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System Operator

# Control Room Performance Metrics

Board of Governors  
Audit Committee Meeting  
June 15, 2005

Dennis Peters  
Operations Coordination



## Original Goals Driving Performance Measures

*-Reliability - Communication - Logging - Consistency -*

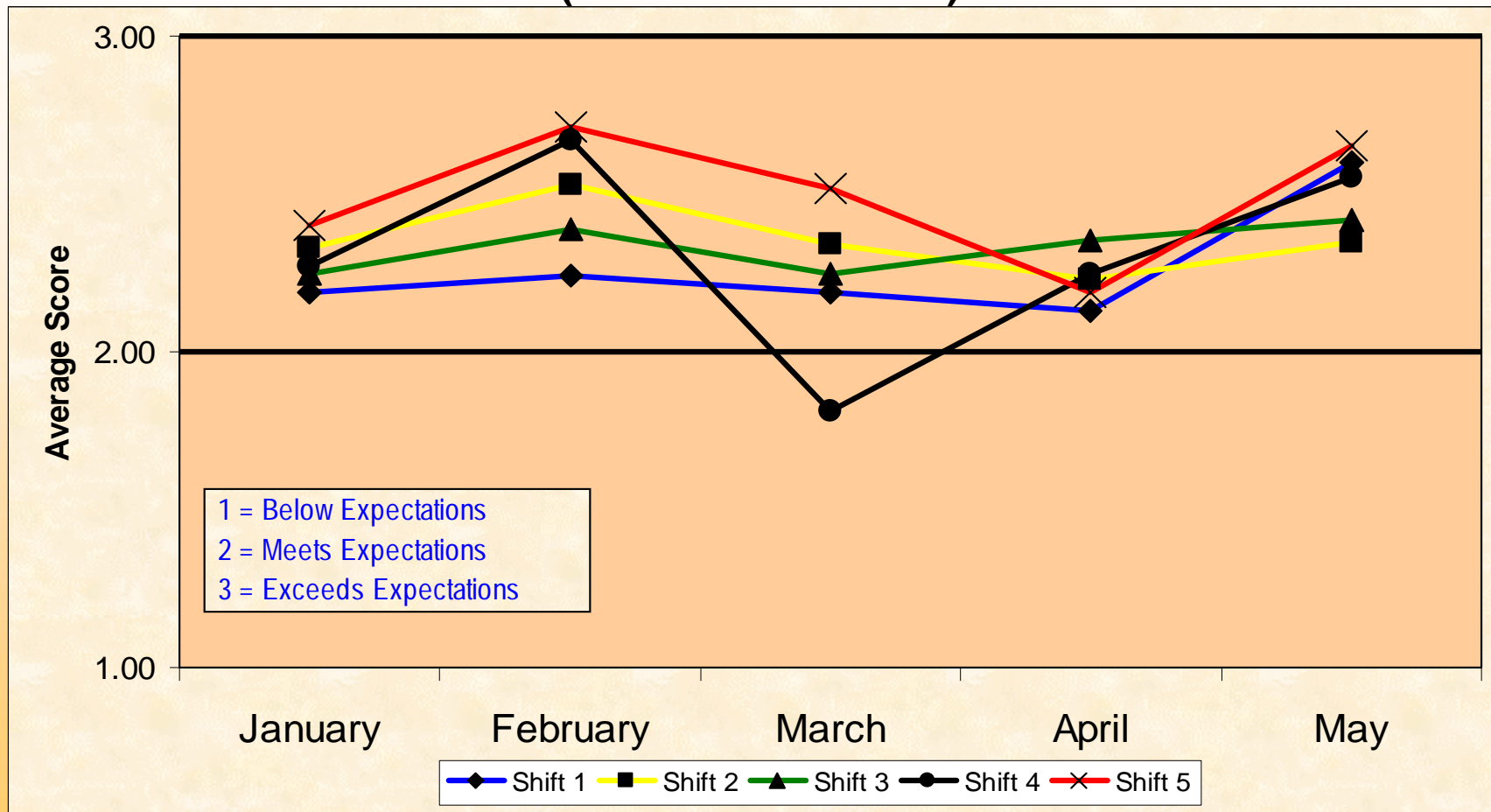
*And Operations Audit Follow-thru*

## Performance Measures

- External Communication – Phone Call Review
- Logging – SLIC
- Congestion Management and Path Mitigation
- Active Approval of NERC Tags
- Operating Procedures Review
- Internal Communication - RMR Logging Accuracy
- Internal Communication - TTC Updates
- Outage Processing
- Maintain Operating Reserve

