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# ANALYTICAL SUPPORT FOR CALIFORNIA ISO GRID MANAGEMENT CHARGE FOR 2001 (USING 2001 PROPOSED BUDGET)

# FILED AS PART OF DECEMBER 2000 FERC INFORMATIONAL FILING

CALIFORNIA ISO

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# ANALYTICAL SUPPORT FOR CALIFORNIA ISO 2001 GRID MANAGEMENT CHARGE

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COST ALLOCATION MATRIX

APPENDIX A

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## OVERVIEW OF COST ALLOCATION

The California ISO ("ISO") has developed a cost allocation matrix that allocates the ISO's 2001 Operating Budget to three functional categories. The three Cost Categories are as follows: and a description of them follows in the next section, "Functional Category Descriptions."

- 1. Control Area Operations
- 2. Inter-Zonal Scheduling
- 3. Market Operations

The cost allocation matrix, included as Appendix A to this document, lists all ISO costs that are elements of the Grid Management Charge ("GMC"), including operating costs and debt service. The overall revenue requirement for 2001 of \$225,307,000, consists of the following (in thousands):

Operating & Maintenance Budget	\$171,798
Finance Budget (debt service)	63,141
Less: Expense Recovery Budget	(2,402)
Less: Revenue Credit collected in 2000	(7,230)
Total Revenue Requirement	\$225,307

Operating costs include a listing of the costs associated with each of the ISO's "cost centers," which are groupings used by our accounting system to record costs on a department basis. The responsible managers and directors of each cost center reviewed their costs and provided ratios that directly allocate their costs to the three functional categories listed above. A description of the tasks and responsibilities of each cost center, the results of their allocations, and any commentary related to these allocations is provided below in the section entitled "Allocation Description Detail." In general, most operating costs were allocated based on these ratios provided by the appropriate ISO staff. Certain costs related to department overhead, overall corporate overhead, or services that benefit multiple departments and functions. These costs were allocated based on the results of the direct allocations. The cost allocation matrix and the descriptive text, which is included for each cost center, explains the methodology used for allocating all operating costs.

Debt service costs also are allocated to the functional categories. The debt service costs related to the ISO's May 2000 bond issuance of \$293 million and planned 2001 issuance of \$37.7 million are recovered through the GMC in an amount sufficient to cover principal, interest, and operating reserve payments, which for 2001 total \$63.1 million. The 2000 borrowing provided \$36.1 million for 2000 capital expenditures, and refinanced a 1998 bond issuance of \$301.4 million, which provided funding for initial infrastructure costs, future capital expenditures, working capital, and other items. The costs related to these items are allocated to the three functional categories using various methods, including a direct cost assignment for the infrastructure and capital expenditure costs, and applying the results of the allocation ratio, developed with respect to certain operating costs, to other categories, such as working capital costs.

The cost allocation matrix summarizes these results and produces ratios that show the percentage of total ISO costs associated with the provision of each of the three functional classifications of services offered by the ISO. The ratios developed are as follows:

1.	Control Area Operations	48.132%
2.	Inter-Zonal Scheduling	8.667%
3.	Market Operations	43.201%

These ratios are then applied to the ISO's overall Revenue Requirement for 2001, resulting in a revenue requirement for each of the three functional categories as follows (in thousands).

1.	Control Area Operations	\$108,446
2.	Inter-Zonal Scheduling	19,527
3.	Market Operations	97,334
	Total	\$225,307

After determining the revenue requirement associated with each of the three functional categories, the volumes for billing determinants associated with each category is calculated. The billing determinants for each category are as follows:

1.	Control Area Operations	Control Area Gross Load and exports
2.	Inter-Zonal Scheduling	Net scheduled Inter-Zonal flows per path,
		excluding Existing Transmission Contracts
3.	Market Operations	Purchases and sales of Ancillary Services
		and Real Time Energy whether instructed or
		uninstructed

The estimated volumes of the billing determinant for each functional category for 2001 are as follows (in thousands of MWhs):

1.	Control Area Operations	267,289
2.	Inter-Zonal Scheduling	87,536
3.	Market Operations	102,394

Finally, a unit charge per MWh is developed to recover the costs for the three functional categories by dividing the revenue requirement for each of the three categories by the associated billing determinant volumes. The unit charges for 2001 are as follows (in \$ per MWh):

1.	Control Area Operations	\$0.406
2.	Inter-Zonal Scheduling	\$0.223
3.	Market Operations	\$0.951

## FUNCTIONAL CATEGORY DESCRIPTION

- A description of the three categories of services performed by the ISO is as follows:
- Control Area Operations (Grid Reliability): This category is responsible for managing the Control Area and the ISO Controlled Grid to "keep the lights on," *i.e.*, ensure safe, reliable operation of the transmission grid and dispatch of bulk power supplies, including:
  - performing operational studies;
  - system security analyses;
  - transmission maintenance standards;
  - system planning to ensure overall reliability;
  - integration with other Control Areas;
  - emergency management;
  - outage coordination;
  - transmission planning; and
  - scheduling generation, imports, exports, and wheeling in the Day-Ahead and Hour-Ahead of actual operations.
- Inter-Zonal Scheduling (previously called Congestion Services): This category
  is responsible for dealing with Congestion, which exists when power flowing on a
  transmission path exceeds the transmission path capacity. Congestion management
  is conducted by the ISO during the scheduling process and results in the economic
  rationing of transmission service in order to prevent congestion.
- 3. Market Operations: This category is responsible for providing open and nondiscriminatory access for market making activities for participants through Ancillary Services auctions, provision of energy balancing services and market surveillance. This category is also responsible for providing metering, billing and settlements activities ultimately to balance the billing of and payments for energy, capacity, and transmission service in and out of the systems through the Scheduling Coordinators ("SCs").

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# **ALLOCATION DESCRIPTIVE DETAIL**

A description of the methods used to allocate specific operating and debt service costs to the three functional categories follows.

	Cost Center	Allocation Method
1111	Chief Executive Officer (CEO)	Allocated based on total headcount
1211	Human Resources	Allocated based on total headcount
1221	Corporate Services	Allocated based on total headcount
1231	Facilities and Security	Allocated based on total headcount
1311	Chief Financial Officer (CFO) -	Allocated based Dept Direct costs
	General	
1321	Accounting	Allocated based on Direct Operating costs
1331	Treasury and Financial Planning	Allocated based on Direct Operating costs
1341	Settlements and Billing	Direct Assignment
1342	Application Support	Direct Assignment
1343	Preliminary Settlements	Direct Assignment
1344	Final Settlements	Direct Assignment
1411	Information Technology (IT) General	Allocated based on Dept Direct costs
1421	Application Services – Scheduling Infrastructure, Scheduling Applications and Balance of Business Systems (SI/SA/BBS)	Allocated based on Direct Operating costs
1422	Application Development and Support Center	Allocated based on Direct Operating costs
1423	Project Office	Direct Assignment
1424	IT Assets, Contracts and Change Management	Direct Assignment
1431	Computing Services	Allocated based on Dept Direct costs
1432	Computing and Telecommunication Services - General	Allocated based on Dept Direct costs
1441	Telecommunication Services	Allocated based on specific headcount
1451	Information Security	Allocated based on Dept Direct costs
1461	Operational Data Support	Direct Assignment
1462	Field Data Acquisition	Direct Assignment
1463	Operations Systems General	Allocated based on Dept Direct costs
1465	System Engineering and Administration	Direct Assignment
1466	Data Quality Group	Direct Assignment
1467	Operational Applications	Direct Assignment
1471	Information Architectures and Technology	Allocated based on Dept Direct costs
1511	Operations - Indirects	Allocated based on Dept Direct costs
1512	Managing Director– Engineering and Support	Allocated based on Dept Direct costs
1513	Managing Director. – Operations	Allocated based on Dept Direct costs
1521	Planning	Direct Assignment

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1542	Outage Coordination	Direct Assignment
1543	Operations Engineering	Direct Assignment
1544	Operations Scheduling	Direct Assignment
1545	Operations Dispatch	Direct Assignment
1546	Security Coordination	Direct Assignment
1547	Director – Engineering and Maintenance	Allocation based on Dept Direct costs
1548	Operations Training and Maintenance	Allocated based on Dept Direct costs
1549	Manager of Training	Allocated based on Dept Direct costs
1551	Market Operations	Direct Assignment
1552	Manager of Markets	Direct Assignment
1553	Application Development	Direct Assignment
1554	Operations Research and Development	Direct Assignment
1555	Operations Support Group	Direct Assignment
1556	Market Planning	Direct Assignment
1557	Market Support and Development	Direct Assignment
1558	Transmission Facilities	Direct Assignment
1559	<b>Operations Application Support</b>	Allocated based on Dept Direct costs
1611	General Counsel	Allocated based on Direct Operating costs
1631	Legal and Regulatory	Allocated based on Direct Operating costs
1641	Market Surveillance	Direct Assignment
1711	Client Services - Indirect	Allocated based on Dept Direct costs
1731	Contracts and Compliance	Direct Assignment
1741	Client Relations	Direct Assignment
1811	Strategic Development and Communications – General	Allocated based on Direct Operating costs
1821	Communications	Allocated based on Direct Operating costs
1651	Board of Governors	Allocated based on Direct Operating costs
	Debt Service	See detailed explanation

#### Notes:

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The allocation percentages and descriptions of responsibilities that follow are based on responses from a questionnaire distributed to Directors and Managers of the ISO. These individuals were provided with descriptions of the three functional service categories described in the previous section of this report and asked to allocate their departmental costs as appropriate, to provide any available supporting assumptions and general descriptions of departmental responsibilities.

Direct Operating costs include the costs of all cost centers in Operations, IT (except for Application Services and Application Development and Support Center), Finance (except for Accounting and Treasury and Financial Planning), Client Relations and Market Surveillance.

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## CEO/Human Resources CEO Cost Center 1111

#### Cost Allocation Methodology and Percentages:

The costs related to the CEO cost center are allocated to the three ISO functional categories based on the results of the allocation of the headcount of all other ISO departments including Finance, IT, Operations, Legal, Client Services and Strategic Development and Communications.

#### Description:

The CEO oversees and directs all operations of the ISO and reports to the Board of Governors.

## CEO/Human Resources Human Resources Cost Center 1211

#### Cost Allocation Methodology and Percentages:

The costs related to the Human Resources cost center are allocated to the three ISO functional categories based on the results of the allocation of the headcount of all other ISO departments.

#### Description:

The Human Resources Department is responsible for health and welfare benefits design and administration, compensation design, payroll, employee relations, training, recruiting, employment contracts, and employee records management.

## CEO/Human Resources Corporate Services Cost Center 1221

#### Cost Allocation Methodology and Percentages:

The costs related to the Corporate Services cost center are allocated to the three ISO functional categories based on the results of the allocation of the headcount of all other ISO departments.

#### Description:

The Corporate Services group is responsible for the following functions:

- <u>Security</u> Responsible for providing physical protection of ISO personnel and property. This includes workplace violence prevention, investigations of criminal acts, executive protection, risk management, and threat assessment.
- <u>Safety</u> Responsible for overseeing risk assessment and management, workers compensation administration, ergonomic program management, and other related safety programs. Ultimately responsible for ensuring that the ISO is in compliance with all applicable local, state, and federal safety laws and regulations.

 <u>Administration</u> - Responsible for coordinating corporate support functions including, mail services, reception desk, office supplies, office automation equipment, conference room set-up, and management. Also responsible for ensuring consistent policies and procedures are in place for corporate administrative staff.

## CEO/Human Resources Facilities Cost Center 1231

#### Cost Allocation Methodology and Percentages:

The costs related to the Facilities cost center are allocated to the three ISO functional categories based on the results of the allocation of the headcount of all other ISO departments.

#### Description:

The Facilities Department is responsible for the physical building environment of the California ISO. Its role is to provide and maintain a safe, comfortable, and efficient workplace that fosters teamwork and collaboration in a highly reliable building infrastructure. This role can be broken down into several areas:

- <u>Facilities Planning</u>. This involves the allocation of space to accommodate staff and staff changes along with the redesign, modifications, and furnishing of that space.
- <u>Critical Systems.</u> This involves providing and ensuring high-reliability infrastructure to accommodate Information technology equipment and operating systems housed in the computer rooms and Dispatch control center.
- <u>Building Maintenance</u>. This involves the maintenance of the general office areas and computer facilities with respect to heating/ventilation/air conditioning, building electrical distribution, structural systems, etc.
- <u>Housekeeping</u>. This involves janitorial upkeep of the building interiors as well as the appearance of the grounds and other exterior elements.
- <u>Property Leases</u>. This involves administration of all existing property lease agreements including payments, landlord-tenant issues, and negotiation of changes.
- <u>New Facility Development</u>. This involves the planning, development, and transition into all newly acquired ISO properties, leased or owned.
- <u>Administrative</u>. This involves tracking, reporting, and benchmarking all ISO Facilities activities and costs.

## Finance CFO General Cost Center 1311

#### Cost Allocation Methodology and Percentages:

The costs related to the CFO General cost center are allocated based on the results of Billing and Settlements (1341), Application Services (1342), Preliminary Settlements (1343), and Final Settlements (1344).

#### Description:

The Chief Financial Officer oversees directly the activities of the Settlements and Billing departments as well as the Treasurer and Director of Financial Planning and Controller.

## Finance Accounting Cost Center 1321

#### Cost Allocation Methodology and Percentages:

The costs related to the Accounting cost center are allocated to the three ISO functional categories based on the results of the allocation of Direct Operating Costs.

#### Description:

The Accounting group is responsible for the following:

- Financial reporting
- Corporate accounts payable and receivable
- Payroll
- Audits-Financial; Operational; Controls (SAS 70); Software and Other [?]
- Internal controls
- Market Settlement
- Tax Compliance & Reporting
- Procurement
- Fixed Assets

## Finance Financial Planning and Treasury Cost Center 1331

#### Cost Allocation Methodology and Percentages:

The costs related to the Financial Planning and Treasury cost center are allocated to the three ISO functional categories based on the results of the allocation of Direct Operating Costs.

#### **Description**:

The Financial Planning and Treasury group is responsible for the following:

- Treasury and Cash Management;
- Risk Management;
- Debt administration;
- Budgeting/Financial Planning;

- Benchmarking; and
- Rates/Unbundling.

## Finance Settlements and Billing Cost Center 1341

Cost Allocation Methodology and Percentages:

1.	Control Area Operations	0%
2.	Inter-Zonal Scheduling	0%
З.	Market Operations	<u>100%</u>
	Total	100%

#### Description:

Settlement and Billing functions are performed for all transactions in the Control Area. Information regarding these transactions is forwarded, on a regular basis to the ISO. Scheduling information for Day-Ahead and Hour-Ahead is validated prior to Real Time operations to insure compliance with ISO tariff and protocols. Subsequent to the Settlement Period, operating and billing data is compiled by the Settlements and Field Data Acquisition departments in order to produce, in accordance with the ISO's payment calendar, both a preliminary and a final settlement statement for each Market Participant. Examples of major billing and price components necessary for determining final billing are as follows: market clearing prices, bid prices, ex-post prices, and metered information from generators, loads, and inter-tie points. These financial transactions involve billions of dollars each year. Preliminary Statements and Final Settlements are transmitted daily in accordance with the ISO calendar to each Market Participant. The monthly Grid Management Charges are summarized on Preliminary and last Final Statement for the trade month. Monthly Preliminary Invoices, which summarize all charges on the month's Preliminary Statements, and Monthly Final Invoices, which summarize the difference between the summed Preliminary Statements and the summed Final Statements, are sent to each Market Participant in order to collect and pay for use of ISO market and Control Area needs.

