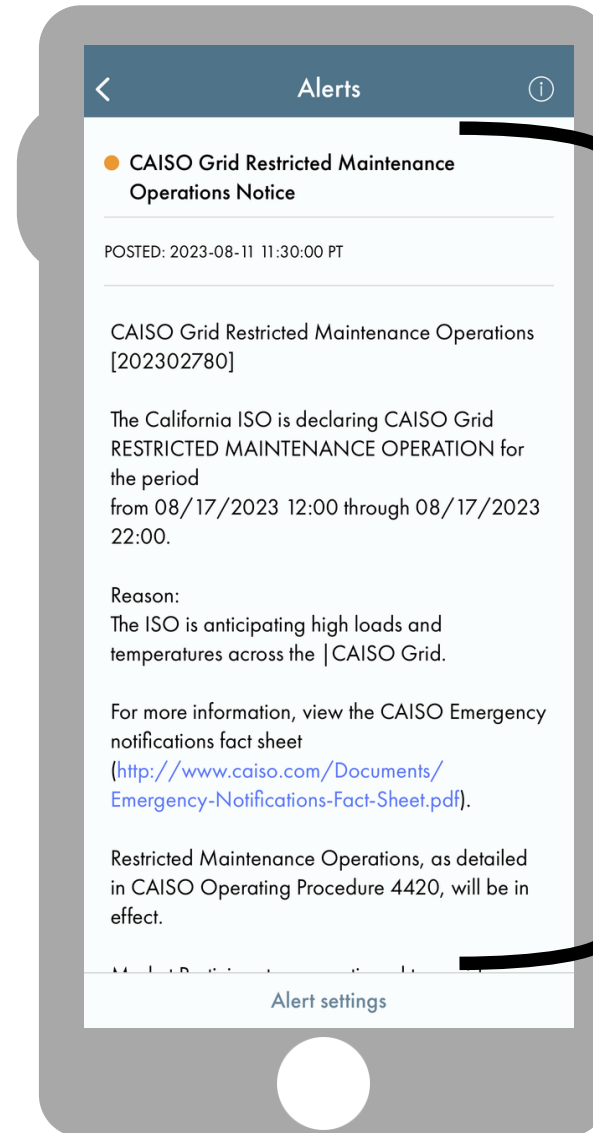
**Added: The example screenshots throughout this training utilizes fake data (e.g., emergency notifications issued).**

# ISO Today Mobile App – Current



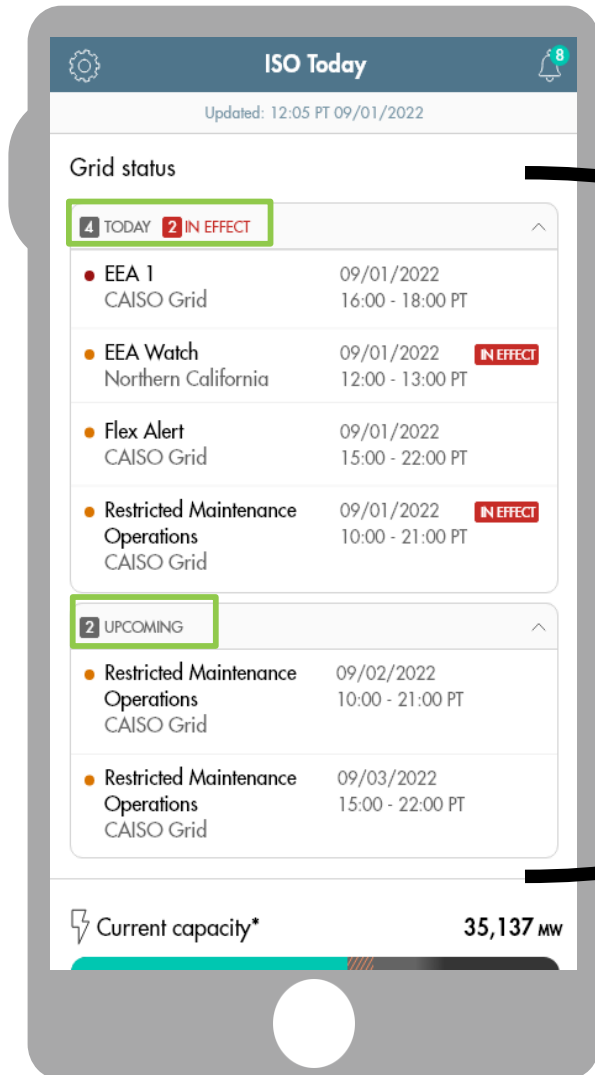
Clicking the bell icon will bring users to the Alerts page.

Display shows what is currently in effect.



Alerts display a running list of emergency notifications issued.

# ISO Today Mobile App – *Future*



## New Labeling System

### TODAY

- What is happening today (it may not be in effect yet).