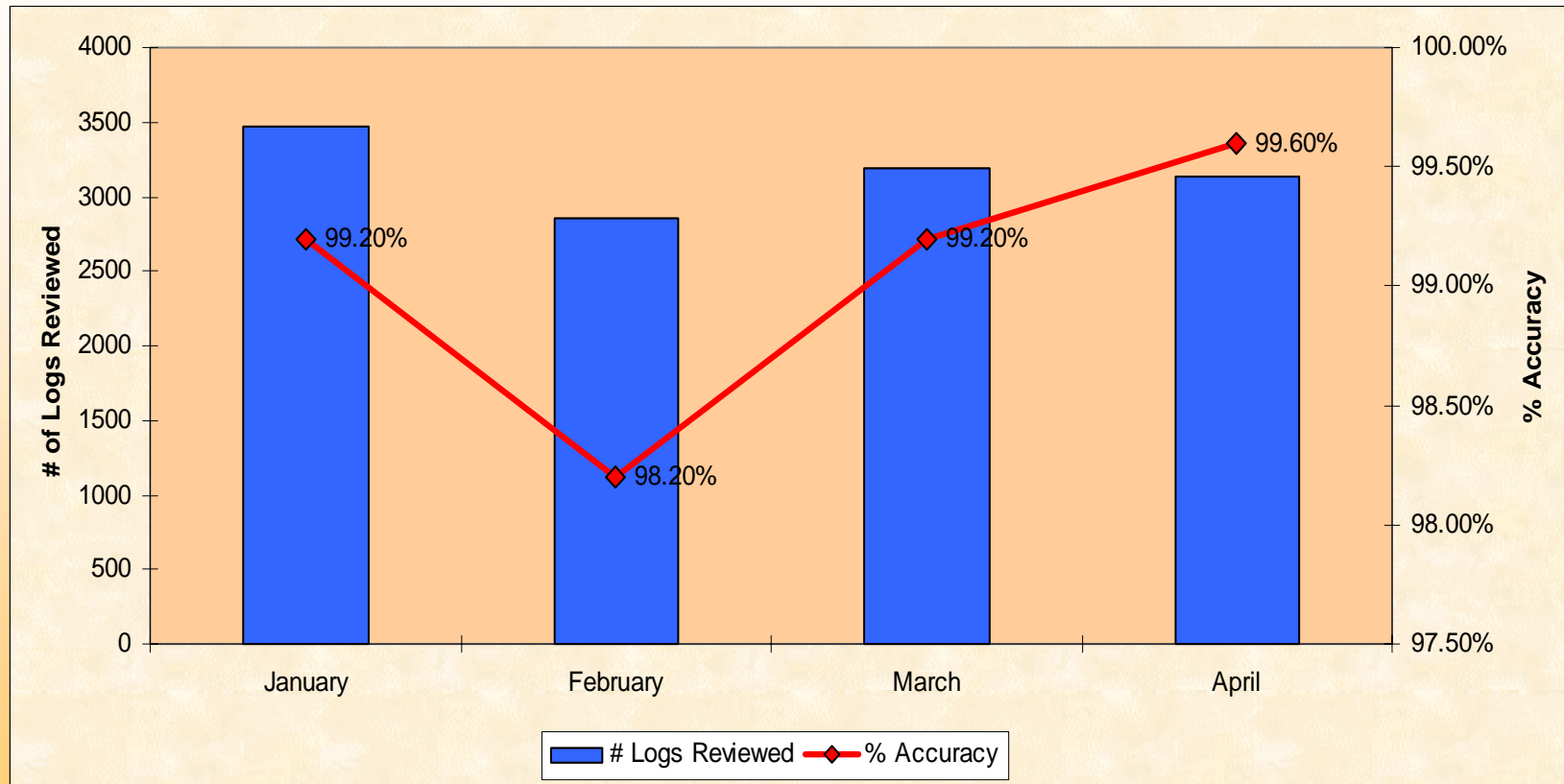


## External Communication (Phone Call Review)





## Logging - SLIC





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