## Finance Applications Support Cost Center 1342

#### Cost Allocation Methodology and Percentages:

1.	Control Area Operations	0%
2.	Inter-Zonal Scheduling	0%
3.	Market Operations	<u>100%</u>
	Total	100%

#### Description:

Under the general direction of the Director of Settlements and Billing, the Applications Support group has the overall accountability and responsibility for the correct implementation, daily operation, availability and effectiveness of the ISO's Settlement, Billing and Credit, and Electronic Data Interchange ("EDI") Systems. The group's primary functions include:

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- Perform daily settlement processing. This includes executing and monitoring the daily settlement runs, generating Settlement Statements.
- Provide end user support for the Settlement Analysts.
- Diagnose settlement errors, determine sources of problems, and make corrections as necessary.
- Assume overall accountability in maximizing and improving system availability.
- Proactively pursue system improvements to promote an efficient and effective computing environment that will meet the Division's business needs.
- Provide technical support on issues related to Settlement.
- Identify any software enhancements that are required to support the Division's business needs and determine whether these enhancements should be performed inhouse or through an external vendor.
- For in-house software projects, the group is responsible for the definition, design, coding, testing, and deployment of the new software.
- For software enhancements performed by external vendor, the group will manage the project throughout the entire implementation cycle. The group will prepare the requirements specification, work with the vendor throughout the design phase, approve the detail system design and test plan, perform acceptance tests, and ultimately deploy the software to the production environment.

## Finance Preliminary Settlements Cost Center 1343

Cost Allocation Methodology and Percentages:

1.	Control Area Operations		0%
2.	Inter-Zonal Scheduling		0%
3.	Market Operations		<u>100%</u>
		Total	100%

#### Description:

The Preliminary Settlements group is responsible for the accuracy and timeliness of Preliminary Settlement Statements, the correct implementation of the necessary manual work-around to the existing Settlements software, and issuing the Preliminary Invoice to Market Participants. The group coordinates with the Operations group to obtain information necessary for production of correct Settlement Statements, and investigates the Settlement impact of proposed operating conditions and client suggestions. The group works with Application Support group and software vendors to design, test, and enhance Settlement software. The group is responsible for maintaining and operating a dedicated billing system for Market Participants, ensuring timely and accurate bills and payment processing and managing the authorized credit limit for ISO customers. The group maintains the Master File and is responsible for Settlements' specific review of the tariff and making recommendations for changing the tariff and protocols. The group supports the Grid Management Charge Unbundling Team and Firm Transmission Rights Team.

## Finance Final Settlements Cost Center 1344

Cost Allocation Methodology and Percentages:

1.	Control Area Operations		0%
2.	Inter-Zonal Scheduling		0%
3.	Market Operations		100%
		Total	100%

#### Description:

Responsible for the accuracy and timeliness of Final Settlement Statements and correct implementation of the necessary manual work-around to the existing Settlements software and issuing the Final Invoice to Market Participants. The group supports Client Relations group in resolving Market Participant issues and correct implementation of the approved disputed items. The group is responsible for maintaining and operating a dedicated billing system for Market Participants, ensuring timely and accurate bills and payment processing. The group coordinates with Operations to obtain information necessary for production of correct Settlement Statements and supports the Transmission Access Charge Team and the Settlement Improvement Team.

## Information Technology Information Technology - General Cost Center 1411

#### Cost Allocation Methodology and Percentages:

The costs related to the IT General cost center are allocated to the three ISO functional categories based on the results of the cost allocation for the following groups ("Direct Department Costs") that report to the Chief Information Officer.

- 1423 Project Office
- 1424 IT Assets, Contracts, and Change Management
- 1441 Telecommunication Services
- 1461 Operational Data Support
- 1462 Field Data Acquisition
- 1465 System Engineering and Administration
- 1466 Data Quality
- 1467 Operational Applications

#### Description:

The Chief Information Officer assumes responsibility for all ISO information technology infrastructure, strategies, and key business processes.

## Information Technology Application Services Cost Center 1421

#### Cost Allocation Methodology and Percentages:

The costs related to the Application Services cost center are allocated to the three ISO functional categories based on the results of the allocation of Direct Operating Costs.

#### Description:

The ISO organization works as a cooperative whole in identifying and effectively and efficiently applying information technology to meet business requirements. This requires a close alignment of business and IT goals and objectives. Project and Application Services manages the IT business relationship with the customers (internal and external) and vendors, to provide information technology based products and services that are cost effective, add value to the business, and contribute to meeting the business objectives of the ISO.

Specific goals include project management support, including corporate-wide project management methodologies and education, project planning and reporting; application development and support for corporate business systems; internet and intranet management; software, system and change management configuration controls and processes; and technology asset management including contract negotiation and management support, procurement, warranty and license administration.

## Information Technology Application Development and Support Center Cost Center 1422

#### Cost Allocation Methodology and Percentages:

The costs related to the Application Development and Support Center cost center are allocated to the three ISO functional categories based on the results of the allocation of Direct Operating costs.

#### Description:

The Application Development and Support group has primary responsibility for the development and support of all ISO production application systems. This includes, but is not limited to: corporate financial, human resource, and payroll systems; enterprise systems such as document and issue management; internet and intranet based systems; business function automation; and enterprise data warehouse development and support. An additional function is the development and support of ancillary systems that support both Grid and Market operation.

The Application and Support group engages in all aspects of the full systems development life cycle, including business analysis, requirements definition, functional and technical design, development, implementation, and ongoing support and maintenance of applications in support of both Corporate-wide and business unit specific initiatives.

## Information Technology Project Office Cost Center 1423

Cost Allocation Methodology and Percentages:

1	Control Area Operations	40%
2	Inter-Zonal Scheduling	50%
3	Market Operations	<u>10%</u>
	Total	100%

#### Description:

The Project Office is responsible for managing all aspects of the project lifecycle for small to large sized projects. Primary activities include corporate-wide project management methodology processes and education, planning and project status reporting, and providing Project Managers to assist business units with project management and coordination efforts.

The efforts of this group provide the expertise and support that allow for effective utilization of resources and to facilitate successful implementation of corporate and business unit project initiatives.

## Information Technology IT Assets, Contracts and Change Management Cost Center 1424

Cost Allocation Methodology and Percentages:

1.	Control Area Operations	50%
2.	Inter-Zonal Scheduling	5%
3.	Market Operations	<u>45%</u>
	Total	100%

Description:

The IT Assets, Contracts, and Change Management ("ACCM") group is responsible for enterprise programs and processes related to managing technology assets. Technology assets include hardware, software, and other IT-related services through their lifecycle, from procurement, through provision of tracking and maintenance services related to the asset, and, at the end of lifecycle, through the disposition and refresh process.

ACCM manages and coordinates the process for technology related contracts, from bidding the requirement, constructing the contract document, negotiating the price and terms, and administering the resulting agreement from beginning to expiration. In addition, ACCM oversees IT budget development and administration, hardware warranty and maintenance contract management, software licensing, maintenance contract management, lease administration, asset management, and technology lifecycle process.

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Finally, ACCM is responsible for the Change and Configuration Management processes and promotes corporate-wide compliance with Change Management. The ACCM group also provides Configuration Management support by providing the framework for each business unit to control the deployment of modifications to their existing system software and maintaining the UNIX and NT custom software release repositories.

## Information Technology End User Support Services Cost Center 1431

#### Cost Allocation Methodology and Percentages:

The costs related to End User Support Services are allocated to the three ISO functional categories based on the results of the allocation for Direct Department costs.

#### Description:

IT End User Support Services provides corporate wide computing infrastructure support including the following:

- <u>Platform Support</u> NT Computing hardware, operating system, and layered product configuration, installation, testing, and maintenance, along with regular system administration duties to ensure the reliability and effective performance of the computer platforms.
- <u>System Management</u> Regular monitoring of computing infrastructure hardware and software, along with database and application processes to ensure seven day a week and 24-hour a day availability of platforms and business systems. This function includes the escalation, notification, and documentation of system failures. In addition, system engineers analyze system activity and performance to provide capacity management, including the recommendation for short- and long-term computing infrastructure enhancements. System Management also provides Tivoli (system monitoring software) and NetView design, development, implementation and support of the production and development environments.
- <u>Help Desk and Desk Side Support</u> Installation, maintenance, and support of the office automation infrastructure, including support to internal users in the use of office automation tools. In addition, the Help Desk provides central call logging and issue management for office automation, internal communication infrastructure, and facility related problems and issues.

## Information Technology Computing and Telecommunication Services - General Cost Center 1432

#### Cost Allocation Methodology and Percentages:

The costs related to Computing and Telecommunication Services - General are allocated to the three ISO functional categories based on the results of the allocation for Direct Department costs.

#### Description:

This is the general cost center for the Director of Technology Infrastructure Services. End User Support Services (cost center 1431), Telecommunication Services (cost center 1441) and Information Security (cost center 1451) report to this Director. This cost center provides for the cost of general support including such items as the administrative assistant and the general director level expenses.

## Information Technology Telecommunications Services Cost Center 1441

#### Cost Allocation Methodology and Percentages:

The method used to allocate costs related to Telecommunications Services relies mainly on the headcount of Full Time Employees ("FTEs") associated with the three ISO services. See the attached cost allocation matrix (Appendix A).

#### Description:

Telecommunications is responsible for providing reliable data and voice communications infrastructure for the ISO, the California Power Exchange ("Cal PX") and all Market Participants. The group manages a contract with MCI for the Energy Communication Network ("ECN") which includes a high speed and high availability fiber optic statewide network connecting the Folsom and Alhambra ISO sites, the Area Control Centers, regional security coordinators, and all Market Participants. The network is utilized to control the transmission systems, generators, and Ancillary Service providers. It provides the "marketplace" for the direct Market Participants. In addition, it integrates all power revenue metering points and supports the consolidation of metering data.

Telecommunications provides corporate support for ongoing network development, including expertise for resolving complex connection and computer issues. Additional responsibilities include design engineering for both voice and data communications, remote communications access, redundant voice communications including cell phones, paging, and vendor management, and oversight for the MCI and other service provider contracts.

#### Allocation Methodology:

The MCI Contract costs account for approximately \$33.3 million, a majority of the costs in the Telecommunications group. The ISO does not have, and has been unable to obtain from MCI, the information necessary to perform a detailed Direct Assignment of the costs of the MCI contract to the three ISO functional categories. Making such an allocation would require knowledge from MCI about the data needs of each of the three

ISO service categories and reliance on various aspects of the network services provided by the MCI contract. As an alternative, the ISO has estimated the costs of the major components of the MCI services.

The MCI charges are viewed as falling under two broad categories: charges that are assessed for services utilized by all ISO employees, and those that are assessed for utilization by employees in specific groups such as Operations, Finance, Client Services, and Market Surveillance. The first category includes the Voice Premises and Shared Network Services costs, totaling approximately \$4 million per year. These MCI costs were allocated to the three ISO service categories based on the total ISO headcount related to each cost category.

The second category, totaling approximately \$29.3 million, was allocated, where possible, based on usage factors. The following steps were used for the allocation.

First, about \$2 million, or 22% of the Bandwidth and Wide Area Network ("WAN") infrastructure costs (that is, data backbone) were allocated directly to the Market Function, as this capacity is set aside for connected entities.

For the remaining \$27.3 million, the major functional groups in the ISO that were utilizing the Bandwidth and WAN, Usage (that is, access charges, Internet, redundancy), and Data Premises cost categories were determined. These functional groups were identified as Operations, IT, Finance, Client Services, and Market Surveillance. For each functional group in these departments, the employee headcount was allocated to the three ISO service categories; and the remaining MCI Costs were then allocated to each service category based on the corresponding headcount.

The ISO assumed that a large number of FTEs present in the Client Services and Finance groups were involved in mostly manual, non-MCI usage related activity. Therefore, adjustments were made to prevent an inappropriately high level of MCI costs from being allocated to the Market Operations service category by excluding all FTEs associated with manual work for Client Service functions like Contracts and Compliance and Client Relations. Similarly, the FTEs in Finance for Applications Support were excluded. Thus, for Finance, MCI costs were allocated based only on FTEs for Billings and Settlement, Preliminary Settlements and Final Settlements.

<u>Category</u>	2001 Budget Amount (\$000)	Control Area Operations	Inter-zonal Scheduling	Market Operations
Total MCI Costs:	\$33,319	1		
Direct Assignment	\$2,000	0%	0%	100%
Total Headcount Allocation	\$4,000	52%	8%	40%
Specific Headcount Allocation	\$27,319	55%	8%	37%
Allocation Ratio	100.00%	51.34%	7.52%	41.14%

The results of the allocation procedure for MCI Costs are provided in the table below.

## Information Technology Information Security Cost Center 1451

#### Cost Allocation Methodology and Percentages:

The costs related to Information Security are allocated to the three ISO functional categories based on the results of the allocation for Direct Department costs.

#### Description:

Accurate and confidential information is critical for safe, reliable grid operations and efficient markets through secure e-commerce. Information Security ("ISS") is assigned the crucial responsibility of securing and safeguarding this information, whether in repository in the ISO computer systems or in transit via networks and communication systems. Activities that support this continuous process are information security policies, procedures, and standards development for both internal users and market participants. ISS is also responsible for the education, awareness and compliance of these policies, procedures and standards. As well, ISS provides security design, engineering and implementation of security infrastructure for existing and new applications, communication systems, and e-commerce solutions. Other activities ISS provides are the monitoring and auditing of security logs, administration of remote access platforms and digital certificates, encryption technologies, and responding and investigating security incidents. ISS also supports business continuity planning and testing for the ISO and external parties.

## Information Technology Operational Data Support Cost Center 1461

Cost Allocation Methodology and Percentages:

1.	Control Area Operations	97%
2.	Inter-Zonal Scheduling	2%
З.	Market Operations	<u>    1%</u>
	Total	100%

#### Description:

Operational Data Support is responsible for the following:

- Support of the Energy management System ("EMS") to maintain, troubleshoot problems with, and enhance applications requires the greatest amount of time in relation to Control Area activities. Functionality of the EMS corresponds mostly to Control Area functions that include Supervisory Control and Data Acquisition ("SCADA"), Automatic Generation Control ("AGC"), data archival, data processing for transmission monitoring, and generation monitoring and control. Activities related to this function are:
  - Data collection, archival, and retrieval;
  - AGC functional support;
  - System builds;
  - Database builds;

- Database support;
- Operating reserve calculations define and change as required;
- Maintain SPL calculation application and add calculations as required; and
- ICCP functionality
- The Scheduling Infrastructure ("SI") system processes market-driven schedules from qualified Scheduling Coordinators and transfers the final schedules to the EMS. These schedules are then used to operate the electric system along with spot market schedules. The EMS processes the schedules for use by AGC, Resource Scheduler ("RS") and Resource Monitor ("RM"). The group maintains RS and the RM applications, assures the correct transfer of schedules from SI, and verifies the processing of schedules for AGC functions.
- Congestion is initially rectified by the SI system when schedules are processed from the Cal PX. After the schedules are transferred to the EMS, power flows are monitored and an alarm is produced when congestion problems exist on the transmission grid. Alarm limits are entered and maintained in order to allow Operations staff to take measures to mitigate any problems.
- Energy accounting (in MWh) associated with the control area tie points and Dynamic Schedules are processed by the EMS and made available to the metering section for the purpose of providing data validation of the polled meter data.

## Information Technology Field Data Acquisition Cost Center 1462

Cost Allocation Methodology and Percentages:

1.	Control Area Operations	10%
2.	Inter-Zonal Scheduling	0%
3.	Market Operations	90%
	Total	100%

#### Description

The responsibilities of the Field Data Acquisition group are as follows:

- Supporting the Remote Intelligent Gateway ("RIG") interface system in the daily operation of power generation, scheduling, and control of the ISO Controlled Grid. The AGC system simultaneously controls Generating Unit output to match resources to Load and maintain frequency. Generating Units offering Regulation services must be capable of being controlled by the ISO EMS. RIG interface units meet the ISO standards for transporting AGC signals. The ISO has the ability to send either set point or raise/lower signals. Additionally, the RIG has multiple ports to allow control to be switched between the Generator and the ISO.
- Verification and processing of raw meter data into Settlement Ready data, which the ISO uses for generating preliminary and final financial settlement statements for the Market Participants, Market Surveillance and reports.

- Providing Settlement Ready metering data for the ISO billing system, including:
  - Auditing the ISO meter inspection process and providing engineering judgment related to proposed and existing metering systems.
  - Operating and maintaining Meter Data Acquisition Systems ("MDAS") that directly acquire metering data from ISO metered entities and receive metering data from SCs.
  - Auditing metering data collection, storage and processing systems of the SCs.
  - Maintaining the metering standards and specifications for approved meters and metering systems.
  - Coordinating and approving proposed metering system-engineering designs.

## Information Technology Operational Systems - General Cost Center 1463

#### Cost Allocation Methodology and Percentages:

The costs related to Information Security are allocated to the three ISO functional categories based on the results of the allocation for Direct Department costs.

