

## **Public Safety Power Shutoff (PSPS)**

We monitor conditions across our system and evaluate whether to proactively turn off electric lines for safety when gusty winds and dry conditions combine with a heightened fire risk.

While no single factor will drive a Public Safety Power Shutoff, some factors include:



#### A RED FLAG WARNING

declared by the National Weather Service



### **LOW HUMIDITY LEVELS**

generally 20% and below



FORECASTED SUSTAINED WINDS GENERALLY ABOVE 25 MPH AND WIND GUSTS IN EXCESS OF APPROXIMATELY 45 MPH, depending on

location and site-specific conditions such as temperature, terrain and local climate



#### **CONDITION OF DRY FUEL**

on the ground and live vegetation (moisture content)



## ON-THE-GROUND, REAL-TIME OBSERVATIONS

from PG&E's Wildfire Safety
Operations Center and field
observations from PG&F crews

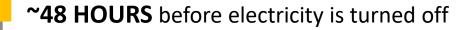
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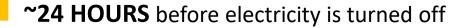


## **PSPS Event Notifications**

Extreme weather threats can change quickly. Our goal, dependent on weather, is to provide customers with advance notice prior to turning off power. We will also provide updates until power is restored.

## **Timing of Notifications** (when possible)





**JUST BEFORE** electricity is turned off

**DURING THE PUBLIC SAFETY OUTAGE** 

ONCE POWER HAS BEEN RESTORED

# City/County/Agency Notifications



We will make every attempt to provide notice in advance of notifying customers through:

- Phone calls/emails to primary contacts
- Automated notifications to send alerts through multiple channels
- Provide customer alerts to share via channels, such as city or county website, Nixle, Nextdoor and Reverse 911

### **Customer Notifications**

We will attempt to reach customers through calls, texts and emails. We will also use social media and keep local news and radio outlets informed and updated.