### IN EFFECT

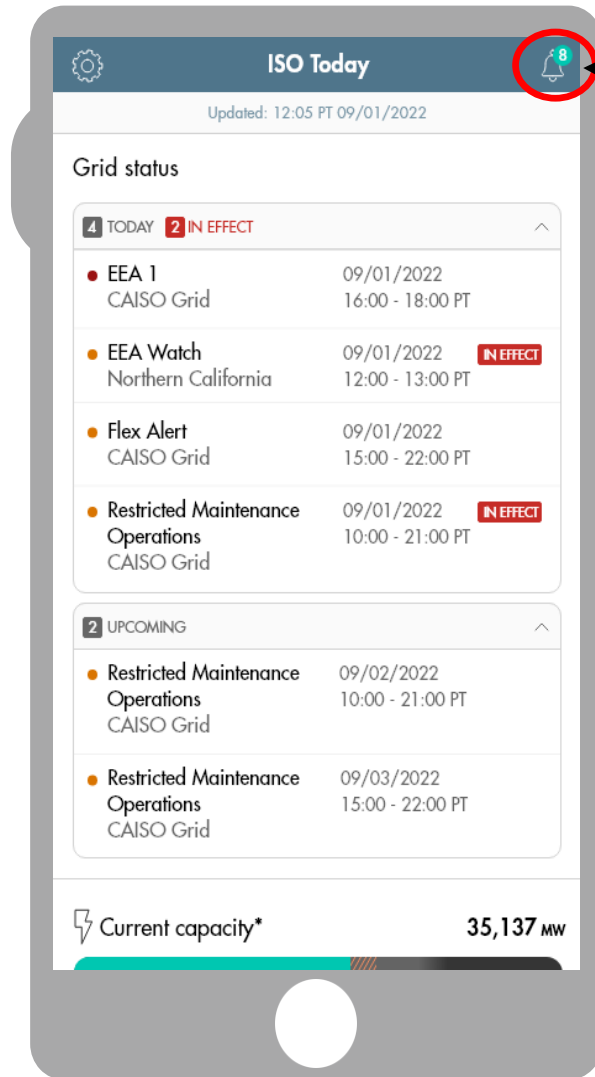
- What is currently taking place.

### UPCOMING

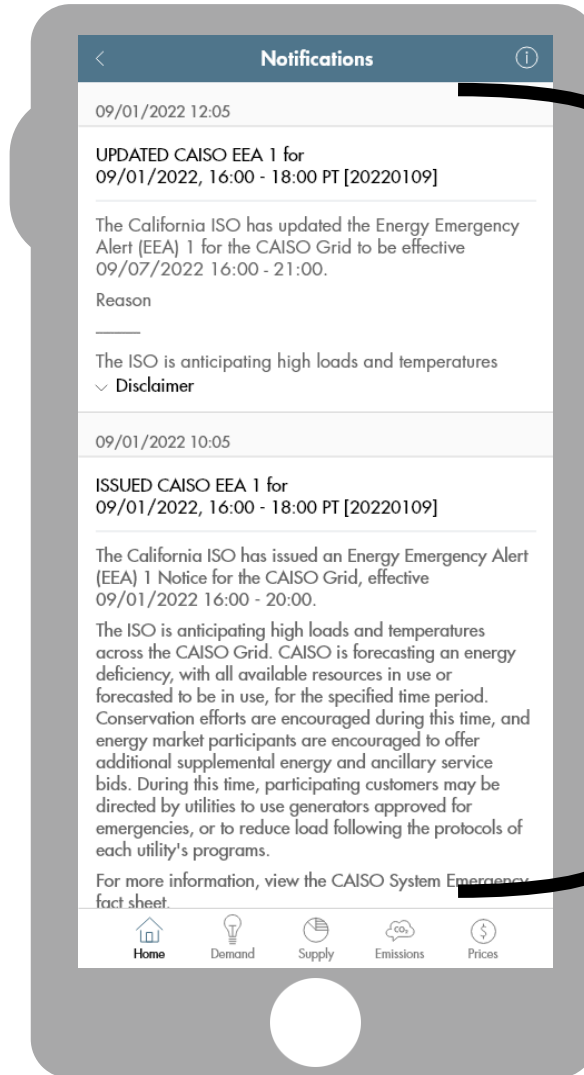
- Has not occurred yet.
- This tab will collapse by default to save screen space for users



# ISO Today Mobile App – *Future*



Clicking bell icon will now bring users to Notifications page.



Notifications will display a running list of emergency notifications issued.

*\*Once a user clicks the bell, the notification alert goes away*

# Questions



# CHANGES TO TODAY'S OUTLOOK ON CAISO.COM

# Today's Outlook – Before

California ISO

ABOUT US PARTICIPATE STAY INFORMED PLANNING MARKET & OPERATIONS RULES ISO EN ESPAÑOL

Home > Today's Outlook

Today's Outlook Demand Supply Emissions Prices AS OF 15:15 08/15/2023

Current Demand trend Net demand trend Resource adequacy trend 7-day resource adequacy trend

Grid status	View all alerts	Northern California	Southern California	VEA Region
● Restricted Maintenance Operations		✓	✓	✓

Current and forecasted demand AS OF 15:15 [About demand](#)

Current capacity\* **51,848 MW**

● Current demand 39,986 MW ● Available next 1 – 4 hours 7,031 MW – 11,862 MW Includes reserves 3,222 MW

**51,848 MW** Current capacity\* **39,986 MW** Current demand **3,222 MW** Current reserves

**43,691 MW** Forecasted peak (18:00) **45,934 MW** Tomorrow's forecasted peak

\*Capacity varies due to startup, constraints, outages, congestion, and emergencies. Does not include solar and wind or Demand Response resources. View all outage reports.