#### Description:

The Operations Systems group supports Operational Data Support (1461), Field Data Acquisition (1462), System Engineering and Administration (1465), Data Quality (1466), and Operational Applications (1467).

## Information Technology System Engineering and Administration Cost Center 1465

Cost Allocation Methodology and Percentages:

1	Control Area Operations	34%
2	Inter-Zonal Scheduling	0%
3	Market Operations	<u>    66%</u>
	Total	100%

#### Description:

The System Engineering and Administration section is responsible for installing, configuring and ensuring 24 hours-a-day and seven days-a-week availability of the company's SQL-based database as well as of all UNIX and Windows NT platforms. In addition this section provides application software support and fallback and fail-over operations for certain subsystems (Market Operations systems). Furthermore, the section provides company-wide infrastructure services such as data backup and restoration, storage management, and data replication.

The section is compromised of sub-teams of system and database engineers assigned to specific subsystems in all ISO areas in order to provide guaranteed levels of service. The team members provide a rotation-based on-call support.

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Finally, this section is responsible for the identifying and introducing new technologies as well as engineering a flexible and scalable computer-based infrastructure that can support the ISO's dynamic and fast-growing information technology needs.

## Information Technology Data Quality Cost Center 1466

Cost Allocation Methodology and Percentages:

1	Control Area Operations	40%
2	Inter-Zonal Scheduling	0%
3	Market Operations	_60%
	Total	100%

#### Description:

The responsibilities of the Data Quality group are as follows:

- Data Quality is responsible for identifying data quality issues with the Real Time data used by operations. This involves the validation of appropriate network models and corresponding Real Time telemeter data using existing tools (*e.g.* Real Time State Estimator) to identify data quality problems.
- Data Quality is responsible for assuring that settlements receive Settlement Quality Meter Data to be used in Preliminary and Final Settlements. This includes day-today evaluation of data being submitted by the SCs, as well as assuring that the ISO Metering Protocol Tariff requirements are implemented. Certain Tariff requirements, such as the SC-Self Audit, are defined and implemented by Data Quality.

## Information Technology Operational Applications Cost Center 1467

#### Cost Allocation Methodology and Percentages:

1	Control Area Operations	100%
2	Inter-Zonal Scheduling	0%
3	Market Operations	0%
	Total	100%

#### Description:

The Operational Applications area is responsible for the development of new or existing applications or systems, and to support new applications and functionality of other systems interconnected to various Operations Systems platforms. This will also include modifications to existing systems in support of new requirements. Supported projects will be researched and procured to provide enhancements, benefits, or new functionality to the end users of Grid Operations (cost center 1545), Operations Engineering (cost center 1543) and the Operations Systems (cost center 1461) departments support personnel.

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The Operational Applications area will apply experience with electric utility operations, utility based systems and inter-related fields to direct the definition of end user needs and provide solutions.

## Information Technology Information Architectures and Technology Cost Center 1471

#### Cost Allocation Methodology and Percentages:

The costs related to Information Architectures and Technology cost center are allocated to the three ISO functional categories based on the results of the Direct Department costs.

#### Description:

The Information Architectures and Technology group defines the approaches to capture efficiently and represent both business and software system information; determines and specifies high-level approaches and modeling guidelines; identifies opportunities for the sharing and reuse of information; works with data architects and applications architects; leads the construction of information models; defines a common terminology based on core business concepts; defines and maintains the ISO's application development architecture and technology infrastructure architecture; manages the short- and long-range capacity planning of the ISO's networks, equipment, and distributed computing hardware; and provides direction and guidance to vendors of services.

## Operations Operations - General Cost Center 1511

#### Cost Allocation Methodology and Percentages:

The costs related to the Operations General cost center are allocated to the three ISO functional categories based on the results of the cost allocation of the Direct Department costs.

#### Description:

The Chief Operations Officer works with the Governing Board to develop and manage the ISO; assumes responsibility for ensuring that transmission standards and reliability are maintained at high levels; works closely with the PX in accomplishing ISO objectives; oversees or influences directly the development and implementation of numerous processes, procedures and technologies necessary to enable the deployment of the ISO organization; and assumes responsibility for the development of operations and engineering capabilities necessary to promote the timely implementation of the ISO activities consistent with applicable California Public Utility Commission ("CPUC") decisions and FERC orders.

## Operations Managing Director – Engineering and Support Cost Center 1512

#### Cost Allocation Methodology and Percentages:

The costs related to the Managing Director – Engineering and Support cost center are allocated to the three ISO functional categories based on the results of the cost allocation of the Direct Department costs.

#### Description:

The Managing Director of Engineering and Support is responsible for providing leadership and executive management direction on matters relating to Operations Support, Operations Training, Operations Engineering, Outage Coordination, Transmission Maintenance, and Operations Research and Development, including liaison and support of ISO's outreach to external stakeholders.

## Operations Managing Director - Operations Cost Center 1513

#### Cost Allocation Methodology and Percentages:

The costs related to the Managing Director - Operations cost center are allocated to the three ISO functional categories based on the results of the allocation of the Direct Department costs.

#### Description:

The Managing Director of Engineering and Support is responsible for providing leadership and executive management direction on matters relating to Market Operations, Grid Operations, Real Time Reliability of the ISO control area, and outreach to external stakeholders.

## Operations Grid Planning Cost Center 1521

#### Cost Allocation Methodology and Percentages:

1	Control Area Operations	100%
2	Inter-Zonal Scheduling	0%
3	Market Operations	0%
	Total	100%

#### Description:

The ISO Grid Planning Department is charged with reviewing the Participating Transmission Owners ("PTOs") Bulk Power Program (a five-year Program is filed with the ISO every year) and reviewing the studies the PTOs perform for connecting new generators or load to the ISO Controlled Grid. The ISO recommendations (if any) are

either implemented by the PTOs or the problem is resolved via dispute resolution processes.

Additionally, Grid Planning conducts studies to determine Reliability Must-Run ("RMR") contract requirements, dual fuel generator requirements and provides support to Operating Engineering. Grid Planning has been involved in the preparation of the new ISO Reliability criteria, and is working toward common facility ratings (when feasible).

Additionally, Grid Planning leads or supports several Regional and National technical/engineering groups including the Western Systems Coordinating Council ("WSCC"), the Western Interconnection Coordination Forum and the North American Electric Reliability Council ("NERC").

## Operations Outage Coordination Cost Center 1542

Cost Allocation Methodology and Percentages:

1.	Control Area Operations	88%
2.	Inter-Zonal Scheduling	12%
3.	Market Operations	0%
	Total	100%

Description:

Outage Coordination performs activities related to the following:

- Ensuring accurate path ratings and integrated outages to ensure minimum reliability standards are adhered to. The coordinators work closely with Operating Engineers to help accomplish this.
- Path ratings and allocation percentages are finalized by the Outage Coordinators, then passed on to the inter-tie scheduling group. Additionally, these allocations are passed on to Existing Contracts holders and posted on the Internet as part of the Control Area responsibilities.
- When transfer paths are derated, congestion can occur. Although this process of mitigating congestion is similar to "scheduling" above, it differs in that by allocating the reduced percentages to the scheduling group, congestion is preempted by reducing schedules on a scheduled basis, which allows for better management of congestion.

## Operations Operations Engineering Cost Center 1543

Cost Allocation Methodology and Percentages:

1.	Control Area Operations	85%
2.	Inter-Zonal Scheduling	3%
3.	Market Operations	12%
	Total	100%

#### Description:

The Operations Engineering group is responsible for the following activities:

- Performing power flow, transient stability, and post-transient stability analysis to evaluate scheduled outages to support the Outage Coordination Office;
- Evaluating system operations, including protection systems, load/resource sufficiency, etc.;
- Developing day-ahead RMR pre-schedules;
- Developing ISO operating procedures;
- Developing seasonal operating nomograms defining transmission path transfer limits;
- Providing training for operating procedures and contracts;
- Participating in WSCC committees and workgroups related to interconnected power system operations;
- Providing support for Existing Contract and Scheduling issues;
- Providing engineering support for ISO contracts issues (e.g., RMR contract, Participating Generator Agreement ("PGA"), etc.)
- Providing engineering support for ISO projects (*e.g.*, Automated Dispatch System ("ADS"), Generator Communication Project ("GCP"), etc.)
- Investigating disturbances and preparing disturbance reports;
- Supporting EMS application and screen development.

## Operations Scheduling Cost Center 1544

Cost Allocation Methodology and Percentages:

1.	Control Area Operations		75%
2.	Inter-Zonal Scheduling		10%
3.	Market Operations		<u>    15%    </u>
		Total	100%

#### Description:

Operations Scheduling is the primary interface between the ISO and its 11 adjacent Control Areas as a part of the WSCC interconnection. Metered and scheduled interchange is coordinated on a pre-schedule, Real Time, and after-the-fact basis with

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the neighboring Control Areas. Direct and distinct functions also are performed to enable the ISO markets, congestion, and settlements process. All of these functions require accommodations to assure that Existing Contracts are honored.

All interchange transactions must be coordinated with adjacent and external Control Areas within the limits of the ISO jurisdictional transmission system. This includes implementing and monitoring all interchange schedules into and out of the ISO Control Area regardless if they are scheduled on Existing Transmission Contract ("ETC") or New Firm Uses ("NFU") transmission. Interchange scheduled on behalf of all SCs must be reconciled to meet WSCC and NERC criteria.

## Operations Grid Operations/Dispatch Cost Center 1545

Cost Allocation Methodology and Percentages:

1	Control Area Operations	80%
2	Inter-Zonal Scheduling	5%
3	Market Operations	<u>15%</u>
	Total	100%

#### Description:

The Grid Operations group is responsible for the following:

- Overseeing and performing all Real Time Operations of the ISO Electrical Grid and Control Area, including managing all aspects of the California Control Area;
- Ensuring reliable and safe operation of the ISO Controlled Grid;
- Ensuring reliable operation includes any authority needed to maintain control of the Grid, including authority over all PTO's and Utility Distribution Companies ("UDC's") in regards to system reliability and system emergencies, the ability to order must run generating units on-line, and manual Load shedding as needed;
- Coordinating Load and system restoration after any contingency or major system disturbance in cooperation with the WSCC Security Coordinator;
- Declaring, when appropriate, a Statewide System Emergency as detailed in the Dispatch Protocol, suspending market operations, and setting Administrative prices for Ancillary Services needed to resolve the emergency;
- Ensuring compliance with all WSCC, NERC criteria, and ISO protocols and procedures;
- Working with the WSCC Security Coordinator to ensure compliance with all policies and operating procedures applicable to the Western Interconnection;
- Controlling applicable generation to meet inter-tie obligations, contributing to frequency control, and meeting any emergency responses, and WSCC and NERC criteria to support the transmission system and operation of the energy market in the most reliable manner;
- Maintaining documentation for generation operations;
- Procuring additional Ancillary Services as necessary;
- Managing operation of eligible Regulatory Must-Take, Must-Run, and RMR generation;

- Dispatching interruptible loads to maintain required reserve levels during system emergencies; and
- Coordinating generation resources to meet system load requirements and satisfy contractual obligations, and responding to system frequency deviations and voltage issues.

## Operations Security Coordination Cost Center 1546

#### Cost Allocation Methodology and Percentages:

1	Control Area Operations	100%
2	Inter-Zonal Scheduling	0%
3	Market Operations	0%
	Total	100%

#### **Description of Activities:**

Security Coordination provides leadership and supervision for the California Power Area Security Coordinators.

## Operations Engineering and Maintenance Cost Center 1547

#### Cost Allocation Methodology and Percentages:

The costs related to the Director of Engineering and Maintenance cost center are allocated to the three ISO functional categories based on the results of the allocation of the Direct Department costs.

#### **Description of Activities:**

The Director of Engineering and Maintenance is responsible for power system engineering support for the grid operations, market operations, scheduling and outage coordination functions; outage coordination within and around the ISO control area; and transmission maintenance standards and practices. Outage Coordination (1542) and Operations Engineering (1543) both report to the Director.

## Operations Operations Support and Training (OSAT) - General Cost Center 1548

#### Cost Allocation Methodology and Percentages:

The costs related to the OSAT Department are allocated to the three GMC functional categories based on the results of the allocation of the Direct Department costs.

#### Description:

The Director of OSAT is responsible for: overseeing preparation and administration of training across all operations groups, other groups in the ISO, and Market Participants;

providing support for ISO efforts to interface with and incorporate markets and deregulation from an operations perspective as they develop inside and outside the ISO. updating, creating and maintaining all ISO Operating Procedures; implementing Emergency Response programs and procedures within the ISO and in coordination with state and federal external agencies; developing and maintaining EMS Displays as required and requested by Control Room personnel; providing presentation development and support for the Operations organization; and providing budget development and support for the Operations Division.

OSAT provides training and support to all groups within the Operations Division, to other departments within the ISO, and to Market Participants, to ensure and enhance system reliability as well as to facilitate and expand workably competitive markets. The primary role of OSAT is to provide support to all departments within the Operations Division, including the development of training programs, dispatch support and development of tools for operations (special projects).

## Operations Operations Training Cost Center 1549

Cost Allocation Methodology and Percentages:

1	Control Area Operations	80%
2	Inter-Zonal Scheduling	10%
3	Market Operations	10%
	Total	100%

#### Description:

The Operations Training group is responsible to create and administer appropriate training material for grid operations, market operations, scheduling, other ISO groups, and Market Participants; procure and implement necessary hardware and software to accomplish this training; direct the activities of the dispatch support personnel to support the various operational needs including procedures, reports, EMS needs, tools development and other support activities as needed. Specific roles and responsibilities include:

- Directing the activities of the trainees to assure appropriate material and processes are created to accomplish training for operations, other ISO groups, and Market Participants;
- Managing dispatch support functions to assure procedures, tools and other support needs are met for all operations groups, other ISO departments, and external entities;
- Preparing and managing the training budget;
- Representing the ISO in WSCC, NERC and other forums as required; and
- Identifying and managing changes in tariffs, protocols and market design that would improve market operations.

## Operations Market Operations Cost Center 1551, 1552 and 1553

Cost Allocation Methodology and Percentages:

1.	Control Area Operations	20%
2.	Inter-Zonal Scheduling	30%
3.	Market Operations	<u>50%</u>
	Total	100%

Description:

The Market Operations group consists of Market Operations (1551), Manager of Markets (1552), and Manager of Applications (1553). The group is responsible for conducting Day-Ahead, Hour-Ahead and Real Time Markets, including:

- Managing inter- and intra-zonal congestion and making changes (via Adjustment Bids);
- Re-dispatching schedules to resolve congestion at the lowest possible cost to customers;
- Managing the Ancillary Service and imbalance energy markets; and calculating the market clearing prices for spinning, non-spinning, replacement and regulation;
- Ensuring that the SCs posting of requirements regarding congestion, losses and Ancillary Services, etc., is reliable;
- Ensuring continuous interface between the ISO and the SCs that will allow SCs to make best use of transmission resources;
- Providing technical expertise on the design of the California market related to the bidding, scheduling, and settlement systems;
- Reviewing market design and prices on a daily basis;
- Providing engineering analysis to support SCs, settlements, and daily operations;
- Providing technical analysis, input, and review of vendor supplied design documents for compliance with ISO-defined requirements;
- Ensuring thorough testing of vendor supplied applications by creating test objectives, conditions, and scripts to be used for module;
- Designing and performing integration testing;
- Documenting and managing vendor-supplied scheduling application software changes in accordance with release management procedures;
- Conducting SC training and SC certification testing;
- Performing software life cycle activities in support of in-house scheduling software requirements necessary for market reliability and accuracy as detailed in the FERC filing and ISO protocols;
- Administering all interface applications between the SI database and all other subsystems;
- Providing system administration support for test and development environments; and
- Providing an advisory role to ISO Market Surveillance group on market power issues.

## Operations Operations Research and Development Cost Center 1554

Cost Allocation Methodology and Percentages:

1.	Control Area Operations	80%
2.	Inter-Zonal Scheduling	10%
3.	Market Operations	10%
	Total	100%

#### Description:

Operations Research and Development provides reports to FERC, NERC and WSCC on Control Area Operations. It provides support to all groups within the Operations Division, to other departments within the ISO, and to Market Participants, to ensure and enhance system reliability as well as to facilitate and expand workably competitive markets. The primary role of Special Project Engineering is to provide Operations personnel with the best technology, tools and advanced applications that solve operating problems, improve grid reliability and facilitate the accurate and timely reporting to various regional reliability organizations and government agencies.

