



# Acceptance of the 2010 Operations Review Report

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## 2010 Operations Review was for transmission conformance.

- During the audit, PricewaterhouseCoopers performed the review by using agreed upon procedures to review:
  - The actual operations activities associated with the performance of a transmission conformance, and
  - The validation of the information provided in the operators logs
- Review period was September 20 – 24
- Management expand the review period to include September 27 – a difficult operating day

# Transmission conformance is:

- Real-time process to compensate for the differences between:
  - Actual transmission flows and scheduled or market-calculated flows
  - Where binding market or actual system overload conditions exist or are projected
  - Changes in load forecast, generation and transmission between day-ahead market and real-time

The standard logging process includes a review prior to the end of shift.

- Operators are required to log actions and events as soon as practical
- The ISO's standard process is to review the logs prior to the end of shift to ensure completeness
- Initial logging of actions was not revised during the review process for transmission conformance logs
  - Management wanted to ascertain how well the operators were initially logging their actions

One exception during review period, three during expansion period.

- One occurrence of transmission conformance was initially logged and later taken out of the market application but the log was not updated
- One occurrence of transmission conformance was detected in the market application but not logged
- Two transmission conforming occurrences where either the new conforming limit (%) or time attributes (start or stop times) differed between the market application and the log

## Next Steps

- Management has reviewed the process to determine areas for improvement
- Re-implemented the end of shift log review and has directed the shift managers to ensure that the transmission conformances are specifically checked at the end of each shift