Welcome
Our presentation will begin shortly.

Today’s Presenter: Heidi Carder, Lead Customer Education Trainer
New training series: Resource Operations Readiness Training

Training Goal: to prepare customers in advance of summer to meet ISO expectations for successful resource management, especially during tight conditions.

These courses build on concepts shared during the May 1<sup>st</sup> Resource Interconnection Fair.

**Resource Performance Expectations**
- May 7th

- Dispatch/Operating instruction response
- Hybrid resource management
- Outage cards completion
- Flex Alerts/EEA response

**Battery Performance Expectations**
- May 15th

- Resource capabilities
- Correct Nature of Work
- Off-Grid Charging Indicator
- Physical management requirements

**Managing Intertie Transactions**
- May 16th

- Wheel-through concepts
- Export priority
- Tagging expectations
- Flex Alert/EEA

**WEIM Resource Performance Expectations**
- May 22nd

- Assistance Energy Transfer
- Demand Response process for WEIM

Register today at: https://caiso.regfox.com/resource-operations-readiness-training-series

Contact CustomerReadiness@caiso.com with questions.

Share this information with your staff!
New reference guide to help Resource Owner/Operators find important information

Available on the ISO Learning Center under the Market and Operations Learning Track

Includes helpful links such as:

- Training Resources
- Knowledge Articles
- Policies & Procedures
- New Resource Implementation Documents
Thank you for your participation!

For more detailed information on anything presented, please visit our website at: www.caiso.com or send an email to: CustomerReadiness@caiso.com.

For resource specific questions or concerns, please submit a CIDI ticket.