Specific roles and responsibilities include:

- Reporting of Operating Data to FERC, NERC and WSCC (RMS Reporting);
- Management of Special Projects that support Operations;
- Transmission Information Display System (Mapping Project);
- Board Presentation Process Project;
- Research and Development Analysis and Installation of tools to improve grid reliability;
- Participating in NERC and WSCC committees and task forces relating to Operations and Scheduling;
- Field-testing proposed NERC and WSCC Compliance Templates;
- Developing concepts for operational control of Distributed Generation resources;
- Developing and directing R&D programs such as the three-year CERTS program; and
- Developing Board Documents and Tariff language for proposed changes in ISO Operations and Markets.

## Operations Operations Support Cost Center 1555

Cost Allocation Methodology and Percentages:

1.	Control Area Operations	80%
2.	Inter-Zonal Scheduling	10%
3.	Market Operations	<u> 10% </u>
	Total	100%

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#### Description:

The Operations Support Group is responsible for supporting the various market and grid operations needs of the ISO Real Time operations control room floor. Included in these support functions are emergency preparedness and response coordination, interconnected control area, UDC and PTO agreement support, Ancillary Services testing, creation and maintenance of procedures for Grid, Market and Scheduling Operations, reporting, EMS tools and display development, applications tools development and other support activities as needed. Specific roles and responsibilities include:

- Management of Operations support functions to assure procedures, tools and other support needs are met for all operations groups, other ISO departments and external entities;
- Preparing and managing the Operations Support Cost Center budget;
- Representing the ISO in WSCC, NERC and other forums as required;
- Identifying and managing changes in the tariff, protocols, and market design that would improve market and grid operations; and
- Managing projects related to the creation or enhancement of ISO operations, functions, processes, or procedures.

## Operations Market Planning Cost Center 1556

Cost Allocation Methodology and Percentages:

1.	Control Area Operations	0%
2,	Inter-Zonal Scheduling	50%
4.	Market Operations	<u>    50%</u>
	Total	100%

#### Description:

Market Planning oversees the planning and managing of all projects related to ISO markets including, but not limited to:

- Scheduling Applications ("SA"), SI, Balance of Business Systems ("BBS"), and Secondary Registry System (SRS);
- Ensuring smooth implementation of SA, SI, BBS and SRS projects while maintaining budget, schedules, functionality and compliance;
- Actively participating in and providing input in the design of future Market Design tools;
- Ensuring design and implementation details, which are coordinated with SCs, Vendors, ISO Market Participants and ISO Operations, Legal, and Finance departments; and
- Ensuring ISO and Market Operations participation and representation in North American electric deregulation arenas through, among other things, making presentations, providing proposals, attending member meetings, replying in a timely manner to Request for Proposals.

## Operations Market Support and Development Cost Center 1557

Cost Allocation Methodology and Percentages:

1.	Control Area Operations	40%
2.	Inter-Zonal Scheduling	10%
3.	Market Operations	_50%
	Total	100%

#### Description:

The Market Development and Support group has the overall responsibility of the SI application and all other Market Application (*i.e.* RMR scheduling, operator interface, existing contract application, and interface transaction scheduling) and Database development, support and security, for support of Day-Ahead, Hour-Ahead and the Real Time Energy Markets. Also is responsible for overseeing and administering all interface applications between the SI operational databases and all other subsystems (e.g., EMS, SA, BBS, BITS, etc.). Provides system administration support for test and development environments. This position ensures facilitation of Markets through reliable Market applications and databases. All applications and interfaces must be designed and operated to increase the transparency and the efficiency of the Markets. Working with SCs is critical to the success of the ISO in providing needed interfaces to facilitate Markets.

## Operations Engineering and Maintenance Group Transmission Maintenance Cost Center 1558

Cost Allocation Methodology and Percentages:

1.	Control Area Operations	94%
2.	Inter-Zonal Scheduling	0%
3.	Market Operations	6%
	Total	100%

#### Description:

Transmission Maintenance manages the creation, implementation, and enforcement of ISO Maintenance Standards; provides for high quality, safe, and reliable service; and manages the creation and implementation of this ISO application for Scheduling Logging ISO California ("SLIC").

## Operations Operations Application Support Cost Center 1559

Cost Allocation Methodology and Percentages:

1.	Control Area Operations	100%
2.	Inter-Zonal Scheduling	0%
3.	Market Operations	0%
	Total	100%

#### Description:

OSAT Operations Applications Support's primary role is to provide support to dispatch operations and to support the development of new tools for operations.

## General Counsel General Counsel - General Cost Center 1611

#### Cost Allocation Methodology and Percentages:

The costs related to the General Counsel cost center are allocated to the three ISO functional categories based on the results of the cost allocation for Direct Operating costs.

Description:

The General Counsel manages all legal, regulatory, and market analysis activities of the ISO, and serves as the Corporation's Secretary.

## General Counsel Legal and Regulatory Cost Center 1631

#### Cost Allocation Methodology and Percentages:

The costs related to the Legal and Regulatory cost center are allocated to the three ISO functional categories based on the results of the cost allocation for Direct Operating costs.

#### Description:

Legal and Regulatory is responsible for the preparation all FERC filings and for monitoring and participating in all ISO-related FERC proceedings. Such responsibilities include preparation of amendments to the ISO Tariff, the Transmission Control Agreement ("TCA") (including provisions related to Existing Contracts), all filings and proceedings related to our *Pro Forma* Agreements, including the RMR agreements, and all generic FERC rulemakings and other proceedings. The Legal and Regulatory department also is charged with monitoring and participating in proceedings and other matters involving relevant state agencies such as the California Energy Commission, the California Electricity Oversight Board ("CEOB") and the CPUC. The Legal and Regulatory group is responsible for shaping and monitoring electric restructuring

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initiatives and legislative proposals, on both the state and federal level. The Legal and Regulatory group also formulates and helps implement the ISO's regulatory policies and positions. The Legal group is responsible for the production and negotiation of all general corporate legal documents and matters, including all vendor contracts, confidentiality agreements, employment matters and dispute resolution (related to Tariff matters). The Legal group is also responsible for negotiating and drafting all pertinent financial/legal documents and for the maintenance of all corporate minutes and bylaws. The Legal and Regulatory group interfaces frequently with all the ISO departments.

## General Counsel Market Surveillance Cost Center 1641

Cost Allocation Methodology and Percentages:

1.	Control Area Operations	20%
2.	Inter-Zonal Scheduling	10%
3.	Market Operations	70%
	Total	100%

#### Description:

The Department of Market Analysis ("DMA") is the organization within the ISO that keeps a close watch on the efficiency and effectiveness of the Ancillary Service, congestion management and Real Time spot markets. In 1998 and 1999, the DMA's function was expanded beyond the market monitoring function originally envisioned for the department. The department currently provides economic analysis to support decisions in a wide range of ISO decision-making processes. Specific functions of the DMA include:

- Monitoring the market and reporting on market performance, including:
  - Prices in PX and ISO markets
  - Prices in related markets (natural gas, emissions, surrounding areas, etc.)
  - Level of imports and exports
- Ancillary Service Bid Efficiency
- Congestion
- Competitiveness of the Market;
- Identifying and investigating potential gaming and market power abuses;
- Identifying and reviewing deliberate or inadvertent violations of market rules or contracts that affect the efficiency of the market;
- Performing special studies of the impacts of current and potential ISO protocols on market efficiency and performance;
- Reviewing ISO rules and protocols from a market performance perspective, and recommending specific changes in market rules and protocols;
- Working with other areas of the ISO to implement these changes affecting market performance;
- Supporting the Market Surveillance Committee ("MSC") by completing special analysis to support reporting and recommendations of the MSC to ISO management;
- Coordinating monitoring activities with the Cal PX Compliance Unit; and
- Reporting to FERC, CPUC, CEOB and other agencies

## Client Services Client Services - General Cost Center 1711

#### Cost Allocation Methodology and Percentages:

The costs related to the Client Services General cost center are allocated to the three ISO functional categories based on the results of the cost allocation of Direct Department costs.

#### Description:

The VP of Client Services sets policy, plans, directs, and coordinates through subordinate directors the activities of the Client Relations and Contracts and Compliance functions of the ISO.

## Client Services Contracts and Compliance Cost Center 1731

#### Cost Allocation Methodology and Percentages:

1.	Control Area Operations	35%
2.	Inter-Zonal Scheduling	10%
3.	Market Functions	55%
	Total	100%

#### Description:

The Contracts and Compliance Section is tasked with:

- Developing and negotiating contracts with Market Participants;
- Developing and implementing the penalties and sanctions for the ISO Tariff, including the Protocols, and the ISO Agreements; and
- Assisting other Departments and Sections regarding contracts, compliance, FERC matters, and other projects.

#### CONTRACTS WORK RESPONSIBILITIES

Development of Agreements with New Clients and Existing Clients:

- Develop new agreements; execute *pro forma* agreements as needed to expand participation in the ISO, Interconnected Control Area Operating Agreements ("ICAOAs") with other Control Area operators that have not yet executed the ICAOA, and others; and
- Assist in enhancing client understanding of ISO agreement terms.

#### Contract Activities Based on Regulatory Directives:

- Amend agreements as needed and file with FERC;
- Revise and maintain the standard pro forma agreements; and
- If FERC sets the agreement for hearing, negotiate the settlement of all interventions. If settlement cannot be reached, participate in litigation proceedings.

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Special Agreements:

- Determine if changes are needed to special agreements, such as the TCA;
- Develop Short-term RMR agreements;
- Assist in crafting amendments to the RMR agreement and obtain executed agreements resulting thereof; and
- Develop Black Start, Voltage Support, and Emergency Assistance Agreements

Administration of Contracts:

- Contract administration;
- Obligations and deadlines tracking, and records management system;
- Administer RMR agreements, including assisting Settlements in the monthly invoicing process; and
- Review operating procedures and operating instructions for consistency with the ISO agreements and ISO Tariff.

Special Projects:

- Administering the ADR requirements.
- Participate in Qualifying Facilities ("QF") litigation regarding the proposed QF-PGA.

#### COMPLIANCE WORK RESPONSIBILITIES

Compliance Program:

 Develop and implement penalties for SCs, Participating Generators and other Market Participants for events of non-compliance with the ISO Tariff, protocols, and agreements.

Special Projects:

- Develop and maintain a generator registry, and monitor metering staff exemption requests;
- Determine compliance requirements for AB 1890, NERC, WSCC, WSCC Minimum Operating Reliability Criteria ("MORC"), WSCC RMS and Local Reliability Criteria and implement compliance requirements as necessary;
- Coordinate with other ISO staff to implement Ancillary Services certification and develop procedures for monitoring compliance with ISO Tariff requirements for certification; and
- Monitor failure to meet testing requirements for Ancillary Services and assessment of penalties.

#### OTHER PROJECTS WORK REQUIREMENTS

Support of Other Departments:

These include the Legal and Regulatory Department, other Client Service Sections, Operations, Market Surveillance and IT.

#### Special Projects:

- Support or lead teams on Existing Contracts issues;
- Maintain a library of all FERC orders impacting agreements and compliance;
- FERC proceedings not initiated by Contracts and Compliance;
- FERC complaints;
- CPUC proceedings;
- ISO Tariff amendment summary;

- Agreement tracking system;
- AGC requirements for generators;
- Voltage Support Agreements; and
- Transmission Access Charge settlement proceeding.

# Client Services Client Relations Cost Center 1741

Cost Allocation Methodology and Percentages:

1.	Control Area Operations	15%
2.	Inter-Zonal Scheduling	5%
3.	Market Functions	<u>   80%  </u>
	Total	100%

#### **Description of Activities:**

The Client Relations group is the primary business interface between the ISO and its clients (*i.e.*, SCs, transmission owners, Participating Generators, municipalities, and adjacent control areas). To implement this responsibility in daily operations, Client Relations:

- Establishes, builds, and maintains strong working relationships with the clients of California ISO;
- Assumes overall responsibility for training and certifying SCs;
- Resolves Client business and operational issues requiring close coordination among the various departments within to the ISO;
- Communicates clients' issues to the ISO and ISO issues to clients;
- Works with other functional departments within the ISO to ensure client satisfaction;
- · Resolves clients' disputes on billing and settlement statements; and
- Ensures sound credit practices and facilitates superior client services.

# Strategic Development and Communications Strategic Development and Communications - General Cost Center 1811

#### Cost Allocation Methodology and Percentages:

The costs related to the Strategic Development and Communications - General cost center are allocated to the three ISO functional categories based on the results of the Direct Operating cost allocation.

#### Description:

The Strategic Development and Communications - General group oversees the activities of the Communications and Board of Governors groups.

## Strategic Development and Communications Communications Cost Center 1821

#### Cost Allocation Methodology and Percentages:

The costs related to the Communications cost center are allocated to the three ISO functional categories based on the results of the Direct Operating Cost allocation.

#### Description:

The Communications group is responsible for the Corporate Communications and Governmental Relations functions of the ISO, including internal and external communications, media relations, and the relationship with legislators, Board of Governors, stakeholders, and governmental regulators, including:

- Preparation and distribution of corporate internal information, news releases media relations, and lobbying activities;
- Planning and execution of corporate special events;
- Review and analysis of the expenditures, operations, and workflow of the unit to maximize operational efficiency of the organization;
- Coordination of the development of business plans, processes, and procedures to manage internal communications, government, and media relations; and
- Coordination of the external communications and governmental relations plans with managers and executives at various levels of the organization and the Cal PX.

## Strategic Development and Communications Board of Governors Cost Center 1651

#### Cost Allocation Methodology and Percentages:

The costs related to the Board of Governors cost center are allocated to the three ISO functional categories based on the results of the allocation of the Direct Operating cost allocation.

## Debt Service

Total Debt Service costs for 2001 are \$63.14 million, representing principal and interest payments related to the May 2000 bond issuance of \$293 million, and a planned 2001 issuance of \$37.7 million. The proceeds of the 2000 offering provided \$36.1 million of new funds for capital expenditures, and funds to refinance the 1998 bond issuance of \$301.4 million, which provided for funds for the ISO's startup, infrastructure, and capital expenditures. A 2001 issuance is planned for the budgeted 2001 capital of \$37.7 million.

The debt service costs are allocated to the three functional categories based on the type of spending the funds were used for:

- I. Infrastructure (Direct Assignment)
- II. Infrastructure (Allocated Items)
- III. Startup (Allocated Items)
- IV. Other Software and Enhancements (Direct Assignment)
- V. 2000 Capital (Direct and Allocated Items)
- VI. Budgeted 2001 Capital (Direct and Allocated Items)

The debt service costs related to the planned 2001 bond issuance have been allocated to the three functional categories based on the results of the allocation of total bond spending to date. In the future, these costs will be allocated to the appropriate category, as funds are spent.