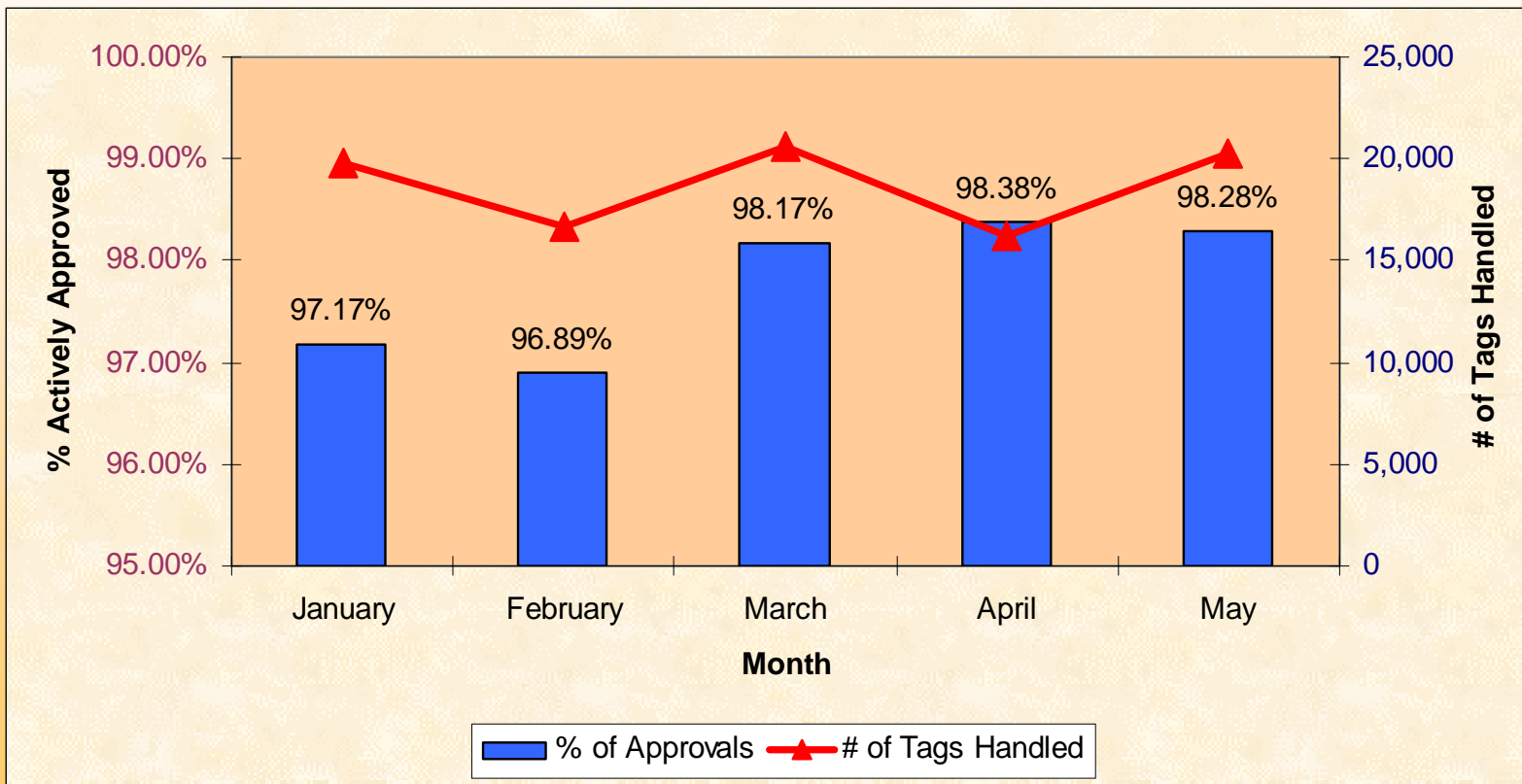
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## Congestion Management and Path Mitigation