Provides high level status of the grid.

Ex. Looking at the RMO, it provides the areas impacted and a link to view all alerts.

# Today's Outlook – After

Calendar Today's Outlook Recent Documents Daily Briefing Careers Contact Us

California ISO Search...

ABOUT US PARTICIPATE STAY INFORMED PLANNING MARKET & OPERATIONS RULES ISO EN ESPAÑOL

Home > Today's Outlook

Today's Outlook Demand Supply Emissions Prices AS OF 21:01 08/15/2023

Current Demand trend Net demand trend Resource adequacy trend 7-day resource adequacy trend

Grid status

2 TODAY 2 IN EFFECT ↑			
● EEA Watch	Northern CA Region	08/15/2023, 21:04 - 22:04 PT	IN EFFECT
● Restricted Maintenance Operations	CAISO Grid	08/15/2023, 19:05 - 23:59 PT	IN EFFECT
1 UPCOMING ↓			

Grid status will now mirror what users will see on the ISO Today mobile app.

# Today's Outlook – After

The screenshot displays the California ISO website's 'Today's Outlook' page. On the left, a navigation menu includes 'Home > Today's Outlook' and 'Today's Outlook' with sub-sections for 'Current' and 'Demand'. Below this is a 'Grid status' section with a summary: '2 TODAY 2 IN EFFECT'. A list of active statuses includes 'EEA Watch' (highlighted with a green border) and 'Restricted Maintenance'. At the bottom, it shows '1 UPCOMING'.

The main content area features a detailed notification for an EEA Watch. The notification header includes the title 'EEA Watch', the effective time '08/15/2023, 21:04 - 23:04 PT', and the ID '#202361885990'. It is categorized under 'Notifications for this event' and has an 'Update' timestamp of '08/15/2023, 21:07 PT'. The body of the notification contains the following text:

CAISO EEA Watch NOTICE update for 202361885990  
Notice No: 202361885990-06  
The California ISO has issued an Energy Emergency Alert (EEA) Watch Notice for Northern CA Region, effective 08/15/2023 21:04 through 08/15/2023 23:04.

Reason: Update reason

CAISO is forecasting an energy deficiency, with all available resources in use or forecasted to be in use, for the specified time period. Conservation efforts are encouraged during this time, and energy market participants are encouraged to offer additional supplemental energy and ancillary service bids. During this time, participating customers may be directed by utilities to use generators approved for emergencies, or to reduce load following the protocols of each utility's programs.

For more information, view the CAISO System Emergency fact sheet (<http://www.caiso.com/Documents/SystemAlertsWarningsandEmergenciesFactSheet.pdf>)  
Monitor system conditions on Today's Outlook (<http://www.caiso.com/TodaysOutlook/Pages/default.aspx>) and contact local electric utilities for details about their respective load reduction programs.

Notice issued at: [08/15/2023 21:07:21]

Below the update is a 'Disclaimer' section and an 'Issue' section dated '08/15/2023, 21:05 PT'. The issue notification includes the title 'CAISO EEA Watch NOTICE - 202361885990', the notice number '202361885990-82', and the effective time '08/15/2023 21:04 through 08/15/2023 22:04'. The reason is listed as 'ENTER TEXT HERE'. The body of the issue notification contains the following text:

CAISO is forecasting an energy deficiency, with all available resources in use or forecasted to be in use, for the specified time period.

Conservation efforts are encouraged during this time, and energy market participants are encouraged to offer additional supplemental energy and ancillary service bids. During this time, participating

Capacity varies due to start-up, constraints, outages, congestion, and emergencies. Does not include solar and wind or Demand response resources.

This will contain historical details around the specific emergency notification (e.g., issued, updates).



# CHANGES TO THE EMERGENCY NOTIFICATION PAGE ON CAISO.COM

# Emergency Notifications Archive Section – Before

## Emergency notifications

Emergency notifications are issued when operating reserves or transmission capacity limitations threaten the ability of the California ISO to safely and reliably operate the grid.

Click [here](#) to sign up for Flex Alerts and other ISO communications. Receive notifications of grid emergencies via the [ISO Today app](#) or [RSS](#).

### Grid resources

- [Emergency Notifications Fact Sheet](#) 8/11/2023 12:13
- [California ISO Peak Load History - 1998 to Present](#) 9/15/2022 09:39
- [Grid Emergencies History Report - 1998 to Present](#) 8/02/2023 11:24
- [Summer Heat Event - Process and Communications](#) 6/02/2023 13:40

[Click here](#) for all notifications issued over the past 90 days

### Current Active Notice(s)

No Current Notice

### Pending Notices

CAISO Grid Restricted Maintenance Operations [202302778]

The California ISO is declaring CAISO Grid RESTRICTED MAINTENANCE OPERATION for the period from 08/15/2023 12:00 through 08/15/2023 22:00.

