ISO Security Department
From desk or conference room phone . . . . . . . . . . . . . ext. 2710
From mobile . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . 626.537.2710
Any red direct dial phone in main corridors

ISO Safety Department
From desk or conference room phone . . . . . . . . . . . . . ext. 5787
From mobile . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . 916.608.5787

ISO Front Desk Reception
626.537.2710

Emergencies
You must dial 9-911 to reach an emergency dispatcher.

California Independent System Operator Corporation
1000 S. Fremont Avenue, Bldg A-13, Unit 17
Alhambra, CA 91803
t: 626.537.2700 | f: 626.299.4468
www.caiso.com
**General SAFETY**

- Always maintain possession of personal belongings while visiting the ISO. If you temporarily leave the premises, take all personal belongings with you.
- Please drive slowly through the parking lots.
- Please park your vehicle in visitor parking or where designated by security.
- Do not enter unauthorized areas.
- Please observe all posted signs, warnings and safety information.
- We are a nonsmoking facility. Please ask your host where designated smoking areas are located.
- Possession and use of alcohol or illegal drugs is prohibited.

**EVACUATIONS**

- Evacuation maps are posted throughout the building for your review. Please be aware of your nearest exit at all times.
- In the event emergency building alarms are activated, please evacuate the building immediately using the nearest exit.
- Floor wardens wearing yellow helmets and orange vests will assist personnel and visitors during an evacuation. Please follow the directions of the floor wardens and security.
- When evacuating, do not run and do not attempt to use elevators. Use stairwells to evacuate from upper levels.

In the event of an evacuation, please go to the area designated by the red circle in the map below.

**SECURITY**

- You will need a government issued photo ID to check in and receive a visitor badge and access card.
- The visitor access card will allow you to badge in at all badge readers.
- Ensure your badge is visible at all times and badge in at all badge readers.
- Lost and found items are kept by security. Check with the front desk in the lobby to inquire about lost property.

**REPORTING EMERGENCIES**

- Immediately report suspicious behavior of any kind to security.
- To contact security call 537.2710, dial ext. 2710 from an internal phone or pick up any emergency phone.
- To reach a 911 operator, you must dial 9-911 from any internal phone.