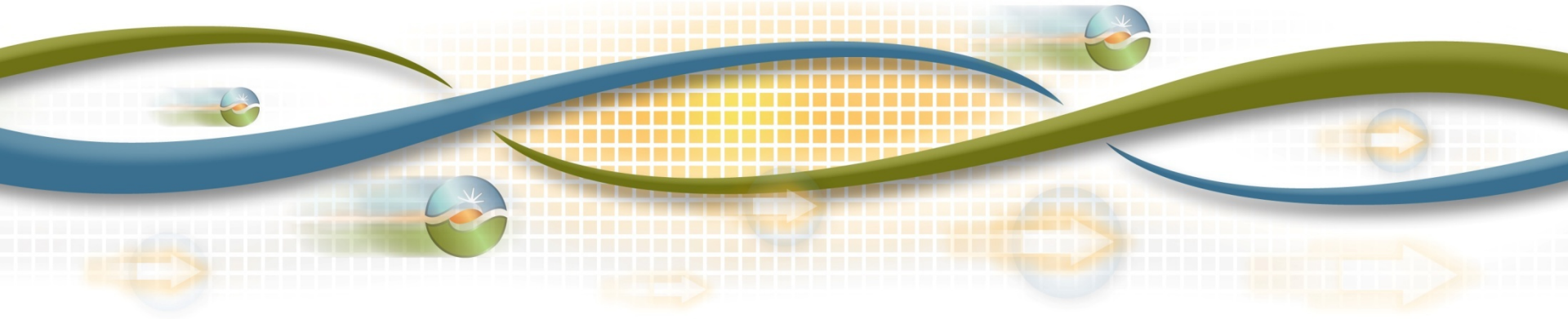


# Acceptance of the 2012 Operations Audit

Nancy Traweek  
Director of System Operations

Board of Governors Meeting  
General Session  
December 13-14, 2012



# Management's response and next steps:

## 2012 audit results

- One exception noted
  - Incorrect MW value entered in tool for ancillary service blocking (one unit for 6 hours). No impact to market or reliability.
- Created new secondary review process and updated related desktop documentation
- Developed long-term automated control solution and submitted design change request to IT for inclusion in project queue

## 2013 audit plan

- February –request market participant topics
- March –present proposed scope to the Audit Committee