Description	Cost (in thousands)	Allocation Method CAO = Control Area Operations IZS = Inter-zonal Scheduling MO = Market Operations
EMS - Performs real time monitoring, control and analyses of the ISO-coordinated power system.	\$16,470	Directly Assigned CAO = 100%
Scheduling Infrastructure (SI): See description below.	\$27,102	CAO = 39% IZS = 20% MO = 41%
Scheduling Applications (SA): See description below.	\$31,681	CAO = 35% IZS = 25% MO = 40%
Balance of Business Systems (BBS): See description below.	\$48,173	MO = 100%
MDAS - MDAS is used to collect metering data from all generators and others connected directly to the transmission lines, tie points and zonal interface points. Refers to the metering standards, data servers, interface equipment, databases and software that allow the ISO to collect that data.	\$8,166	Directly Assigned CAO = 10% MO = 90%
RMR Generation Software	\$56	Directly Assigned CAO = 100%
Market Analysis Software	\$238	Directly Assigned MO = 100%

#### 1. Infrastructure (Direct Assignment):

Vehicles	\$96	Directly Assigned CAO = 10% MO = 90%		
FERC Study Software	\$11	Directly Assigned CAO = 25% IZS = 25% MO = 50%		
Generator Communications Project Software	\$975	Directly Assigned CAO = 100%		
Secondary Registration System ("SRS") Software for Firm Transmission Rights ("FTR")	\$1,049	Directly Assigned IZS = 100%		
ETC Software	\$891	Directly Assigned IZS = 100%		
FTR Auction Software	\$17	Directly Assigned IZS = 100%		
Area Control Center ("ACC") Upgrades and Generator Control: Redundant ICCP nodes, software (AGC modifications and ICCP) and labor to allow the ISO EMS system to communicate with these IOU control centers on a temporary basis.	\$1,162	Directly Assigned CAO = 100%		
Total Infrastructure	\$136,087			

The allocation of the SI/SA/BBS costs was based on a detailed assessment of the contract for this system. Individual contract milestones, with associated costs payable to the vendor for completion thereof, were assessed and classified into one or more of the five functional categories. A brief description of those systems follows:

- SI provides the information management services needed by the scheduling system. It includes the hardware, software and databases that allow the ISO to collect, validate, store, transfer, archive and audit the energy and ancillary services schedules nominated or accepted by the ISO from SC's.
- SA is the applications used by the ISO's scheduling personnel to assess the state of the transmission system, to evaluate the Preferred Schedules submitted by SCs and to establish committed operating schedules. These applications include congestion and transmission management software necessary to assist in congestion management and to determine the transmission price associated with the use of congested inter-zonal transmission paths.
- BBS refers to the computer and other systems to support the following business processes: 1) Settlements to calculate payments owed between the ISO and SCs for imbalances, congestion and ancillary services; 2) Billing and Credit to support accounting, invoicing, payment and collection of these payments; 3) General accounting systems and administrative functions associated with daily ISO operations.

The allocation methodology used to allocate these costs to the ISO Service Categories involved a detailed review of the contract milestones, and costs associated with those milestones. The costs related to each milestone were assigned to the appropriate ISO Service Category. ISO Operations staff performed this assignment process, with the assistance of the ISO finance staff.

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#### II. Infrastructure (Allocated Items)

The following infrastructure items are generally used by all ISO functions, and are allocated based on the results of the total operating cost allocation, total headcount or specific Department results.

("CUDA")       Corporate accounting system - Oracle         Electronic Document Management System ("EDMS")         HR System - Imperativ         HR System - ABRA         System Monitoring and Management Software - Tivoli         Data Warehouse         Network Software         Facilities       S	\$692 \$6,993 \$1,715 \$136 \$38 \$200 \$1,279 \$630	Operating costs Operating costs Operating costs Operating costs Operating costs Operating costs Operating costs Operating costs Operating costs
("CUDA")       Corporate accounting system - Oracle         Electronic Document Management System ("EDMS")         HR System - Imperativ         HR System - ABRA         System Monitoring and Management Software - Tivoli         Data Warehouse         Network Software         Facilities         Surriture	\$2,993 \$1,715 \$136 \$38 \$200 \$1,279	Operating costs Operating costs Operating costs Operating costs Operating costs Operating costs Operating costs
Electronic Document Management System ("EDMS") HR System - Imperativ HR System - ABRA System Monitoring and Management Software - Tivoli Data Warehouse Network Software Facilities Furniture Facilities - Office Equipment	\$1,715 \$136 \$38 \$200 \$1,279	Operating costs Operating costs Operating costs Operating costs Operating costs Operating costs
HR System - Imperativ HR System - ABRA System Monitoring and Management Software - Tivoli Data Warehouse Network Software Facilities Furniture Facilities - Office Equipment	\$136 \$38 \$200 \$1,279	Operating costs Operating costs Operating costs Operating costs Operating costs
HR System - ABRA       System Monitoring and Management Software - Tivoli         Data Warehouse       Strangement Software - Tivoli         Network Software       Strangement Software - Tivoli         Facilities       Strangement Software - Tivoli	\$38 \$200 \$1,279	Operating costs Operating costs Operating costs Operating costs
System Monitoring and Management Software - Tivoli Data Warehouse Network Software Facilities Furniture Facilities - Office Equipment	\$200 \$1,279	Operating costs Operating costs Operating costs
Data Warehouse     Image: Constraint of the second se	\$1,279	Operating costs Operating costs
Network Software       S         Facilities       S         Furniture       S         Facilities – Office Equipment       S		Operating costs
Facilities S Furniture Facilities – Office Equipment	\$630	
Furniture Facilities – Office Equipment		
Facilities – Office Equipment	\$10,566	Total Headcount
	\$5,391	Total Headcount
Transmission Information Display System ("TIDS") Software	\$1,330	Total Headcount
	\$139	Operating costs
Other software and enhancements	\$3,482	Operating costs
	\$27,040	Results of Tele-
voice and data communications that allow the ISO to		communications
communicate with market participants, control and monitor the		Dept Operating
oower grid, and transport metering data.		cost Allocation
	+	Results of IT
computing environment including office automation hardware		Direct Operating
and software, Help Desk support, and system management		cost Allocation
ools. Total Infrastructure		

#### III. Startup (Allocated Items)

The following infrastructure items are used by all ISO functions, and are allocated based on either the results of the operating cost allocation, or total infrastructure costs developed by the ISO Restructuring Trust ("Trust").

Description	Cost (in thousands)	Allocation Method
Trust Administration and Regulatory Expenses: Trustee and staff costs, legal counsel, accounting support, meetings and audit expenses for ISO Restructuring Trust.		Results of Trust infrastructure
Interest and Fees through March 31, 1998: Interest paid on development capital.		Results of Trust infrastructure

User Groups. Temporary ISO staff to work with vendors on system development from an end-user perspective before permanent ISO staff was available.	\$957	Operating costs
Startup Costs through March 31, 1998	\$52,897	Operating costs
Working Capital three months from April to June 1998: Costs of consultants who performed project management and system integration functions for the development of subsystems and infrastructure necessary to operate the ISO	\$21,692	Operating costs
Total Startup	\$82,499	

#### IV. Other Software and Enhancements (Direct Assignment)

The remainder of the 1998 Bond funds have been allocated based on direct assignment.

Description	Cost (in thousands)	Allocation Method CAO = Control Area Operations IZS = Inter-zonal Scheduling MO = Market Operations		
EMS/MDAS and Participating Load Program	\$1,684	Directly Assigned CAO = 72% IZS = 1% MO = 27%		
SA/SI/BBS	\$11,690	Directly Assigned CAO = 36% IZS = 6% MO = 58%		
Other Software and Enhancements	\$13,374			

### V. 2000 Capital (Direct and Allocated Items)

The 2000 Bond funds have been allocated based on direct assignment, total headcount or the results of the operating cost allocation.

Description	Cost (in thousands)	Allocation Method CAO = Control Area Operations IZS = Inter-zonal Scheduling MO = Market Operations
Site for new facility	\$7,695	Total Headcount
New building development	\$1,805	Total Headcount
SA/SI/BBS	\$535	Directly Assigned CAO = 36% IZS = 6% MO = 56%
Other systems	\$5,275	Operating costs

Facilities	\$1,256	Total Headcount
Vehicles	\$48	Directly Assigned CAO = 100%
Other software and enhancements	\$19,486	Direct allocation and Operating costs
Total 2000 Capital	\$36,100	

## V. Budgeted 2001 Capital (Direct and Allocated Items)

The 2001 Budgeted Capital funds have been allocated based on either direct assignment or the results of the operating cost allocation.

Description	Cost (in thousands)	Allocation Method <b>CAO</b> = Control Area Operations <b>IZS</b> = Inter-zonal Scheduling <b>MO</b> = Market Operations
EMS replacement system	\$10,000	Directly Assigned CAO = 100%
Comprehensive Market Reform	\$20,000	Directly Assigned CAO = 7% IZS = 47% MO = 46%
Other software and enhancements	\$7,774	Direct allocation and Operating costs
Total Budgeted 2001 Capital	\$37,774	

#### Appendix A

# California ISO Cost Allocation Matrix: FY2001 Budget Summary Table of Results \$ in '000

Category	Control Area Operations	Interzonal Scheduling	Market Operations	Total	
Cost Allocation % Net Revenue Requirement	48.132% \$ 108,446	8.667% \$ 19,527	43.201% \$ 97,334	100% \$ 225,307	
Current Allocation	48%	9%	43%	100%	
2000 Allocation (estimated using 1999 Dept %'s)	48%	7%	45%	100%	
1999 Allocation	45%	7%	48%	100%	
<u>Attached Worksheets</u> Summary Cost Allocation Matrix Cost Allocation Matrix MCI - Total Headcount Method MCI - Specific Headcount Method	Appendix A1 Appendix A2 Appendix A3 Appendix A4				

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					Functional Allocation			Cost Allocated		
ISO Dept #		Budgeted Headcount	Amount (\$000)	Control Area Services	Inter-zonał Scheduling	Market Operations	Assignment Method	Control Area Services	inter-zonal Scheduling	Market Operations
	Gross Operating Costs	· · ·	<u> </u>	با في الأنوب ال		大学の学校である	Have FRE P. S. MASS	You was a straight	P. T. E. as I realize	
	Grid Planning	15.0	\$2,314	100%	_0%	0%	Direct Assignment	\$2,314	\$0	\$0
	Outage Coordination	10.5	\$1,529	88%	12%	0%	Direct Assignment	\$1,345	\$183	\$0
	Operations Engineering	27.0	\$5,148	85%	3%	12%	Direct Assignment	\$4,376	\$154	\$618
1	Scheduling	37.0	\$5,275	75%	10%	15%	Direct Assignment	\$3,956	\$528	\$791
1545	Grid Operations/Dispatch	52.0	\$7,994	80%	5%	15%	Direct Assignment	\$6,395	\$400	\$1,199
	Security Coordination	7.0	\$1,133	100%	0%	0%	Direct Assignment	\$1,133	\$0	\$0
	Market Operations	2.0	\$611	20%	30%	50%	Direct Assignment	\$122	\$183	\$306
	Manager of Markets	20.0	\$2,973	20%	30%	50%	Direct Assignment	\$595	\$892	\$1,487
1553	Manager of Applications	14.0	\$1,928	20%	30%	50%	Direct Assignment	\$386	\$578	\$964
	Operations R&D	4.0	\$1,058	80%	10%	10%	Direct Assignment	\$847	\$106	\$106
1555	Operations Support	12.0	\$2,466	80%	10%	10%	Direct Assignment	\$1,973	\$247	\$247
1556	Market Planning	4.0	\$775	0%	50%	50%	Direct Assignment	\$0	\$387	\$387
1557	Market Support & Development	11.0	\$1,683	40%	10%	50%	Direct Assignment	\$673	\$168	\$842
1558	Transmission Facilities	5.5	\$1,298	94%	0%	6%	Direct Assignment	\$1,220	\$0	\$78
1511	Operations - General	2.0	\$2,128	70%	11%	19%	Dept Direct costs	\$1,490	\$234	\$404
1512	Managing Director of Engineering	1.5	\$576	70%	11%	19%	Dept Direct costs	\$403	\$63	\$109
1513	Managing Director of Operations	1.5	\$313	70%	11%	19%	Dept Direct costs	\$219	\$34	\$59
1547	Engineering & Maintenance	2.0	\$462	70%	11%	19%	Dept Direct costs	\$323	\$51	\$88
1548	OSAT	2.0	\$272	70%	11%	19%	Dept Direct costs	\$190	\$30	\$52
1549	Operations Training	21.0	\$3,441	70%	11%	19%	Dept Direct costs	\$2,409	\$378	\$654
1423	Project Office	5.0	\$885	40%	50%		Direct Assignment	\$354	\$443	\$89
1424	IT Assets, Contracts & Change Mgmt	6.0	\$17,523	50%	5%		Direct Assignment	\$8,762	\$876	\$7,886
1441	Telecommunication Services	12.0	\$33,385	50%	7%	44%	MCI allocation	\$16,592	\$2,237	\$14,556
1461	Operational Data Support	11.0	\$1,432	97%	2%		Direct Assignment	\$1,389	\$29	\$14
1462	Field Data Acquisition	15.0	\$3,194	10%	0%	90%	Direct Assignment	\$319	\$0	\$2,875
1465	Systems Eng. & Admin	20.0	\$3,220	34%	0%	66%	Direct Assignment	\$1,095	\$0	\$2,125
1466	Data Quality Group	6.0	\$820	40%	0%	60%	Direct Assignment	\$328	\$0	\$492
1467	Operational Applications	4.0	\$639	100%	0%	0%	Direct Assignment	\$639	\$0	\$0
1411	IT General	1.5	\$787	48%	6%	46%	Dept Direct costs	\$378	\$47	\$362
1431	End User Support Services	5.0	\$7,139	48%	6%	46%	Dept Direct costs	\$3,427	\$428	\$3,284
1432	Computing & Telecom Svcs	2.0	\$286	48%	6%	46%	Dept Direct costs	\$137	\$17	\$131
1451	Information Security	8.0	\$2,335	48%	6%	46%	Dept Direct costs	\$1,121	\$140	\$1,074
1463	Operations Systems	3.0	\$355	48%	6%	46%	Dept Direct costs	\$170	\$21	\$163
	Info Architectures & Technology	4.5	\$625	48%	6%	46%	Dept Direct costs	\$300	\$37	\$287
1731	Contracts & Compliance	18.0	\$2,545	35%	10%	55%	Direct Assignment	\$891	\$254	\$1,399

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					Functio	onal Allocat	ion	C	ost Allocated	t l
ISO Dept #	OPERATING COSTS	Budgeted Headcount	Amount (\$000)	Control Area Services	Inter-zonal Scheduling	Market Operations	Assignment Method	Control Area Services	inter-zonal Scheduling	Market Operations
1741	Client Relations:	24.0	\$3,574	15%	5%	80%	Direct Assignment	\$536	\$179	\$2,859
1711	Client Services-General	2.0	\$481	23%	7%	70%	Dept Direct costs	\$111	\$34	\$337
1341	Settlements and Billing	4.0	\$712	0%	0%	100%	Direct Assignment	\$0	\$0	\$712
1342	Settlements Application Support	6.0	\$1,037	0%	0%	100%	Direct Assignment	\$0	\$0	\$1,037
	Preliminary Settlements	14.5	\$1,785	0%	0%	100%	Direct Assignment	\$0	\$0	\$1,785
1	Final Settlements	14.5	\$2,017	0%	0%	100%	Direct Assignment	\$0	\$0	\$2,017
1311	CFO General	2.0	\$609	0%	0%	100%	Dept Direct costs	\$0	\$0	\$609
1641	Market Surveillance:	12.0	\$3,282	20%	10%	70%	Direct Assignment	\$656	\$328	\$2,297
1321	Accounting	8.5	\$2,275	51%	7%	42%	Operating Costs	\$1,165	\$166	\$944
1331	Treasury and Financial Planning	5.5	\$1,832	51%	7%	42%	Operating Costs	\$938	\$134	\$760
1421	Application Services	1.5	\$255	51%	7%	42%	Operating Costs	\$131	\$19	\$106
1422	Application Dev. & Support Center	17.0	\$3,990	51%	7%	42%	Operating Costs	\$2,043	\$291	\$1,656
1631	Legal & Regulatory	21.0	\$12,726	51%	7%	42%	Operating Costs	\$6,516	\$929	\$5,281
1611	General Counsel	2.0	\$562	51%	7%	42%	Operating Costs	\$288	\$41	\$233
1811	Strategic Dev & Com - General	3.5	\$745	51%	7%	42%	Operating Costs	\$381	\$54	\$309
1821	Communications	4.0	\$1,055	51%	7%	42%	Operating Costs	\$540	\$77	\$438
1651	Board of Governors	0.0	\$724	51%	7%	42%	Operating Costs	\$370	\$53	\$300
1111	CEO General	2.0	\$3,542	52%	8%	40%	Operating Headcount	\$1,842	\$283	\$1,417
1211	Human Resources/CEO	12.5	\$4,087	52%	8%	40%	Operating Headcount	\$2,125	\$327	\$1,635
1221	Corporate Services	9.0	\$2,890	52%	8%	40%	Operating Headcount	\$1,503	\$231	\$1,156
1231	Facilities	7.0	\$5,071	52%	8%	40%	Operating Headcount	\$2,637	\$406	\$2,028
	Salary Adjustments, FY2001	0.0	\$0	51%	7%	41%	Operating Costs	\$0	\$0	\$0
	Gross Operating Costs	544.5	\$171,798					\$88,053	\$12,700	\$71,045
	Gross Operating Costs %							51%	7%	41%
. '	Other Revenues		, ,	J	· · · ·	, ,	10日 异国际 机钢丝		1.1.27 341874	
	Interest Revenues		(\$1,350)	51%	7%	41%	Operating Costs	(\$691)	(\$99)	(\$560)
	WSCC Security Coordination		(\$1,052)	100%	0%	0%	Direct Assignment	(\$1,052)	\$0	\$0
	Total Other Revenue		(\$2,402)	[				(\$1,743)	(\$99)	(\$560)
	Total Other Revenue %							73%	4%	23%
1.1.1	Net Operating Costs			1 + 12 - 1	1 ·		the settle with the		1.2. 19. 19 1.4.	Section 1998 - He
	Net Operating Costs		\$169,396					\$86,310	\$12,601	\$70,485
	Net Operating Costs %							51%	7%	42%
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	EMS		\$16,470	100%	0%	0%	Direct Assignment	\$16,470	\$0	\$0
	SI		\$27,102	39%	20%	41%	Direct Assignment	\$10,570	\$5,420	\$11,112
	SA		\$31,681	35%	25%	40%	Direct Assignment	\$11,088	\$7,920	\$12,673

