

## News Release

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## California ISO launches redesigned Stakeholder Initiative web page New filter and search tools make it easier to track policy developments

FOLSOM, Calif. – In an ongoing effort to improve customer service, the California Independent System Operator (ISO) unveiled its new Stakeholder Initiative webpage, designed to enhance public participation in policy development.

"The California ISO is dedicated to providing outstanding customer service, encouraging stakeholder engagement, and bringing transparency to our initiative process," said Stacey Crowley, vice president of external and customer affairs. "The redesign of the webpage improves the customer experience to create a more intuitive and useful platform that allows for comprehensive and timely feedback from stakeholders."

Using results from a recent customer survey, the new Stakeholder Initiative webpage allows stakeholders to quickly find initiatives using the page's new filter and search tools.

The webpage includes a status table that allows stakeholders to easily track initiative milestones, including phases, meeting dates, paper postings, comment submission deadlines, filings, and implementation dates. The content has also been reorganized, displaying the most current information at the top making it easier to participate in activities.

Take a look at the new page features here.

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The California ISO provides open and non-discriminatory access to one of the largest power grids in the world. The vast network of high-voltage transmission power lines is supported by a competitive energy market and comprehensive grid planning. Partnering with about a hundred clients, the nonprofit public benefit corporation is dedicated to the continual development and reliable operation of a modern grid that operates for the benefit of consumers. Recognizing the importance of the global climate challenge, the ISO is at the forefront of integrating renewable power and advanced technologies that will help meet a sustainable energy future efficiently and cleanly.