Reason:  
The ISO is anticipating high loads and temperatures across the |CAISO Grid.

For more information, view the CAISO Emergency notifications fact sheet (<http://www.aiso.com/Documents/Emergency-Notifications-Fact-Sheet.pdf>).

Restricted Maintenance Operations, as detailed in CAISO Operating Procedure 4420, will be in effect.

Market Participants are cautioned to avoid actions, which may jeopardize generator and/or transmission availability.

Monitor system conditions on Today's Outlook (<http://www.aiso.com/TodaysOutlook/Pages/default.aspx>) and check with local electric utilities for additional information.

Notice issued at: 08/10/2023 13:30

----- DISCLAIMER -----  
This CAISO notice is based on the current conditions of the transmission grid system. While this CAISO notice reflects the most current information available to the CAISO, because transmission



Notices displayed in reverse chronological order

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NOTICE: 202302780 POSTED: 2023-08-11 11:30:00  
-----

CAISO Grid Restricted Maintenance Operations [202302780]

The California ISO is declaring CAISO Grid RESTRICTED MAINTENANCE OPERATION for the period from 08/17/2023 12:00 through 08/17/2023 22:00.

Reason:  
The ISO is anticipating high loads and temperatures across the |CAISO Grid.

For more information, view the CAISO Emergency notifications fact sheet (<http://www.aiso.com/Documents/Emergency-Notifications-Fact-Sheet.pdf>).

Restricted Maintenance Operations, as detailed in CAISO Operating Procedure 4420, will be in effect.

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Monitor system conditions on Today's Outlook (<http://www.aiso.com/TodaysOutlook/Pages/default.aspx>) and check with local electric utilities for additional information.

Notice issued at: 08/11/2023 11:30

----- DISCLAIMER -----  
This CAISO notice is based on the current conditions of the transmission grid system. While this CAISO notice reflects the most current information available to the CAISO, because transmission grid system conditions are subject to sudden and rapid change without warning, the accuracy of this notice cannot be assured. This CAISO notice is provided solely for informational purposes. Reliance by any party on the contents of this CAISO notice, regardless of any errors, omissions, inaccuracies, and/or subsequent changed conditions shall not be made the basis for any claim, demand or cause for action against the CAISO. Any recipient's decisions or actions that may be based in any way whatsoever on the contents of this CAISO notice shall be the sole responsibility of the recipient.  
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# Emergency Notifications Page on CAISO.com – After

## Emergency notifications

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Click [here](#) to sign up for Flex Alerts and other ISO communications. Receive notifications of grid emergencies via the [ISO Today app](#) or [RSS](#).

### Grid history and facts

- [System Alerts, Warnings and Emergencies Fact Sheet](#) 5/08/2018 15:15
- [California ISO Peak Load History - 1998 through 2018](#) 2/04/2019 16:15
- [Grid History - 1998 to Present](#) 6/13/2019 09:59

Click [here](#) for all notifications issued over the past 90 days

### Grid status

2 TODAY 2 IN EFFECT <span>↑</span>			
● <b>EEA Watch</b>	Northern CA Region	08/15/2023 21:04 - 23:04 PT	<b>IN EFFECT</b>
● <b>Restricted Maintenance Operations</b>	CAISO Grid	08/15/2023 19:05 - 23:59 PT	<b>IN EFFECT</b>
1 UPCOMING <span>↑</span>			
● <b>Restricted Maintenance Operations</b>	CAISO Grid	08/16/2023 00:00 - 19:05 PT	

This section will mirror what is on the ISO Today Mobile App.

# Emergency Notifications Page on CAISO.com – After

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### Grid history and facts

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- [Grid History - 1998 to Present](#) 8/13/2019 09:59

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### Grid status

**2** TODAY **2** IN EFFECT ↑

- EEA Watch** Northern CA Region 08/15/2023 21:04 - 23:04 PT IN EFFECT
- Restricted Maintenance Operations** CAISO Grid 08/15/2023 19:05 - 23:59 PT IN EFFECT

**1** UPCOMING ↑

- Restricted Maintenance Operations** CAISO Grid 08/16/2023 00:00 - 19:05 PT

## Emergency notifications archive

View current and past notices in reverse chronological order from the last 90 days.

For in effect and issued events and notices, [view the emergency notifications page](#).

