



***Installation Instructions For  
CAISO Multiple Application (CMA)  
End User Digital Certificates***

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## **1. Certification Practice Statement (CPS)**

- Describes the practices employed by the CA in issuing and revoking certificates
- Enumerates the obligations and responsibilities of each party
  - The CA
  - The Subscriber
  - The Relying Party

The Basic Assurance CPS posted at:

[http://www.caiso.com/Documents/CertificationPracticeStatement\\_BasicAssuranceCertificationAuthority.pdf](http://www.caiso.com/Documents/CertificationPracticeStatement_BasicAssuranceCertificationAuthority.pdf)

## **2. Browser Requirements**

- Microsoft Edge in Internet Explorer version needs to support 128 bit encryption

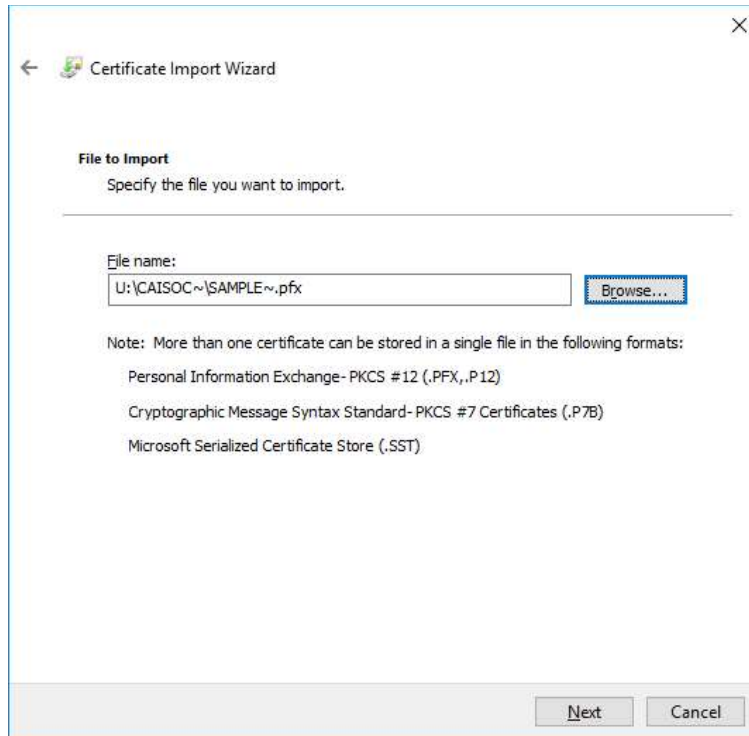
## **3. Installing the Certificate in your Browser**

Instructions for registering for and installing the digital certificate and key pair will be emailed to you by CAISO's Identity Management Operations, along with instructions on how to save the ".p12" file to a network drive or removable media (CD-ROM or USB drive) so that it can be backed up or installed on multiple machines if need be.

Go to the "Tools" menu and select "Internet Options". Click on the "Content" tab then the "Certificates..." button. Once the new screen opens, click on "Import..." to launch the Certificate Import Wizard.

