



## **STRATEGIC PLAN FOR THE CALIFORNIA INDEPENDENT SYSTEM OPERATOR**

### **VISION**

Reliability through markets.

### **MISSION**

#### **A) OPERATIONS**

- 1) Ensure reliable transmission system and Control Area operation.
- 2) Ensure open and non-discriminatory transmission access.

#### **B) MARKET**

Facilitate and rely on competitive markets.

#### **C) PROCESS**

Innovate through consensus.

### **STRATEGIC OBJECTIVES**

#### **A) OPERATIONS**

- 1) Plan and operate a reliable transmission system and Control Area first through markets, second through ISO actions. ISO actions must be cost efficient subject to constraints, including reliability, safety, environmental, and potential future impacts on the market.
- 2) Formulate, monitor, adhere to, and enforce Market Rules (Tariffs, Protocols, contracts and operation procedures) to facilitate efficient markets and ensure reliability.
- 3) Promote safe ISO operation.
- 4) Foster reliability standards within Reliability Organization (e.g. NERC, WSCC) that allow market responsive solutions.
- 5) Formulate, monitor and enforce ISO Transmission Maintenance Standards
- 6) Administer all Market Rules:
  - a) in compliance with all applicable laws and regulations;
  - b) cost effectively;
  - c) without bias;
  - d) while being responsive to customer needs.
- 7) Allocate costs fairly

#### **B) MARKET**

- 1) Continuously improve Market Rules to facilitate markets and promote market solutions.
- 2) Promote seamless interfaces with interconnected systems.
- 3) Accommodate evolving markets in a timely and efficient manner, including the use of flexible information technology.
- 4) Provide timely access to information for efficient market operation and investment.
- 5) Monitor and report on market operation and efficiency

**C) PROCESS**

- 1) Promote cooperation, coordination, communication and alignment of interests within and among the ISO Board, Employees, Market Participants, neighbors, and other involved parties.
- 2) Use Stakeholder processes to build consensus as an integral part of ISO decision-making.
- 3) Facilitate the exchange of timely, accurate, and accessible information among all relevant parties to promote creative problem solving and effective decision making.
- 4) Retain and recruit a highly qualified workforce to ensure a world class organization.
- 5) Leverage new technologies to respond to anticipated market and reliability requirements.