### Emergency notifications (last 90 days)

Post datetime ↓↑	ID ↓↑	Event type ↓↑	Message type ↓↑	Description
08/15/2023, 15:20 PT	202351780611-08	Flex Alert	End	Flex Alert issued for 08/15/2023 13:36 to 08/15/2023 ...
08/15/2023, 14:48 PT	202351780611-77	Flex Alert	Update	UPDATE - Flex Alert for Northern CA Region - 202351...
08/15/2023, 13:36 PT	202351780611-83	Flex Alert	Issue	Flex Alert for Northern CA Region effective 08/15/202...
08/15/2023, 12:36 PT	202321964113-03	Restricted Maintenance Operations	End	Ended - GENERATION Restricted Maintenance Oper...
08/15/2023, 12:36 PT	202385345067-05	Flex Alert	End	Flex Alert issued for 08/14/2023 17:00 to 08/14/2023 ...
08/15/2023, 12:36 PT	202335233307-26	System Emergency	End	System Emergency End update
08/15/2023, 12:36 PT	202312017328-81	Transmission Emergency	End	ONS Reminder - Event - 202312017328 terminating i...
08/14/2023, 16:19 PT	202335233307-35	System Emergency	Issue	System Emergency Notice
08/14/2023, 15:49 PT	202318987537-50	Transmission Emergency	End	CAISO Grid TRANSMISSION EMERGENCY ENDED ...
08/14/2023, 15:05 PT	202321964113-15	Restricted Maintenance Operations	Issue	GENERATION Restricted Maintenance Operations N...
08/14/2023, 15:03 PT	202385345067-31	Flex Alert	Issue	Flex Alert for South OC San Diego Region effective 0...
08/14/2023, 14:51 PT	202312017328-38	Transmission Emergency	Issue	CAISO Grid TRANSMISSION EMERGENCY Notice - ...
08/14/2023, 14:51 PT	202318987537-86	Transmission Emergency	Issue	CAISO Grid TRANSMISSION EMERGENCY Notice - ...
08/12/2023, 15:15 PT	202349195006-79	Test	End	CAISO Grid TEST ENDED NOTICE - 202349195006
08/11/2023, 15:13 PT	202367675113-83	EEA 1	End	CAISO EEA 1 - ENDED - 202367675113
08/11/2023, 14:16 PT	202349195006-48	Test	Issue	CAISO Grid TEST NOTICE - 202349195006
08/11/2023, 14:14 PT	202367675113-79	EEA 1	Issue	CAISO EEA 1 NOTICE - 202367675113
08/10/2023, 17:39 PT	202324987613-46	Test	End	CAISO Grid TEST ENDED NOTICE - 202324987613
08/10/2023, 16:38 PT	202342746931-19	EEA 1	End	CAISO EEA 1 - ENDED - 202342746931

# Emergency Notifications Archive Section – After

Emergency notifications archive

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Emergency notifications (last 90 days)

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08/11/2023, 15:13 PT	202367675113-83	EEA 1	End	CAISO EEA 1 - ENDED - 202367675113
08/11/2023, 14:16 PT	202349195006-48	Test	Issue	CAISO Grid TEST NOTICE - 202349195006
08/11/2023, 14:14 PT	202367675113-79	EEA 1	Issue	CAISO EEA 1 NOTICE - 202367675113
08/10/2023, 17:39 PT	202324987613-46	Test	End	CAISO Grid TEST ENDED NOTICE - 202324987613
08/10/2023, 16:38 PT	202342746931-19	EEA 1	End	CAISO EEA 1 - ENDED - 202342746931

## Different Ways to Filter

### ➤ Post Date & Time

# Emergency Notifications Archive Section – After

Emergency notifications archive

View current and past notices in reverse chronological order from the last 90 days.

For in effect and issued events and notices, view the [emergency notifications page](#).

Emergency notifications (last 90 days)

Post datetime ↓↑	ID ↓↑	Event type ↓↑	Message type ↓↑	Description
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08/10/2023, 17:39 P	202324987613-46	Test	End	CAISO Grid TEST ENDED NOTICE - 202324987613
08/10/2023, 16:38 P	202342746931-19	EA 1	End	CAISO EEA 1 - ENDED - 202342746931

## Different Ways to Filter

- Post Date & Time
- ID name

# Emergency Notifications Archive Section – After

Emergency notifications archive

View current and past notices in reverse chronological order from the last 90 days.

For in effect and issued events and notices, view the emergency notifications page.

Emergency notifications (last 90 days)

Post datetime ↓↑	ID ↓↑	Event type ↓↑	Message type ↓↑	Description
08/15/2023, 15:20 PT	202351780611-08	Flex Alert	End	Flex Alert issued for 08/15/2023 13:36 to 08/15/2023 ...
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08/10/2023, 16:38 PT	202342746931-19	EEA 1	End	CAISO EEA 1 - ENDED - 202342746931

## Different Ways to Filter

- Post Date & Time
- ID name
- Event Type
  - Flex Alert, Restricted Maintenance Operations, Transmission Emergency, EEA levels

# Emergency Notifications Archive Section – *After*

Emergency notifications archive

View current and past notices in reverse chronological order from the last 90 days.

For in effect and issued events and notices, view the [emergency notifications page](#).