					Function	onal Allocat	on	C	ost Allocated	l
ISO Dept #	OPERATING COSTS	Budgeted Headcount	Amount (\$000)	Control Area Services	Inter-zonal Scheduling	Market Operations	Assignment Method	Control Area Services	Inter-zonal Scheduling	Market Operations
	BBS		\$48,173	0%	0%	100%	Direct Assignment	\$0	\$0	\$48,173
	MDAS		\$8,166	10%	0%	90%	Direct Assignment	\$817	\$0	\$7,349
	RMR-Software		\$56	100%	0%	0%	Direct Assignment	\$56	\$0	\$0
	Market Anaysis Software		\$238	0%	0%	100%	Direct Assignment	\$0	\$0	\$238
	Vehicles		\$96	10%	0%	90%	Direct Assignment	\$10	\$0	\$86
	FERC Study Software		\$11	25%	25%	50%	Direct Assignment	\$2	\$3	\$6
	Analope Project		\$0	100%	0%	0%	Direct Assignment	\$0	\$0	\$0
	GCP		\$975	100%	0%	0%	Direct Assignment	\$975	\$0	\$0
	SRS Software		\$1,049	0%	100%	0%	Direct Assignment	\$0	\$1,049	\$0
	ETC Software		\$891	0%	100%	0%	Direct Assignment	\$0	\$891	\$0
	FTR Auction software		\$17	0%	100%	0%	Direct Assignment	\$0	\$17	\$0
	ACC Upgrades		\$1,162	100%	0%	0%	Direct Assignment	\$1,162	\$0	\$0
	Issue Management System -Remedy		\$692	51%	7%	42%	Operating Costs	\$353	\$48	\$291
	Security System - CUDA		\$6,993	51%	7%	42%	Operating Costs	\$3,566	\$490	\$2,937
	Corporate Accounting - Oracle		\$2,993	51%	7%	42%	Operating Costs	\$1,526	\$210	\$1,257
	Document Management System - EDMS		\$1,715	51%	7%	42%	Operating Costs	\$875	\$120	\$720
	HR System - Imperativ		\$136	51%	7%	42%	Operating Costs	\$69	\$10	\$57
	HR System - ABRA		\$38	51%	7%	42%	Operating Costs	\$19	\$3	\$16
	System Management and Monitoring - Tivol	i	\$200	51%	7%	42%	Operating Costs	\$102	\$14	\$84
	Data Warehouse		\$1,279	51%	7%	42%	Operating Costs	\$652	\$90	\$537
	Network Software		\$630	51%	7%	42%	Operating Costs	\$321	\$44	\$26
	Facilities		\$10,566	52%	8%	40%	Total Headcount	\$5,494	\$845	\$4,22
	Furniture		\$5,391	52%	8%	40%	Total Headcount	\$2,803	\$431	\$2,15
	Facilities-Office Equipment		\$1,330	52%	8%	40%	Total Headcount	\$692	\$106	\$532
	Transmission Display Software - TIDS		\$139	51%	7%	42%	Operating Costs	\$71	\$10	\$58
	Other software and Enhancements		\$3,482	51%	7%	42%	Operating Costs	\$1,776	\$244	\$1,462
	MCI Contract		\$27,040	50%	7%	44%	Telecom Dept	\$13,439	\$1,812	\$11,789
	IBM Contract		\$6,816	48%	6%	46%	IT Dept	\$3,272	\$409	\$3,135
	Trustee Costs		\$5,692	37%	10%	53%	Infrastructure subtotal	\$2,106	\$569	\$3,017
	Interest-Capitalized		\$1,261	37%	10%	53%	Infrastructure subtotal	\$467	\$126	\$668
	User Groups		\$957	37%	10%	53%	Infrastructure subtotal	\$354	\$96	\$507
	Startup Costs-through 3/31/98		\$52,897	51%	7%	42%	Operating Costs	\$26,977	\$3,703	\$22,217
	Working Capital-3 months		\$21,692	51%	7%	42%	Operating Costs	\$11,063	\$1,518	\$9,111
	2000 Spending: EMS/MDAS/Particiating Los	ad Prog	\$1,684	72%	1%	27%	Direct Assignment	\$1,212	\$17	\$455
	2000 Spending: SA/SI/BBS		\$11,690	36%	6%	58%	Direct Assignment	\$4,208	\$701	\$6,781
	Building-Spending to 11/15/2000		\$7,695	52%	8%	40%	Total Headcount	\$4,001	\$616	\$3,078

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					Function	onal Allocat	ion	C	ost Allocated	d
ISO Dept #	OPERATING COSTS	Budgeted Headcount	Amount (\$000)	Control Area Services	Inter-zonal Scheduling	Market Operations	Assignment Method	Control Area Services	Inter-zonal Scheduling	Market Operations
	Building-Remaining		\$1,805	52%	8%	40%	Total Headcount	\$939	\$144	\$722
	SA/SI/BBS		\$535	36%	6%	58%	Direct Assignment	\$193	\$32	\$310
	Other Systems		\$5,275	51%	7%	42%	Operating Costs	\$2,690	\$369	\$2,216
	Facilities		\$1,256	52%	8%	40%	Total Headcount	\$653	\$100	\$503
	Vehicles		\$48	0%	0%	100%	Direct Assignment	\$0	\$0	\$48
	Other software and Enhancements		\$19,486	41%	9%	50%	Direct & operating	\$7,989	\$1,754	\$9,743
	Total 1998 and 2000 Bonds		\$337,500					\$139,032	\$29,931	\$168,537
	Total 1998 and 2000 Bonds %							41%	9%	50%
	EMS Replacement system		\$10,000	100%	0%	0%	Direct Assignment	\$10,000	\$0	\$0
	Comprehensive Market Reform		\$20,000	7%	47%	46%	Direct Assignment	\$1,300	\$9,425	\$9,275
	Other software and Enhancements		\$7,700	41%	9%	50%	1998 & 2000 bond %	\$3,157	\$693	\$3,850
	Total 2001 Bonds		\$37,700					\$14,457	\$10,118	\$13,125
	Total 2001 Bonds %						i	38%	27%	35%
			19.65 11 1		Sec. Sec.	विहित ते राज्य के व	The MARINE MARK MARK		11.01211.0515	SIGNAL PROPERTY
	Original Debt service - 1998 and 2000		\$52,523	41%	9%	50%	Capital %	\$21,534	\$4,727	\$26,262
	Proposed debt service - 2001 bonds		\$10,618	38%	27%	35%	Capital %	\$4,072	\$2,850	\$3,696
	Total Debt Service Cost		\$63,141					\$25,606	\$7,577	\$29,958
	Total Debt Service Cost %							41%	12%	47%
	Total Cost of Service - 2001				a na sta	۰ ; <b>۱</b> , '	一、《记书》 福利福利 化化化	Hy Stadent Hir	深的原料和单	
	Gross Operating Costs	544.5	\$171,798	51%	7%	42%		\$88,053	\$12,700	\$71,045
	Other Costs and Income		(\$2,402)	73%	4%	23%		(\$1,743)	(\$99)	(\$560)
	Net Operating Costs		\$169,396	51%	7%	42%		\$86,310	\$12,601	\$70,485
	Debt Service		\$63,141	41%	12%	47%		\$25,606	\$7,577	\$29,958
	Total Gross Cost of Service		\$232,537					\$111,916	\$20,178	\$100,443
	Total Gross Cost of Service %					h		48.00%	9.00%	43.00%
	Revenue Credit		(\$7,230)	48%	9%	43%	results before rebate	(\$3,470)	(\$651)	(\$3,109)
	Total Net Cost of Service		\$225,307		······································			\$108,446	\$19,527	\$97,334
	Total Net Cost of Service %							48.132%	8.667%	43.201%

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				Func	tional Alloca	ation	]	1		Headco	unt & Cost A	located
ISO Dept #	OPERATING COSTS	Budgeted Headcount	Amount (\$000)	Control Area Services	Inter-zonał Scheduling	Market Operations	Source	Assignment Method		trol Area ervices	inter-zonal Scheduling	Market Operations
- 1500 /	Operations - Direct Costs	<u>, ) ;                                   </u>	i, ., .	l: , , , , , , , , , , , , , , , , , , ,	1.4 + 1 - 1		ANT ANT AND AND	MAR AN MERINA	• 4 • • •	<b>DOB</b> ENT	系统加度中国科学	The Fordal Mart
1521	Grid Planning Total Costs	15.0	\$2,314	100%	, 0%	0%	Department	Direct Assignment	\$	15.0 2,314	0.0 <b>\$</b> 0	0.0 \$0
1542	Outage Coordination Total Costs	10.5	\$1,529	88%	12%	0%	Department	Direct Assignment	s	9.2 1,345	1.3 \$183	0.0 <b>\$</b> 0
1543	Operations Engineering Total Costs	27.0	\$5,148	85%	3%	12%	Department	Direct Assignment	\$	23.0 4,376	0.8 \$154	3.2 \$618
1544	Scheduling Total Costs	37.0	\$5,275	75%	10%	15%	Department	Direct Assignment	\$	27.7 3,956	3.7 <b>\$</b> 528	5.6 \$791
1545	Grid Operations/Dispatch Total Costs	52.0	\$7,994	80%	5%	15%	Department	Direct Assignment	\$	41.6 6,395	2.6 \$400	7.8 \$1,199
1546	Security Coordination Total Costs	7.0	\$1,133	100%	0%	0%	Department	Direct Assignment	\$	7.0 1,133	0.0 <b>\$</b> 0	0.0 <b>\$</b> 0
1551	Market Operations Total Costs	2.0	\$611	20%	30%	50%	Department	Direct Assignment	\$	0.4 122	0.6 \$183	1.0 \$306
1552	Manager of Markets Total Costs	20 0	\$2,973	20%	30%	50%	Department	Direct Assignment	s	4.0 595	6 0 \$892	10.0 \$1,487
1553	Manager of Applications Total Costs	14.0	\$1,928	20%	30%	50%	Department	Direct Assignment	\$	2.8 386	4.2 \$578	7.0 <b>\$</b> 964
1554	Operations R&D Total Costs	4.0	\$1,058	80%	10%	10%	Department	Direct Assignment	\$	3.2 847	0.4 \$106	0.4 \$106
1555	Operations Support Total Costs	12 0	\$2,466	80%	10%	10%	Department	Direct Assignment	\$	9.6 1,973	1.2 \$247	1.2 \$247
1556	Market Planning Total Costs	4.0	\$775	0%	50%	50%	Department	Direct Assignment	\$	0.0	2 0 \$387	2.0 \$387
1557	Market Support & Development Total Costs	11.0	\$1,683	40%	10%	50%	Department	Direct Assignment	\$	4.4 673	1.1 <b>\$</b> 168	5.5 \$842
1558	Transmission Facilities Total Costs	5.5	\$1,298	94%	0%	6%	Department	Direct Assignment	\$	5.2 1,220	0 0 <b>\$</b> 0	0.3 \$78

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				Func	tional Alloca	ation				Headco	unt & Cost A	located
ISO Dept #	OPERATING COSTS	Budgeted Headcount	Amount (\$000)	Control Area Services	Inter-zonal Scheduling	Market Operations	Source	Assignment Method		trol Area ervices	Inter-zonal Scheduling	Market Operations
	rations Direct Headcount	221.0								153.1	23.9	44.0
	rations Direct Headcount %							Allocation %		69%	11%	20%
•	rations Direct Costs		\$36,187							\$25,336	\$3,827	\$7,024
	rations Direct Costs %	1			<u> </u>	l <u></u>	ļ	Allocation %	<b>_</b>	70%	11%	19%
1500	Operations - Indirect Costs	· · · · · · · · · · · · · · · · · · ·	1 <sup>2</sup>			· · · ·	i. : I	1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.	1.,	- ANT COMPANY	्यान्याःम्	4.
1511	Operations - General Total	2.0	\$2,128	70%	11%	19%	Calculation	Dept Direct costs	\$	1.4 1,490	0.2 \$234	0.4 <b>\$</b> 404
1512	Managing Director of Engineering Total Costs	1.5	\$576	70%	11%	19%	Calculation	Dept Direct costs	\$	1.0 403	0.2 \$63	0.3 \$109
1513	Managing Director of Operations Total Costs	1.5	\$313	70%	11%	19%	Calculation	Dept Direct costs	\$	1.0 219	0.2 \$34	0.3 \$59
1547	Engineering & Maintenance Total Costs	2.0	\$462	70%	11%	19%	Calculation	Dept Direct costs	\$	1.4 323	0.2 \$51	0.4 \$88
1548	<b>OSAT</b> Total Costs	2.0	\$272	70%	11%	19%	Calculation	Dept Direct costs	\$	1.4 190	0.2 \$30	0.4 \$52
1549	Operations Training Total Costs	21.0	\$3,441	70%	11%	19%	Department	Dept Direct costs	\$	14.7 2,409	2.3 \$378	4.0 \$654
	rations Indirect Headcount	30.0								20.9	3.3	5.8
	rations Indirect Costs		\$7,192							\$5,034	\$791	\$1,366
•	rations Headcount	251.0	\$42.279						[	174.0	27 2	49.8
	rations Costs is Indirect Costs as % of Total		\$43,378 17%	}	}		}		┨───	\$30,370	\$4,618	\$8,390
1400	Information Technology - Direct Costs		1	<b> </b>	ļ	[	L		1	······		APP TOPE LIDE
1423	Project Office Total Costs	5.0	\$885	40%	50%	10%	Department	Direct Assignment	\$	2.0 354	2.5 \$443	0.5 \$89
1424	IT Assets, Contracts & Change Mgmt Total Costs	60	\$17,523	50%	5%	45%	Department	Direct Assignment	\$	3.0 8,762	03 \$876	2.7 \$7,886
1441	Telecommunication Services Total Costs	12 0	\$33,385	49.70%	6.70%	43.60%	Calculation	See separate allocation	\$	6.0 16,592	0 8 <b>\$2</b> ,237	5.2 \$14,556
1461	Operational Data Support Total Costs	11.0	\$1,432	97%	2%	1%	Department	Direct Assignment	\$	10.7 1,389	0 2 \$29	0.1 \$14
1462	Field Data Acquisition	15.0								15	0 0	13 5

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	2001 BUDGET
0	MATRIX -
<b>CALIFORNIA ISC</b>	<b>COST ALLOCATION</b>

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\$2,875 Market Operations Headcount & Cost Allocated Inter-zonal Scheduling **\$**0 Control Area Services 319 67) **Assignment Method** Direct Assignment Source Department Market Operations %06 Functional Allocation Control Area Inter-zonal Services Scheduling %0 10% Атоиnt (\$000) \$3,194 Budgeted Headcount **OPERATING COSTS** Total Costs ISO Dept #