***No Reportable Path Violations from January – May 2005***

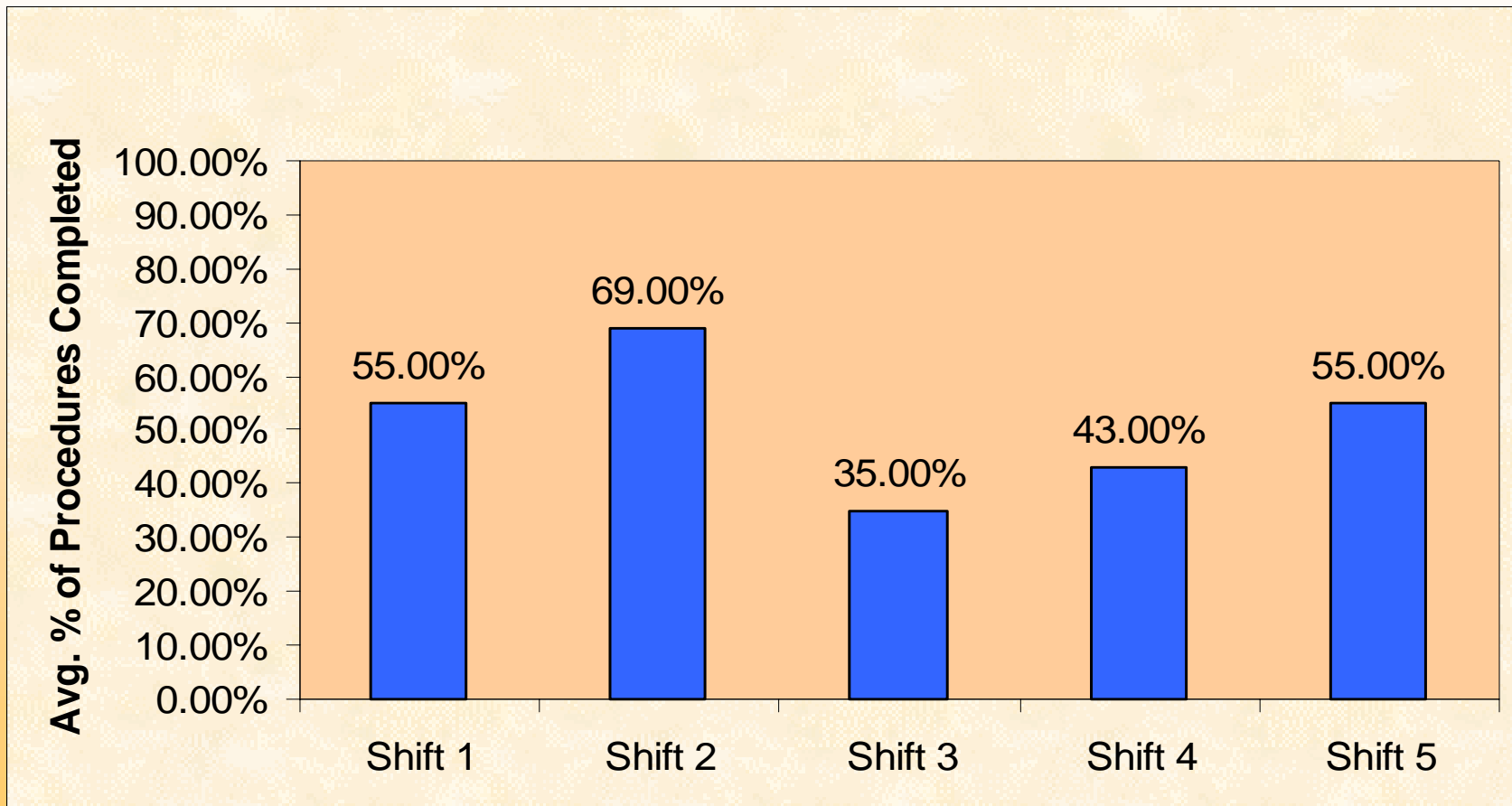


## Active Approval of NERC Tags Goal: 90%



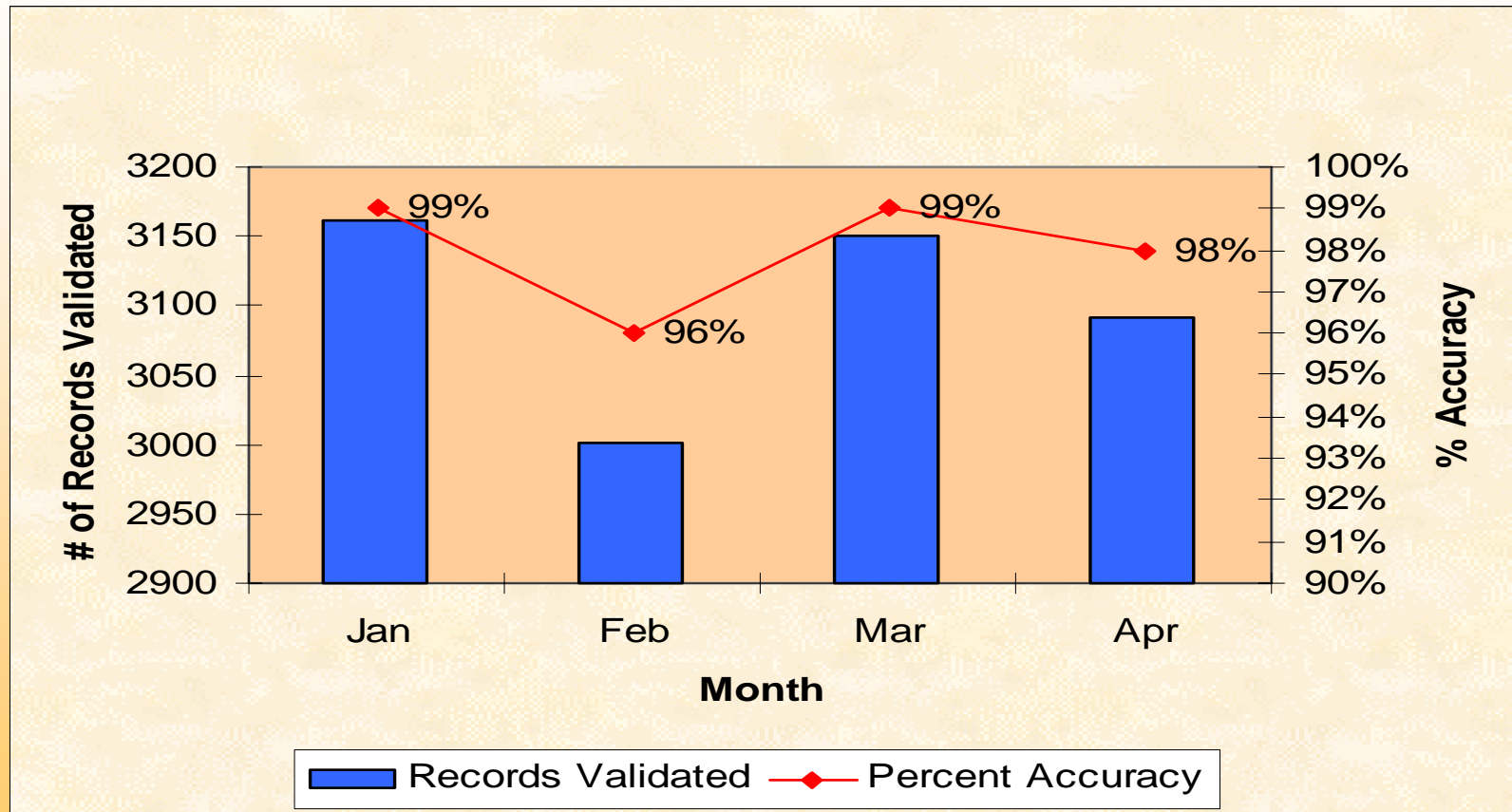


## Operating Procedures Review (TRACCESS) – Year-to-Date - 