Emergency notifications (last 90 days)

Post datetime ↓↑	ID ↓↑	Event type ↓↑	Message type ↓↑	Description
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08/14/2023, 14:51 PT	202312017328-38	Transmission Emergency	Issue	CAISO Grid TRANSMISSION EMERGENCY Notice - ...
08/14/2023, 14:51 PT	202318987537-86	Transmission Emergency	Issue	CAISO Grid TRANSMISSION EMERGENCY Notice - ...
08/12/2023, 15:15 PT	202349195006-79	Test	End	CAISO Grid TEST ENDED NOTICE - 202349195006
08/11/2023, 15:13 PT	202367675113-83	EEA 1	End	CAISO EEA 1 - ENDED - 202367675113
08/11/2023, 14:16 PT	202349195006-48	Test	Issue	CAISO Grid TEST NOTICE - 202349195006
08/11/2023, 14:14 PT	202367675113-79	EEA 1	Issue	CAISO EEA 1 NOTICE - 202367675113
08/10/2023, 17:39 PT	202324987613-46	Test	End	CAISO Grid TEST ENDED NOTICE - 202324987613
08/10/2023, 16:38 PT	202342746931-19	EEA 1	End	CAISO EEA 1 - ENDED - 202342746931

## Different Ways to Filter

- Post Date & Time
- ID name
- Event Type
  - Flex Alert, Restricted Maintenance Operations, Transmission Emergency, EEA levels
- Message Type
  - Issue, Update, End

# Emergency Notifications Archive Section – *After*

Emergency notifications archive

View current and past notices in reverse chronological order from the last 90 days.

For in effect and issued events and notices, view the [emergency notifications page](#).

Emergency notifications (last 90 days)

Post datetime ↓↑	ID ↓↑	Event type ↓↑	Message type ↓↑	Description
08/15/2023, 15:20 PT	202351780611-08	Flex Alert	End	Flex Alert issued for 08/15/2023 13:36 to 08/15/2023 ...
08/15/2023, 14:48 PT	202351780611-77	Flex Alert	Update	UPDATE - Flex Alert for Northern CA Region - 202351...
08/15/2023, 13:36 PT	202351780611-83	Flex Alert	Issue	Flex Alert for Northern CA Region effective 08/15/202...
08/15/2023, 12:36 PT	202321964113-03	Restricted Maintenance Operations	End	Ended - GENERATION Restricted Maintenance Oper...
08/15/2023, 12:36 PT	202385345067-05	Flex Alert	End	Flex Alert issued for 08/14/2023 17:00 to 08/14/2023 ...
08/15/2023, 12:36 PT	202335233307-26	System Emergency	End	System Emergency End update
08/15/2023, 12:36 PT	202312017328-81	Transmission Emergency	End	ONS Reminder - Event - 202312017328 terminating i...
08/14/2023, 16:19 PT	202335233307-35	System Emergency	Issue	System Emergency Notice
08/14/2023, 15:49 PT	202318987537-50	Transmission Emergency	End	CAISO Grid TRANSMISSION EMERGENCY ENDED .
08/14/2023, 15:05 PT	202321964113-15	Restricted Maintenance Operations	Issue	GENERATION Restricted Maintenance Operations N...
08/14/2023, 15:03 PT	202385345067-31	Flex Alert	Issue	Flex Alert for South OC San Diego Region effective 0...
08/14/2023, 14:51 PT	202312017328-38	Transmission Emergency	Issue	CAISO Grid TRANSMISSION EMERGENCY Notice - .
08/14/2023, 14:51 PT	202318987537-86	Transmission Emergency	Issue	CAISO Grid TRANSMISSION EMERGENCY Notice - .
08/12/2023, 15:15 PT	202349195006-79	Test	End	CAISO Grid TEST ENDED NOTICE - 202349195006
08/11/2023, 15:13 PT	202367675113-83	EEA 1	End	CAISO EEA 1 - ENDED - 202367675113
08/11/2023, 14:16 PT	202349195006-48	Test	Issue	CAISO Grid TEST NOTICE - 202349195006
08/11/2023, 14:14 PT	202367675113-79	EEA 1	Issue	CAISO EEA 1 NOTICE - 202367675113
08/10/2023, 17:39 PT	202324987613-46	Test	End	CAISO Grid TEST ENDED NOTICE - 202324987613
08/10/2023, 16:38 PT	202342746931-19	EEA 1	End	CAISO EEA 1 - ENDED - 202342746931

## Different Ways to Filter

- Post Date & Time
- ID name
- Event Type
  - Flex Alert, Restricted Maintenance Operations, Transmission Emergency, EEA levels
- Message Type
  - Issue, Update, End
- Description
  - Subject line of email sent out

# Emergency Notifications Archive Section Filtering – After (cont.)

Emergency notifications archive

View current and past notices in reverse chronological order from the last 90 days.

For in effect and issued events and notices, [view the emergency notifications page](#).