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				Func	tional Alloc	ation			Headco	unt & Cost A	llocated
ISO Dept #	OPERATING COSTS	Budgeted Headcount	Amount (\$000)	Control Area Services	Inter-zonal Scheduling	Market Operations	Source	Assignment Method	Control Area Services	Inter-zonal Scheduling	Market Operations
1465	Systems Eng. & Admin Total Costs	20.0	\$3,220	34%	0%	66%	Department	Direct Assignment	6.8 \$ 1,095	0 0 \$0	13.2 \$2,125
1466	Data Quality Group Total Costs	6.0	\$820	40%	0%	60%	Department	Direct Assignment	2.4 \$ 328	0.0 \$0	3.6 \$492
1467	Operational Applications Total Costs	40	\$639	100%	0%				4.0	00	0.0
Total IT D	rect Headcount rect Headcount %	79.0		100%	0%	0%	Department	Direct Assignment Allocation %	\$ 639 36.4 46%	\$0 3.8 5%	\$0 38.8 49%
Total IT Di	rect Costs rect Cost % Information Technology - Indirect Costs		\$61,099					Allocation %	\$29,479 48%		
	mornadon racinology - nonect dosta	/``	<u> </u>	····	! <u>,</u> 1	j		and she is a start of the	14 (3) (3) (4) (4) (4)	1 *	
1411	IT General Total	1.5	\$787	48%	6%	46%	Calculation	Dept Direct costs	0.7 \$378	0.1 \$47	0.7 \$362
1431	End User Support Services Total Costs	5.0	\$7,139	48%	6%	46%	Calculation	Dept Direct costs	2.4 \$ 3,427	0.3 \$428	2.3 \$3,284
1432	Computing & Telecom Svcs Total Costs	2.0	<b>\$28</b> 6	48%	6%	46%	Calculation	Dept Direct costs	1.0 \$ 137	0.1 \$17	0.9 \$131
1451	Information Security Total Costs	80	\$2,335	48%	6%	46%	Calculation	Dept Direct costs	3.8 \$ 1,121	0.5 <b>\$1</b> 40	3.7 \$1,074
1463	Operations Systems Total Costs	3.0	\$355	48%	6%	46%	Calculation	Dept Direct costs	1.4 \$ 170	0.2 \$21	1.4 \$163
1471	Info Architectures & Technology Total Costs	4.5	\$625	48%	6%	46%	Calculation	Dept Direct costs	2.1 \$ 300	0.3 \$37	2.1 <b>\$</b> 287
Total IT In	direct Headcount direct Costs	24.0	\$11,526						11.4 \$5,533	1.5 \$692	11.1 \$5,302
Total IT O	perating Headcount perating Costs Costs as % of IT Operating Costs	103.0	<b>\$72,626</b> 16%						47.8 \$35,011	5.3 <b>\$</b> 4,276	49.9 \$33,339
	Client Services - Direct Costs			e	ler er				1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	1 1 1 1 1	
	Contracts & Compliance Total Costs	18.0	\$2,545	35%	10%	55%	Department	Direct Assignment	6.3 \$ 891	1 8 \$254	9.9 \$1,399
1741	Client Relations:	24.0							3.6	1 2	19 2

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# Appendix A2

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Headcount & Cost Allocated **Functional Allocation** 

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ISO Dept #	OPERATING COSTS	Budgeted Headcount	Amount (\$000)	0) Control Area In Services Sc	Inter-zonal Market Scheduling Operations	Market Operations	Source	Assignment Method	Control Area Services	Inter-zonal Scheduling	Market Operations
Tot	otal Costs		\$3,574	15%	5%	80%	Department	Direct Assignment	\$ 536	\$179	\$2,859

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		<b> </b>		Func	tional Alloc	ation				Headcou	unt & Cost A	llocated
ISO Dept #	OPERATING COSTS	Budgeted Headcount	Amount (\$000)	Control Area Services	inter-zonal Scheduling	Market Operations	Source	Assignment Method		rol Area rvices	Inter-zonal Scheduling	Market Operations
Total Clie	nt Services Direct Headcount	42.0							1	9.9	3.0	29.1
Total Clie	nt Services Direct Headcount %			-				Allocation %		24%	7%	69%
<b>Total Clie</b>	nt Services Direct Costs		\$6,118							\$1,427	\$433	\$4,259
<b>Total Clie</b>	nt Services Direct Costs %	1						Allocation %		23%	7%	70%
1700 🖉	Client Services - Inddirect Costs 212000	٠. <sup>٢</sup>		· · · .	•••••••••••••••••••••••••••••••••••••••	1. 1. 1.	Class Station 7	A the second second second second	·	Service.	Ser States	TENE STATES
1711	Client Services-General	2.0		1						0.5	0.1	1.4
	Total		\$481	23%	7%	70%	Calculation	Dept Direct costs	\$	111	\$34	\$337
	nt Services Indirect Headcount	2.0								0.5	0.1	1.4
	nt Services Indirect Costs		\$481							\$111	\$34	\$337
Total Clie	nt Services Headcount	44.0							1	10.4	3.1	30.5
Total Clie	nt Services Costs		\$6,600						1	\$1,537	\$467	\$4,596
Client Ser	vices Indirect as % of Total		7%						1			
1300	Finance - Direct Costs	,				· 1-	1	and the second second second	11.	$(x,y) \in X$	11 LAS MERT	Name and the
1341	Settlements and Billing	40								0.0	0.0	4.0
	Total Costs		\$712	0%	0%	100%	Department	Direct Assignment	\$	-	\$0	\$712
1342	Settlements Application Support	6.0					-			0.0	0.0	6.0
	Total Costs		\$1,037	0%	0%	100%	Department	Direct Assignment	\$	-	\$0	\$1,037
						1					· · ·	
1343	Preliminary Settlements	14.5								0.0	0.0	14.5
	Total Costs		\$1,785	0%	0%	100%	Department	Direct Assignment	5	-	\$0	\$1,785
							· · · · · · · · · · · · · · · · · · ·					
1344	Final Settlements	14.5								0.0	0.0	14.5
	Total Costs		\$2,017	0%	0%	100%	Department	Direct Assignment	\$	-	<b>\$</b> 0	\$2,017
Total Fina	nce Direct Headcount	39.0								0.0	0.0	39.0
Total Fina	nce Direct Headcount %					1		Allocation %		0%	0%	100%
Total Fina	nce Direct Costs		\$5,552							\$0	<b>\$</b> 0	\$5,552
Total Fina	nce Direct Cost %					1		Allocation %		0%	0%	100%
1300	Finance - Indirect Costs	L	Į	Å		1	L		<u>.</u> -	,	070	
					· · · · · · · · · · · · · · · · · · ·	İ	1			<u> </u>	· · · · · · · · · · · · · · · · · · ·	
1311	CFO General	2.0								0.0	0.0	2.0
	Total	2.0	\$609	0%	0%	100%	Department	Dept Direct costs	\$	0.0	\$0	\$609
Total Fina	nce Indirect Headcount	2.0			0 /0	10078				0.0	<b>3</b> 0 0.0	2.0
	nce Indirect Costs	2.0	\$609	j l						1	0.0 \$0	2.0 \$609
	nce Operating Headcount	41.0		{}						<b>\$</b> 0		
	nce Operating Costs	U.U.	\$6,160	[						0.0	0.0	41.0
	direct as % of Fin Operating Costs		<b>30,100</b> 10%							<b>\$</b> 0	\$0	\$6,160
	Legal - Direct Costs	<b> </b>	10%	· · · ·		ļ	L				l	
		<del>ان ا</del>		i	<u>_</u>	<u> </u>	<u>, ,, , , , ,, , , , , , , , , , , , , </u>		أهري ت	<u> </u>		e there a
1641	Market Surveillance:	12.0					[			2.4	12	8.4
	Total		\$3,282	20%	10%	70%	Department	Direct Assignment	\$	656	\$328	0.4 \$2,297
	· • •	L	Ψυ, έψε	20/0	1070	10%	Copartment	Loneor Assignment	9	000	<b>3</b> 320	\$2,291

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		1			tional Alloc					Headco	unt & Cost Al	located
ISO Dept #	OPERATING COSTS	Budgeted Headcount	Amount (\$000)	Control Area Services	Inter-zonal Scheduling	Market Operations	Source	Assignment Method		rol Area ivices	inter-zonal Scheduling	Market Operations
Total Legal	Direct Headcount	12.0							†	2.4	1.2	8.4
Total Legal	Direct Headcount %							Allocation %		20%	10%	70%
Total Legal	Direct Costs		\$3,282						1	\$656	\$328	\$2,297
Total Legal	Direct Cost %				•			Allocation %		20%	10%	70%
				1	1. S. A. C.	Se . + . + .		A Had the reason of	4.1.1.1		Print Cab	
	ating Headcount	451.0								34.6	36.8	179.6
	ating Headcount %	l				1		Allocation %		52%	8%	40%
•	ating Costs		\$132,045						1	67,575	\$9,689	\$54,782
	ating Costs %					1		Allocation %		51%	7%	42%
<u>1300 · . (</u>	Finance - Corporate Indirect Costs	4 4 4	1			;	· · · ·	The states and the	1 2 34	IN TEST	<u>ए त्रात्रज्ञाः</u>	
	Accounting Total	8.5	40.075	E 4 8 4						4.4	0.6	3.5
			\$2,275	51%	7%	42%	Calculation	Operating Costs	\$	1,165	\$166	\$944
	Treasury and Financial Planning Total	5.5	\$1,832	51%	70/	400/	Coloutation	0		2.8	0.4	2.3
	ice Indirect Headcount	14.0	\$1,032	5170	7%	42%	Calculation	Operating Costs	\$	938	\$134	\$760
	ice Indirect Costs	14.0	\$4,107							7.2	1.0	5.8
	ce Headcount	55.0	\$4,107			Į	[		<u> </u>	\$2,103	\$300	\$1,704
Total Finan		55.0	\$10,267							7.2	1.0	46.8
	direct as % of Total		40%			Į				\$2,103	\$300	\$7,865
	Information Technology - Corporate Indire	Let Costa	40%	ļ	······································	ļ	ļ		<b>I</b>		- 1 - 1	10000000000000000000000000000000000000
	3/			ii		r	<u>.</u>	Cette apate in the con-	1	<u>. i (' 'r'</u>	n ha shen ya tara sa a	
1421	Application Services	1.5		!						0.8	01	0.6
	Total Costs		\$255	51%	7%	42%	Calculation	Operating Costs	s	131	\$19	\$106
									<b>├</b> ♥──			\$100
1422	Application Dev. & Support Center	17.0							1	8.7	1.2	7.1
	Total Costs		\$3,990	51%	7%	42%	Calculation	Operating Costs	\$	2,043	\$291	\$1,656
Total IT Co	rporate Indirect Headcount	18.5		0.70					-*──	9.5	1.3	7.7
Total IT Co	rporate Indirect Costs		\$4,245							\$2,173	\$310	\$1,762
Total IT Hea	adcount	121.5	•••			ļ			ļ	57.3	6.6	57.6
Total IT Co			\$76,870			1				37,185	\$4,586	\$35,100
IT Indirect :	as % of Total	<u>├</u> ───┤	6%		······································	<u> </u>			·  *		<del>\_</del>	<i>ψ</i> 33,100
	Legal - Corporate Inirect Costs	-L	,			<u> </u>	<b>I</b>		<u> </u>		5 865 38579	77.19.2
·····		1		1	·····	F	·····		ł			
1631 1	Legal & Regulatory	21.0							1	10.8	1.5	8.7
•	Total	] [	\$12,726	51%	7%	42%	Calculation	Operating Costs	\$	6,516	\$929	\$5,281
		†							† <b>*</b>	- 0,010		40,201
1611	General Counsel	2.0				1	1	5		1.0	01	09
	Total		\$562	51%	7%	42%	Calculation	Operating Costs	\$	288	\$41	\$233
Total Legal	Indirect Headcount	23.0			, ,,	<u> </u>			<b>↓</b> <sup>*</sup>	118	16	9.6
-	Indirect Costs		\$13,287							\$6,803	\$970	\$5,514
	Headcount	35.0	÷,-01			<u> -</u>			<u> </u>	14.2	2.8	18 0
-	Costs		\$16,569						1	\$7,459	\$1,298	\$7,811

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				Func	tional Alloc	ation			Headco	unt & Cost A	liocated
ISO Dept #	OPERATING COSTS	Budgeted Headcount	Amount (\$000)	Control Area Services	Inter-zonal Scheduling	Market Operations	Source	Assignment Method	Control Area Services	Inter-zonai Scheduling	Market Operations
Indirect as	s % of Total	T	80%								
1800	Strategic Development'& Communications	- Corporate Ir	direct Costs		e i de matre	157 51 36	Martin Jackson	·····································	Per Manager	A CONTRACTOR OF THE OWNER	STATISTICS PART
1811	Strategie Day & Come Conserve					[					NAME AND A 17 14 14 14
1011	Strategic Dev & Com - General Total	3.5			· 				1.8	0.3	1.5
			\$745	51%	7%	42%	Calculation	Operating Costs	\$ 381	<b>\$</b> 54	\$309
1821	Communications	4.0									
	Total	1 4.0	\$1,055	51%	7%	42%	Calculation	One coline Casta	2.0	0.3	1.7
			<b>\$1,000</b>	5176	/ 70	42%		Operating Costs	\$ 540	\$77	\$438
1651	Board of Governors	0.0									
			\$724	51%	7%	42%	Calculation	Operating Costs	0.0 \$ 370	0.0	0.0
<b>Total Strat</b>	tegic Plan. & Com. Headcount	7.5				42.70	Galconation	Operating Costs	\$ 370 3.8	\$ <u>53</u> 0.6	\$300.25
Total Strat	tegic Plan. & Com. Costs		\$2,523						\$1,292	\$184	3.2 \$1,047
the second s	Total Costs and Headcount before HR/CEC	5	1	· · · ·			1421 TER 4 15-151 1. 1.	Again Schutzburghten	WI,252	\$104	\$1,047
	Icount before HR/CEO	514.0				1	[		266.9	41.3	205.9
	Icount before HR/CEO %							Allocation %	52%	8%	40%
	s before HR/CEO		\$156,208						\$79,946	\$11,453	\$64,809
	s before HR/CEO %							Allocation %	51%	7%	41%
- 100/1200	CEO / Human Resources - Corporate Indin	octs /	r <u>s</u> e sign	· · · · ·	1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.	11 14	· (1) · [1] · [1]	一种植物和显现的 网络中	h. , For with	11月 2014年98	
	050 0 ·										
1111	CEO General	2.0				1	1		1.0	0.2	0.8
	Total		\$3,542	52%	8%	40%	Calculation	Operating Headcount	\$ 1,842	\$283	\$1,417
1211	Human Resources/CEO	10.5									
1211	Total	12.5	** 007	500/					6.5	1.0	5.0
		l	\$4,087	52%	8%	40%	Calculation	Operating Headcount	\$ 2,125	\$327	\$1,635
1221	Corporate Services	9.0									
	Total	9.0	\$2,890	52%	8%	40%	Calculation	Operation I to a descent	4.7	0.7	3.6
			\$2,050	J2 /0	0 70	40%		Operating Headcount	\$ 1,503	\$231	\$1,156
1231	Facilities	7.0									
	Total	1.0	\$5,071	52%	8%	40%	Calculation	Operating Headcount	3 6 \$ 2.637	0.6	2.8
Total CEO	/HR Headcount	30.5	\$0,071	02.70	078	4078			\$ 2,637 15.8	\$406 2.5	\$2,028 12.2
Total CEO	/HR Costs		\$15,590						\$8,107	2.5 \$1.247	\$6,236
1.170.	Other Costs	·					1 - Section in the second	ALAMANT FILME THE		1,247 11:247	
	***************************************						1			1990.00	
Ali	Salary Adjustments, FY2001		\$0	51%	7%	41%	Calculation	Operating Costs	<b>\$</b> 0	\$0	<b>\$</b> 0
Total Othe	er Costs		\$0						\$0	\$0	\$0
1.19	Gross Operating Costs		· · · · · · · · · · · · · · · · · · ·				the state of	A A A A A A A A A A A A A A A A A A A	1		I PROPERTY AND
	rating Headcount	544.5							282.7	43.8	218.1
	ating Headcount %							Allocation %	52%	8%	40%
•	erating Costs		\$171,798		2				\$88,053	\$12,700	\$71,045
	erating Costs %							Allocation %	51%	7%	41%
19796 PSG	Other Revenues	1. 9. 17 . 1. 19 . 1. 1							111 2 10 12 2		3. State 111
All	Interest Revenues		(\$1,350)	51%	7%	41%	Calculation	Operating Costs	\$ (691)	(\$99)	(\$560)