2005





## Internal Communication (RMR Logging Accuracy)



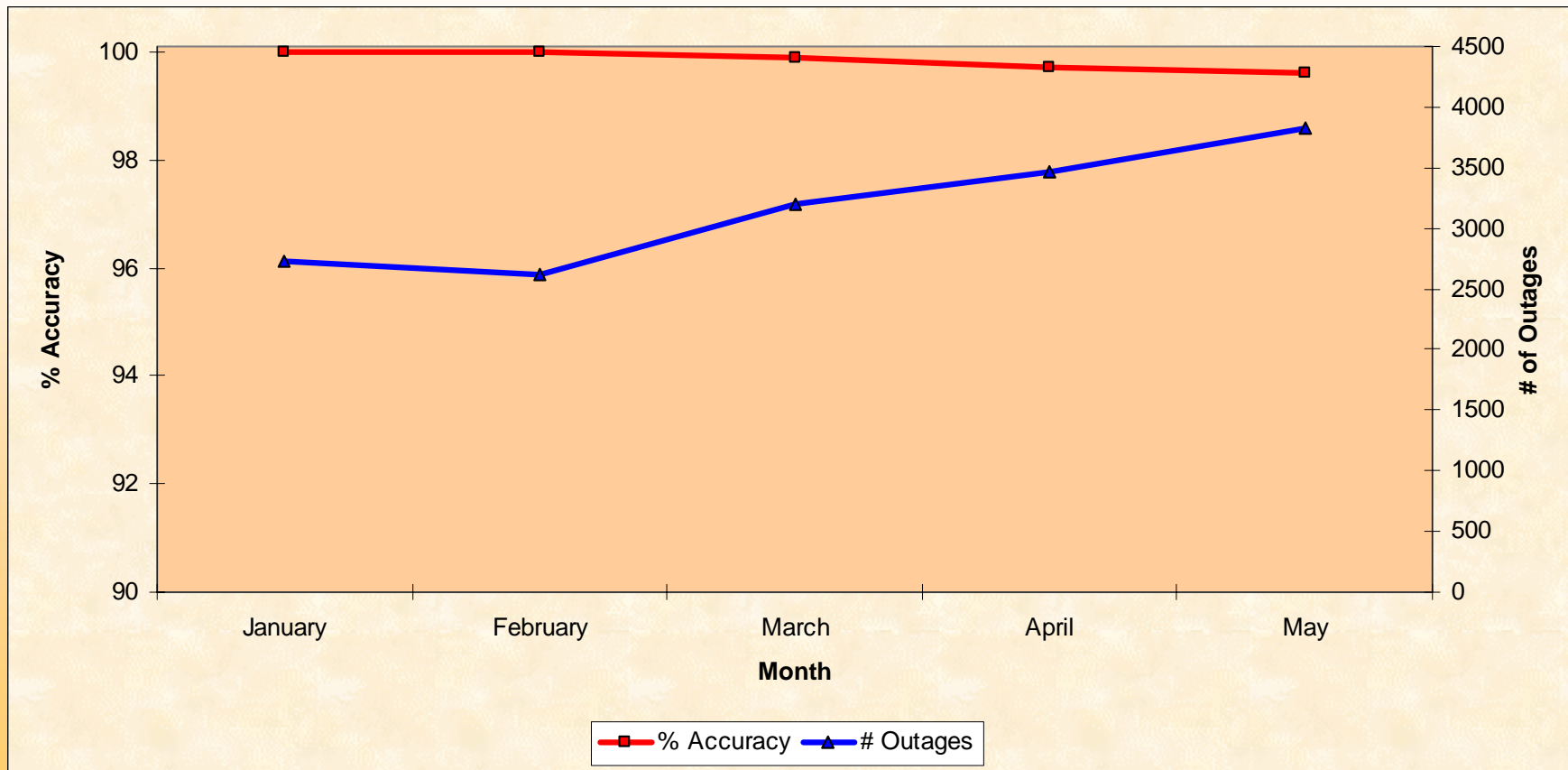


## **Internal Communication (Total Transfer Capability Updates)**

***No Control Room Miscommunications from January – May 2005***



## Outage Processing (Accuracy of Time Out / Time Return Logging) Goal: 100%





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## Maintain Operating Reserves

***Operating Reserve requirements maintained within WECC Reliability  
Criteria from January – May 2005***