Emergency notifications (last 90 days)

Post datetime ↓↑	ID ↓↑	Event type ↓	Message type ↓↑	Description
08/02/2023, 12:38 PT	202321935537-36	Transmission Emergency-Firm Load Interruption	End	Firm Load Interruptions - Transmission Emergency
08/02/2023, 08:38 PT	202321935537-56	Transmission Emergency-Firm Load Interruption	Issue	Transmission Energy Firm Load Interruption - 202321...
07/31/2023, 16:44 PT	202353795047-32	Transmission Emergency-Firm Load Interruption	End	Firm Load Interruptions - Transmission Emergency
07/31/2023, 16:35 PT	202353795047-97	Transmission Emergency-Firm Load Interruption	Issue	
08/15/2023, 12:36 PT	202312017328-81	Transmission Emergency	End	
08/14/2023, 15:49 PT	202318987537-50	Transmission Emergency	End	
08/14/2023, 14:51 PT	202312017328-38	Transmission Emergency	Issue	
08/14/2023, 14:51 PT	202318987537-86	Transmission Emergency	Issue	CAISO Grid TRANSMISSION EMERGENCY Notice - ...
08/08/2023, 13:30 PT	202325829426-76	Transmission Emergency	End	CAISO Grid TRANSMISSION EMERGENCY ENDED ...
08/08/2023, 13:11 PT	202325829426-31	Transmission Emergency	Issue	CAISO Grid TRANSMISSION EMERGENCY Notice - ...
08/07/2023, 15:33 PT	202313221537-59	Transmission Emergency	End	CAISO Grid TRANSMISSION EMERGENCY ENDED ...
08/07/2023, 14:33 PT	202313221537-17	Transmission Emergency	Issue	CAISO Grid TRANSMISSION EMERGENCY Notice - ...
08/07/2023, 14:31 PT	202318520088-77	Transmission Emergency	End	CAISO Grid TRANSMISSION EMERGENCY ENDED ...
08/07/2023, 14:22 PT	202318520088-17	Transmission Emergency	Issue	CAISO Grid TRANSMISSION EMERGENCY Notice - ...
07/28/2023, 20:01 PT	202385082022-91	Transmission Emergency	End	CAISO Grid TRANSMISSION EMERGENCY ENDED ...

Here is an example of the page being filtered under the Event Type as “Transmission Emergency.”



# Emergency Notifications Archive Section Details – After (cont.)

Emergency notifications (last 90 days) 🔍 issue

Post datetime ↓↑	ID ↓↑	Event type ↓↑	Message type ↓↑	Description
08/15/				
08/14/				
08/14/				
08/14/				
08/14/				
08/14/				
08/14/				
08/11/				
08/11/				
08/10/				
08/10/				
08/09/				
08/08/				
08/08/				
08/07/				
08/07/				

🔍

● **Flex Alert**

Posted: 08/15/2023, 15:20 PT #202351780611-08

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Notice No: 202351780611-08

The California ISO has concluded the Flex Alert issued for Northern CA Region from 08/15/2023 13:36 to 08/15/2023 15:20

Thank you for your participation.

[Disclaimer](#)

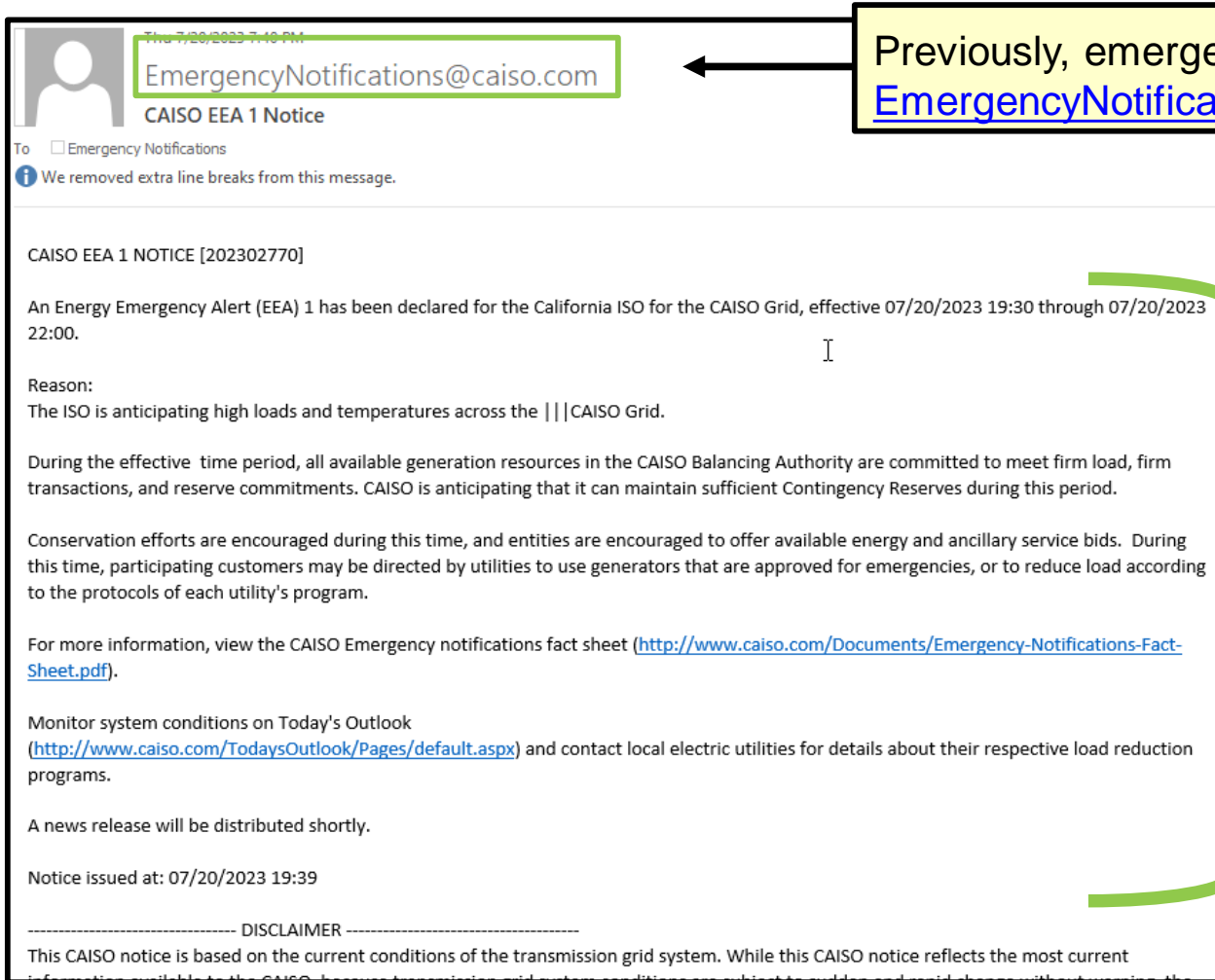
Post datetime ↓↑	ID ↓↑	Event type ↓↑	message type ↓↑	Description
08/15/2023, 15:20 PT	202351780611-08	Flex Alert	End	Flex Alert issued for 08/15/2023 13:36 to 08/15/2023 ...
08/15/2023, 14:48 PT	202351780611-77	Flex Alert	Update	UPDATE - Flex Alert for Northern CA Region - 202351

