This page provides instructions on how to install your CAISO certificate. You will have received two emails in preparation to install your certificate,

1. An email containing your certificate as an attachment. This would have been sent to you by your organization’s user account administrator (UAA)
2. An automated email from CAISO with your password.

The single attachment will contain the following items:

(a) Your certificate
(b) Intermediate certificate
(c) Root certificate

If you are installing the certificate on a Windows device, follow these steps:

1. Open the email you received with the certificate as an attachment from your UAA.
2. Open the attachment to display this window:
3. Click “Next”
4. Click “Next”
5. Enter the password provided in your email in the “Password” field
6. Click “Next”
7. Select the option “Automatically select the certificate store based on the type of certificate.”
8. Click “Next”
9. Click “Finish”
10. If this is the first time you are installing a CAISO certificate, the following pop-up will be shown. (If you have installed a certificate before, you will not see the below pop-up).
11. Click “Yes”
12. When you see the following, the certificate import has been completed.