

Memorandum

To: ISO Board of Governors
From: Jim Detmers, Vice President, Operations
Date: March 18, 2009
Re: *Operations Report*

This memorandum does not require Board action.

EXECUTIVE SUMMARY

Operations Highlights

The Operations section of the report will highlight notable events, system performance, and operation performance including performance standards, sanctions, and performance relative to ISO goals.

Market Services Highlights

The Market Services section of the report will highlight market system availability and notable settlement activity. It is intended that additional information on market activity will be included in this section of the report over the next several months.

Operations Support Highlights

The Operations Support section of the report will highlight compliance activity including ancillary service no pay and payments rescinded for non-compliance. This section also includes settlement dispute activity.