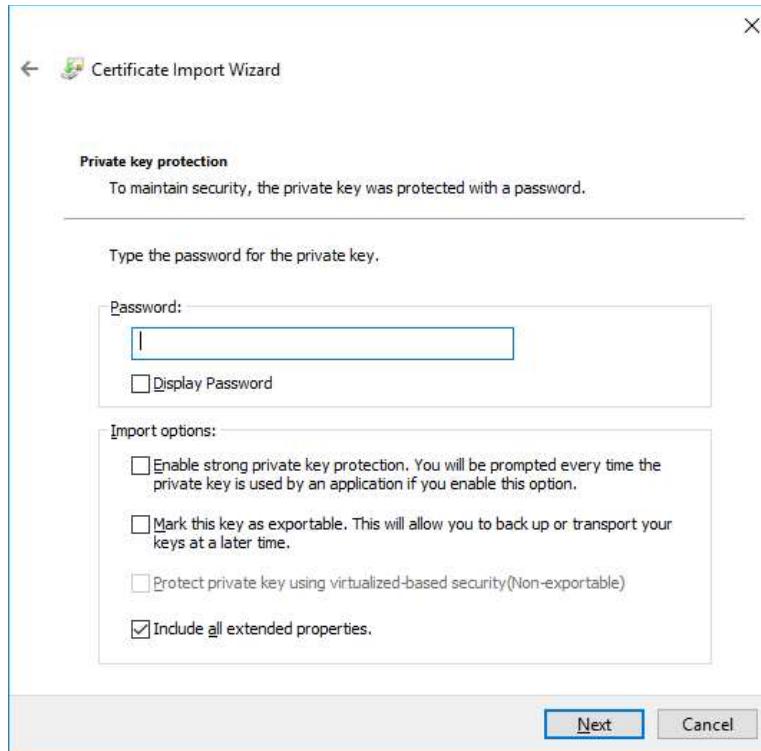


After the Certificate Import Wizard launches, press Next to continue installing the certificate.

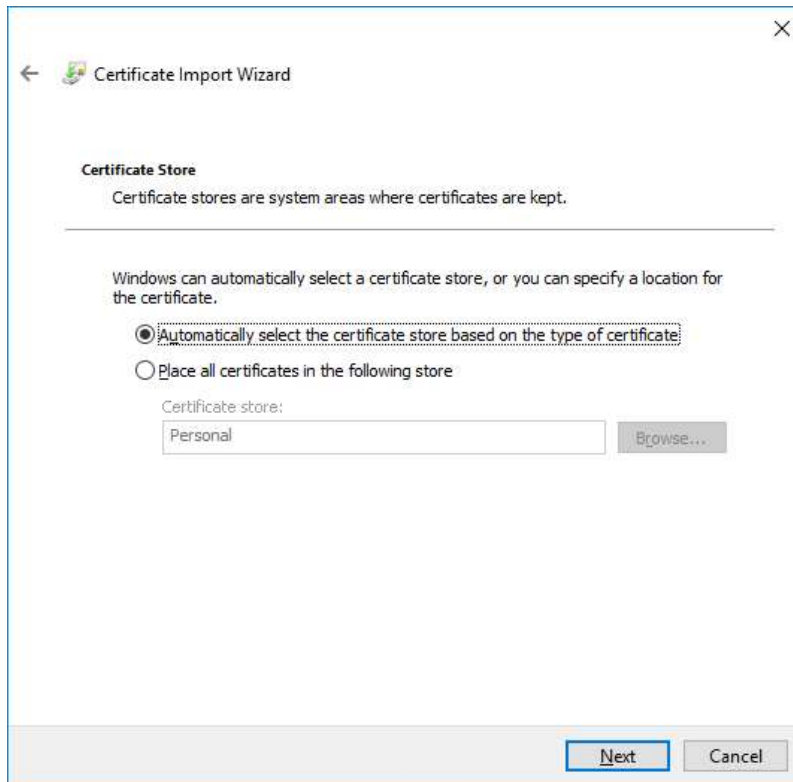


The File Name field should default to the proper file. If not, click on the "Browse" button and navigate to the network drive or removable media where you have stored your CMA certificate.

