



Acceptance of the 2009 Operations Review

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Exceptional dispatch activities were selected for the 2009 Operations Review.

- The tariff requires an annual review of management's compliance with operations policies and procedures.
- Exceptional dispatch process was selected due to concern with its use and to validate our steps taken for improvement.
- PwC performed the independent review.

The results of the review demonstrated our compliance with procedures.

- No exceptions were identified with the below activities associated with exceptional dispatch:
 - In the market (pre day-ahead, post day-ahead, and real-time)
 - In the daily validation control performed by the operating crew and the shift supervisors
 - In the exceptional dispatch tool that provides the operators with the information needed for generator selection
- One exception was identified and quickly resolved with an operator assistant feature of the tool.
 - The feature was not being used so there was no market impact
 - The feature was disabled

Management accepts the report and findings.

- The review supports the validation of our actions taken to reduce the number of exceptional dispatches while meeting our the tariff requirement.
- No action plan is required as a result of this review.
- We recommend that the ADR/Audit Committee accepts the report as submitted.

Planning is on the way for the 2010 Operations Review.

- Areas discussed last year as possible subjects for future reviews are undergoing additional evaluation and improvements.
- Two suggestions were received from the market participants, one was for exceptional dispatch and the other was not suited for an operations review.
- We are in the process of defining the 2010 Operations Review scope and will report to the committee our recommendations at the next scheduled meeting.