# Questions



# CHANGES TO THE EMERGENCY NOTIFICATION EMAILS & SUBSCRIBING

# Emergency Notification Email Changes – *Before*



Previously, emergency notifications were sent from [EmergencyNotifications@caiso.com](mailto:EmergencyNotifications@caiso.com)

The context in the email will remain the same  
*\*with some new additions*

# Emergency Notification Email Changes – After

**From:** [Emergencynotifications@caisocommunications.com](mailto:Emergencynotifications@caisocommunications.com)

**Sent:** Tuesday, July 18, 2023 1:21 PM

**To:** Test Participant <[email@caiso.com](mailto:email@caiso.com)>

**Subject:** [EXTERNAL] Flex Alert for CAISO Grid effective 07/18/2023 13:30 - 202327798837

Flex Alert for CAISO Grid effective 07/18/2023 13:30 - 202327798837

Notice No: 202327798837-04

The California ISO has issued a Flex Alert for CAISO Grid effective 07/18/2023 13:30 .

Californians are urged to conserve electricity from 07/18/2023 13:30 to 07/18/2023 14:30 to avoid power disruptions.

**PLANNED EVENTS**

Restricted Maintenance Operations - Northern CA Region: 07/19/2023

A news release CG TEST 7-18. For media inquiries, email - [ISOMedia@caiso.com](mailto:ISOMedia@caiso.com)

To manage your subscription preferences, please click here <http://caiso.com/subscriptionpreferences>

Notice issued at: [07/18/2023 13:20:49]

----- DISCLAIMER -----

Emergency Notifications will now be sent from the email: [emergencynotifications@caisocommunications.com](mailto:emergencynotifications@caisocommunications.com)




New section titled, “**Planned Events.**” Provide context to participants of upcoming events and context to what is happening next.

Link at the bottom of email to manage Emergency Notification subscription preferences.



# READINESS ACTIVITIES AND WRAP UP

# Timing of Changes

 ISO Today Mobile App	A few weeks after the ONS Tool launch
 CAISO.com <i>(Emergency Notification &amp; Today's Outlook)</i>	With the ONS tool Launch <i>weather conditions permitting</i>
 Emergency Notification Email	With the ONS tool Launch <i>weather conditions permitting</i>

**Customer Readiness will be sending out communications when ISO Today App & CAISO.com changes occur.**

# Wrap Up

We covered a high-level review of changes to how participants receive ISO Emergency Notifications through:



ISO Today Mobile App



CAISO.com (*Emergency Notification & Today's Outlook*)



Emergency Notification Email



## What Questions Do You Have?



Keep yourself muted to minimize background noise until you are ready to speak



Unmute to ask verbal questions or write questions in the chat pod



Raise your hand using WebEx interactivity tools to be put in verbal queue

# Thank you for your participation!

For clarification on anything presented in this training, send an email to: [CustomerReadiness@caiso.com](mailto:CustomerReadiness@caiso.com)

For any other questions or stakeholder specific questions or concerns, please [submit a ticket](#).

