

Memorandum

To: ISO Board of Governors
From: Stacey Crowley, Vice President, External and Customer Affairs
Date: November 6, 2019
Re: **Business practice manual change management report**

This memorandum does not require Board action.

As required by the Federal Energy Regulatory Commission, Management provides this report to inform the ISO Board of Governors on the status of the business practice manual change requests submitted by stakeholders and/or the California Independent System Operator Corporation.

The ISO inaugurated the public change management process for business practice manuals (BPMs) on April 1, 2009. Both the ISO and stakeholders use the same electronic system and process to submit and track proposed changes to the BPMs. The process includes stakeholder review, ISO approval or rejection, and a possible appeal to the BPM Appeals Committee, which is comprised of three ISO officers.

As of October 24, 2019, the following table represents the active Proposed Revision Requests (PRRs) in the BPM change management system.

Business Practice Manual (BPM)	# of PRR's
Reliability Requirements	2
Market Operations	4
Settlements and Billing	9
Market Instruments	3
Generator Management	3
Energy Imbalance Market	2
Reliability Coordinator Services	1
Definitions and Acronyms	1
Generator Interconnection and Deliverability Allocation Procedures	1
Generator Interconnection Procedures	1
Total	27

PROCESS OVERVIEW

The ISO held three monthly BPM change management stakeholder meetings since the submittal of the previous Board report. There was a stakeholder meeting on August 27, 2019, in which twenty-four stakeholders participated, September 24, 2019, in which sixty-two stakeholders participated, and October 23, 2019, in which thirty stakeholders participated. Based on stakeholder comments during the meetings and comments entered into the BPM change management electronic system, it appears that stakeholders are generally satisfied with the process.

BPM CHANGE MANAGEMENT REPORT

In compliance with the tariff reporting requirements, attachment 1 of this report:

- States the total number of active PRRs submitted by stakeholders and/or by the ISO;
- Depicts the active PRRs in various stages along the PRR lifecycle;
- Provides details pertaining to the active PRRs; and
- Provides final decision status regarding PRRs that were closed either by adoption or rejection.