

Learning Opportunities for Resource Owners/Operators May 2024

Welcome

Our presentation will begin shortly.

Today's Presenter: Heidi Carder, Lead Customer Education Trainer

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New training series: Resource Operations Readiness Training

Training Goal: to prepare customers in advance of summer to meet ISO expectations for successful resource management, especially during tight conditions.

These courses build on concepts shared during the May 1st Resource Interconnection Fair.

Resource Performance	Battery Performance	Managing Intertie	WEIMResource
Expectations	Expectations	Transactions	Performance Expectations
May 7th	May 15th	May 16th	May 22nd
 Dispatch/Operating instruction response Hybrid resource management Outage cards completion Flex Alerts/EEA response 	 Resource capabilities Correct Nature of Work Off-Grid Charging Indicator Physical management requirements 	 Wheel-through concepts Export priority Tagging expectations Flex Alert/EEA 	 Assistance Energy Transfer Demand Response process for WEIM

Register today at: <u>https://caiso.regfox.com/resource-operations-readiness-training-series</u>

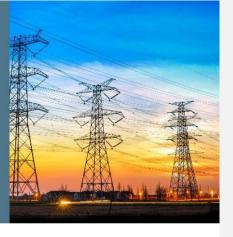
Contact CustomerReadiness@caiso.com with questions.

Share this information with your staff!



New reference guide to help Resource Owner/Operators find important information

Resource Owners / Operators Desk Reference Guide



🍣 California ISO

Welcome to the Resource Owners/Operators interactive desk reference! This dynamic training module is crafted to help you locate the suitable resources that streamline your tasks and simplify your role as they relate to your interactions with the California ISO.

Includes helpful links such as:

- Training Resources
- Knowledge Articles
- Policies & Procedures
- New Resource Implementation
 Documents

Available on the ISO Learning Center under the Market and Operations Learning Track



START



Thank you for your participation!

For more detailed information on anything presented, please visit our website at: <u>www.caiso.com</u> or send an email to: <u>CustomerReadiness@caiso.com</u>.

For resource specific questions or concerns, please submit a CIDI ticket.