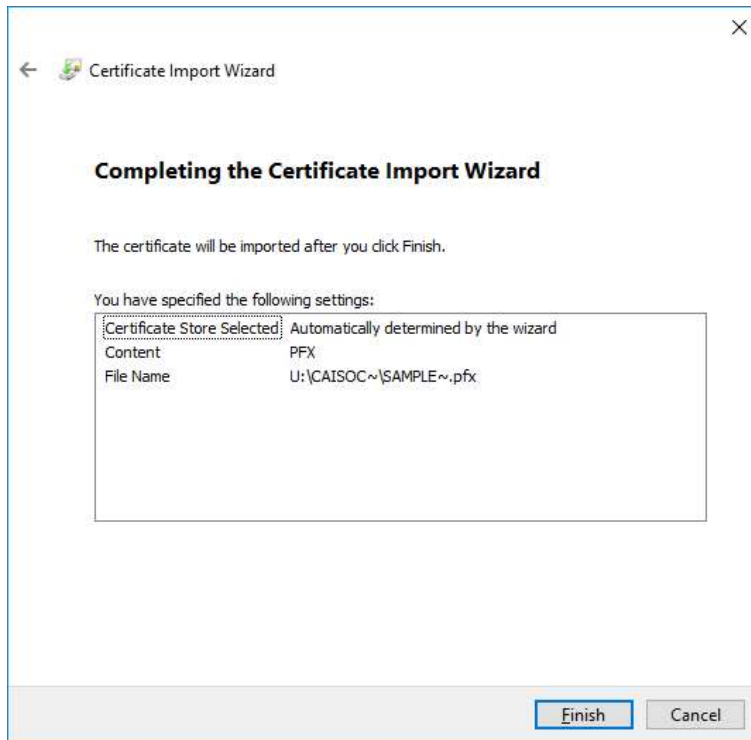
Click Next to continue.



Enter the PIN or Password you created when you saved a copy of the “.PFX” file in the Password field and click Next.

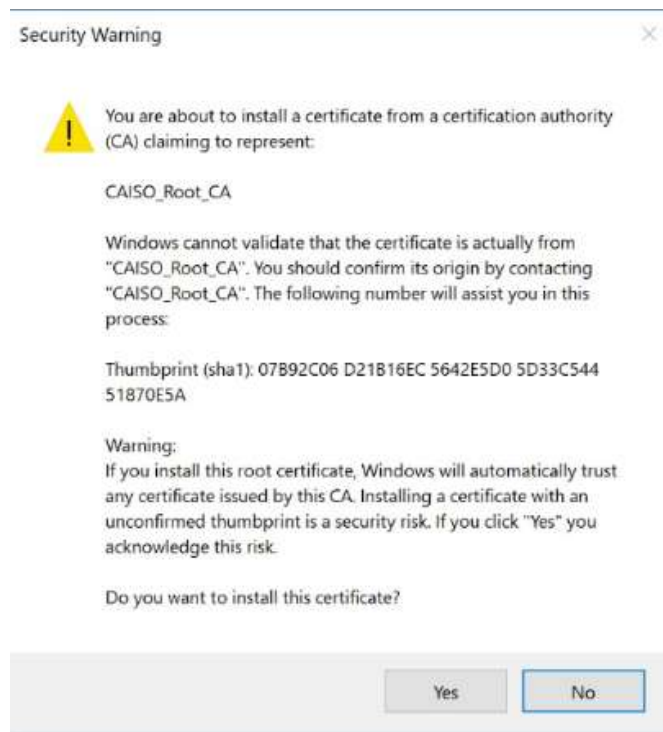


Make sure the "Automatically select the certificate store based on the type of certificate" button is selected and click Next.



Click "Finish" on the Completing the Certificate Import Wizard window to complete the installation.

If you have not installed any other CAISO digital certificates on the computer or have not previously installed the CAISO PKI Root Chain on the system, the following screen will appear.



Click Yes on the Root Certificate Store window to install the CAISO PKI Root Chain into your browser.



Click OK to complete the installation.



## ***4. Viewing User Certificates***

With IE open, click on Tools >> Internet Options >> Content >> Certificates. It should default to the Personal tab and your CAISO certificate should be listed here along with any other certificates you have installed.

To view information about the certificate such as the validity period, simply double click on the certificate you want to view.

## ***5. CAISO Contact Number***

ISO Help Desk

[ServiceDesk@caiso.com](mailto:ServiceDesk@caiso.com)

(888) 889-0450