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\$0 Market Operations Headcount & Cost Allocated Inter-zonał Scheduling \$0 Control Area Services \$ (1,052) Assignment Method Direct Assignment Source Calculation Market Operations %0 **Functional Allocation** Control Area Inter-zonal Services Scheduling %0 100% (\$1,052) Amount (\$000) Budgeted Headcount WSCC Security Coordination **OPERATING COSTS** ISO Dept # A

Exh. No. ISO-18, p. 58 of 69

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Appendix A2

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**IBM Contract** 

Subtotal Infrastructure

**Total Infrastructure Allocated Items** 

|                     |                                                   |                                       |                |                          |                                               |                      | 1                 |                                       | Illandco                            |                           | located              |
|---------------------|---------------------------------------------------|---------------------------------------|----------------|--------------------------|-----------------------------------------------|----------------------|-------------------|---------------------------------------|-------------------------------------|---------------------------|----------------------|
| ISO Dept #          | OPERATING COSTS                                   | Budgeted<br>Headcount                 | Amount (\$000) | Controt Area<br>Services | Inter-zonal<br>Scheduling                     | Market<br>Operations | Source            | Assignment Method                     | Control Area<br>Services            | Inter-zonal<br>Scheduling | Market<br>Operations |
| Total Othe          | r Revenue                                         |                                       | (\$2,402)      |                          |                                               |                      | [                 |                                       | (\$1,743)                           | (\$99)                    | (\$560)              |
| Total Othe          | r Revenue %                                       |                                       |                |                          |                                               |                      |                   | Allocation %                          | 73%                                 | 4%                        | 23%                  |
| 14.44               | Net Operating Costs - 2001                        | · · · · · · · · · · · · · · · · · · · |                |                          |                                               | 1 14 1 18 1          | 13.15             | · · · · · · · · · · · · · · · · · · · |                                     |                           |                      |
| Total Head          |                                                   | 544.5                                 |                |                          |                                               | 1                    |                   |                                       | 282.7                               | 43.8                      | 218.1                |
| Total Head          | Icount %                                          |                                       |                |                          |                                               |                      |                   | Allocation %                          | 52%                                 | 8%                        | 40%                  |
| Net Opera           | ting Costs                                        |                                       | \$169,396      |                          |                                               | f                    |                   | 1                                     | \$86,310                            | \$12,601                  | \$70,485             |
|                     | ting Costs %                                      |                                       |                |                          |                                               | 1                    |                   | Allocation %                          | 51%                                 | 7%                        | 42%                  |
|                     | 1998 Bonds                                        |                                       |                |                          | 1. ,                                          |                      |                   | and the second states of a second     |                                     | A                         | A HOLIGAN            |
| <u>, 11, 11, 11</u> | Infrastructure - Direct Assigned Items            | · · · · · ·                           | r that are go  |                          | , <u>, , , , , , , , , , , , , , , , , , </u> | 1                    | 1. Jen 2          | STRATE STATE FOR                      | 1 -2 1 1 3 <b>1 4 5 1</b> 1 - 7 6 5 | A                         | 1. State of Manager  |
|                     | EMS                                               |                                       | \$16,470       | 100%                     | 0%                                            | 0%                   | Contract Analysis | Direct Assignment                     | \$16,470                            | \$0                       | \$0                  |
|                     | SI                                                |                                       | \$27,102       | 39%                      | 20%                                           | 41%                  | Contract Analysis | Direct Assignment                     | \$10,570                            | \$5,420                   | \$11,112             |
|                     | SA                                                |                                       | \$31,681       | 35%                      | 25%                                           | 40%                  | Contract Analysis | Direct Assignment                     | \$11,088                            | \$7,920                   | \$12,673             |
|                     | BBS                                               |                                       | \$48,173       | 0%                       | 0%                                            | 100%                 | Contract Analysis | Direct Assignment                     | \$0                                 | \$0                       | \$48,173             |
|                     | MDAS                                              |                                       | \$8,166        | 10%                      | 0%                                            | 90%                  | Contract Analysis | Direct Assignment                     | \$817                               | \$0                       | \$7,349              |
|                     | RMR-Software                                      |                                       | \$56           | 100%                     | 0%                                            | 0%                   | G/L               | Direct Assignment                     | \$56                                | \$0                       | \$0                  |
|                     | Market Anaysis Software                           |                                       | \$238          | 0%                       | 0%                                            | 100%                 | G/L               | Direct Assignment                     | \$0                                 | \$0                       | \$238                |
|                     | Vehicles                                          |                                       | \$96           | 10%                      | 0%                                            | 90%                  | G/L               | Direct Assignment                     | \$10                                | \$0                       | \$86                 |
|                     | FERC Study Software                               |                                       | \$11           | 25%                      | 25%                                           | 50%                  | G/L               | Direct Assignment                     | \$2                                 | \$3                       | \$6                  |
|                     | Analope Project                                   |                                       | \$0            | 100%                     | 0%                                            | 0%                   | G/L               | Direct Assignment                     | \$0                                 | \$0                       | \$0                  |
|                     | GCP                                               |                                       | \$975          | 100%                     | 0%                                            | 0%                   | G/L               | Direct Assignment                     | \$975                               | \$0                       | \$0                  |
|                     | SRS Software                                      |                                       | \$1,049        | 0%                       | 100%                                          | 0%                   | G/L               | Direct Assignment                     | \$0                                 | \$1,049                   | \$0                  |
|                     | ETC Software                                      |                                       | \$891          | 0%                       | 100%                                          | 0%                   | G/L               | Direct Assignment                     | \$0                                 | \$891                     | \$0                  |
|                     | FTR Auction software                              |                                       | \$17           | 0%                       | 100%                                          | 0%                   | G/L               | Direct Assignment                     | <b>\$</b> 0                         | \$17                      | \$0                  |
|                     | ACC Upgrades                                      |                                       | \$1,162        | 100%                     | 0%                                            | 0%                   | G/L               | Direct Assignment                     | \$1,162                             | \$0                       | \$0                  |
| ,                   | <b>Total Infrastructure Direct Assigned Items</b> |                                       | \$136,087      |                          |                                               |                      |                   | 1                                     | \$41,150                            | \$15,300                  | \$79,637             |
|                     | Infrastructure - Allocated Items                  |                                       | 1              | 1                        |                                               | • • • •              | · · · · · ·       | The state of the state                |                                     | -10 - 21 28 M             |                      |
|                     | Issue Management System -Remedy                   |                                       | \$692          | 51%                      | 7%                                            | 42%                  | G/L               | Operating Costs                       | \$353                               | \$48                      | \$291                |
|                     | Security System - CUDA                            |                                       | \$6,993        | 51%                      | 7%                                            | 42%                  | G/L               | Operating Costs                       | \$3,566                             | \$490                     | \$2,937              |
|                     | Corporate Accounting - Oracle                     |                                       | \$2,993        | 51%                      | 7%                                            | 42%                  | G/L               | Operating Costs                       | \$1,526                             | \$210                     | \$1,257              |
|                     | Document Management System - EDMS                 |                                       | \$1,715        | 51%                      | 7%                                            | 42%                  | G/L               | Operating Costs                       | \$875                               | \$120                     | \$720                |
|                     | HR System - Imperativ                             |                                       | \$136          | 51%                      | 7%                                            | 42%                  | G/L               | Operating Costs                       | \$69                                | \$10                      | \$57                 |
|                     | HR System - ABRA                                  |                                       | \$38           | 51%                      | 7%                                            | 42%                  | G/L               | Operating Costs                       | \$19                                | \$3                       | \$16                 |
|                     | System Management and Monitoring - Tivoli         |                                       | \$200          | 51%                      | 7%                                            | 42%                  | G/L               | Operating Costs                       | \$102                               | \$14                      | \$84                 |
|                     | Data Warehouse                                    |                                       | \$1,279        | 51%                      | 7%                                            | 42%                  | G/L               | Operating Costs                       | \$652                               | \$90                      | \$537                |
|                     | Network Software                                  |                                       | \$630          | 51%                      | 7%                                            | 42%                  | G/L               | Operating Costs                       | \$321                               | \$44                      | \$265                |
|                     | Facilities                                        |                                       | \$10,566       | 52%                      | 8%                                            | 40%                  | G/L               | Total Headcount                       | \$5,494                             | \$845                     | \$4,227              |
|                     | Furniture                                         |                                       | \$5,391        | 52%                      | 8%                                            | 40%                  | G/L               | Total Headcount                       | \$2,803                             | \$431                     | \$2,157              |
|                     | Facilities-Office Equipment                       |                                       | \$1,330        | 52%                      | 8%                                            | 40%                  | G/L               | Total Headcount                       | \$692                               | \$106                     | \$532                |
|                     | Transmission Display Software - TIDS              |                                       | \$139          | 51%                      | 7%                                            | 42%                  | G/L               | Operating Costs                       | \$71                                | \$10                      | \$58                 |
|                     | Other software and Enhancements                   |                                       | \$3,482        | 51%                      | 7%                                            | 42%                  | G/L               | Operating Costs                       | \$1,776                             | \$244                     | \$1,462              |
|                     | MCI Contract                                      |                                       | \$27,040       | 50%                      | 7%                                            | 44%                  | Contract Analysis | Telecom Dept                          | \$13,439                            | \$1,812                   | \$11,789             |
| <u> </u>            | IBM Contract                                      |                                       | 40.040         | 400/                     |                                               | 100                  | 01                | http://                               | ψ10,403                             | ψ1,01Z                    | 40,405               |

\$6,816

\$69,440

\$205,527

48%

6%

46%

G/L

IT Dept

\$3,272

\$35,030

\$76,180

\$409

\$4,886

\$20,186

**Functional Allocation** 

Appendix A2

Headcount & Cost Allocated

\$3,135

\$29,524

\$109,161

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|               |                                           |                       |                                         | Func                     | tional Allocation         | ation                | ]                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Headcou                  | unt & Cost A              | llocated             |
|---------------|-------------------------------------------|-----------------------|-----------------------------------------|--------------------------|---------------------------|----------------------|------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|---------------------------|----------------------|
| ISO Dept #    | OPERATING COSTS                           | Budgeted<br>Headcount | Amount (\$000)                          | Control Area<br>Services | Inter-zonal<br>Scheduling | Market<br>Operations | Source                                   | Assignment Method                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Control Area<br>Services | Inter-zonal<br>Scheduling | Market<br>Operations |
|               | Subtotal Infrastructure %                 |                       |                                         |                          |                           |                      | 1                                        | Allocation %                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 37%                      | 10%                       | 53%                  |
| · · · · · · · | Startup - Allocated Items                 | Kan a a               | l., ,                                   | 1 1 1 1 1 1 1 1          | 1 1 1 1                   |                      | · A STEPPER                              | and the state of the state of the                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | () (动物) 出发;              | 1. Complete States        | A STATES             |
|               | Trustee Costs                             |                       | \$5,692                                 | 37%                      | 10%                       | 53%                  | G/L                                      | Infrastructure subtotal                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | \$2,106                  | \$569                     | \$3,017              |
|               | Interest-Capitalized                      |                       | \$1,261                                 | 37%                      | 10%                       | 53%                  | G/L                                      | Infrastructure subtotal                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | \$467                    | \$126                     | \$668                |
|               | User Groups                               |                       | \$957                                   | 37%                      | 10%                       | 53%                  | G/L                                      | Infrastructure subtotal                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | \$354                    | \$96                      | \$507                |
|               | Startup Costs-through 3/31/98             |                       | \$52,897                                | 51%                      | 7%                        | 42%                  | G/L                                      | Operating Costs                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | \$26,977                 | \$3,703                   | \$22,217             |
|               | Working Capital-3 months                  |                       | \$21,692                                | 51%                      | 7%                        | 42%                  | G/L                                      | Operating Costs                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | \$11,063                 | \$1,518                   | \$9,111              |
|               | Total Startup Allocated Items             |                       | \$82,499                                |                          |                           |                      | · · · · · · · · · · · · · · · · · · ·    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | \$40,967                 | \$6,012                   | \$35,520             |
|               | Other Software and Enhancements           | • .                   | .,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | - 1991 - 1997 -          |                           | 1                    | 5. 4 ( P. ) # P. P                       | CAR AND BURNESS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                           |                      |
|               | 2000 Spending: EMS/MDAS/Particiating Load | l Prog                | \$1,684                                 | 72%                      | 1%                        | 27%                  | G/L                                      | Direct Assignment                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | \$1,212                  | \$17                      | \$455                |
|               | 2000 Spending: SA/SI/BBS                  |                       | \$11,690                                | 36%                      | 6%                        | 58%                  | G/L                                      | Direct Assignment                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | \$4,208                  | \$701                     | \$6,781              |
|               | Total Other Software and Enhancements     |                       | \$13,374                                |                          |                           |                      |                                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | \$5,420                  | \$718                     | \$7,236              |
|               | Total 1998 Bonds                          |                       | • · · ·                                 | 1 1 1 1                  |                           | • •                  | A TELEVISION AND                         | State Carlos Parta de                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                          |                           |                      |
| Total 1998    | Bonds                                     |                       | \$301,400                               |                          |                           | 1                    |                                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | \$122,567                | \$26,916                  |                      |
| Total 1998    | Bonds %                                   |                       | 1                                       |                          |                           | 1                    |                                          | Allocation %                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 41%                      | 9%                        |                      |
|               | Total 2000 Bonds                          |                       | and a start                             | 1.7                      |                           |                      | 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1 | The first fi |                          |                           |                      |
|               | Building-Spending to 11/15/2000           |                       | \$7,695                                 | 52%                      | 8%                        | 40%                  | G/L                                      | Total Headcount                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | \$4,001                  | \$616                     | \$3,078              |
|               | Building-Remaining                        |                       | \$1,805                                 | 52%                      | 8%                        | 40%                  | G/L                                      | Total Headcount                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | \$939                    | \$144                     | \$722                |
|               | SA/SI/BBS                                 |                       | \$535                                   | 36%                      | 6%                        | 58%                  | G/L                                      | Direct Assignment                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | \$193                    | \$32                      | \$310                |
|               | Other Systems                             |                       | \$5,275                                 | 51%                      | 7%                        | 42%                  | G/L                                      | Operating Costs                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | \$2,690                  | \$369                     | \$2,216              |
|               | Facilities                                |                       | \$1,256                                 | 52%                      | 8%                        | 40%                  | G/L                                      | Total Headcount                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | \$653                    | \$100                     | \$503                |
|               | Vehicles                                  |                       | \$48                                    | 0%                       | 0%                        | 100%                 | G/L                                      | Direct Assignment                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | \$0                      | \$0                       | \$48                 |
|               | Other software and Enhancements           |                       | \$19,486                                | 41%                      | 9%                        | 50%                  | G/L                                      | Direct & operating                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | \$7,989                  | \$1,754                   | \$9,743              |
| Total 2000    | Bonds                                     |                       | \$36,100                                |                          |                           |                      |                                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | \$16,465                 | \$3,015                   | \$16,620             |
| Total 2000    | Bonds %                                   |                       |                                         |                          |                           |                      |                                          | Allocation %                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 46%                      | 8%                        |                      |
|               | Total 1998 and 2000 Bonds                 |                       |                                         | 1                        | <u> </u>                  | · · · ·              | 213 L 440                                | 教育教育教育 化二乙酸医丁                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                          |                           | HALL PROPERTY ALL    |
| Total 1998    | and 2000 Bonds                            |                       | \$337,500                               |                          |                           | 1                    |                                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | \$139,032                | \$29,931                  | \$168,537            |
| Total 1998    | and 2000 Bonds %                          |                       |                                         |                          |                           |                      |                                          | Allocation %                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 41%                      | 9%                        | 50%                  |
|               | Total 2001 Bonds                          |                       | , • <sup>,</sup> •                      |                          | •<br>•                    | . 854                |                                          | 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 112 1 122                |                           |                      |
|               | EMS Replacement system                    |                       | \$10,000                                | 100%                     | 0%                        | 0%                   | 2001 budget                              | Direct Assignment                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | \$10,000                 | \$0                       | \$0                  |
|               | Comprehensive Market Reform               |                       | \$20,000                                | 7%                       | 47%                       | 46%                  | 2001 budget                              | Direct Assignment                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | \$1,300                  | \$9,425                   | \$9,275              |
|               | Other Systems/Enhancements                |                       | \$7,700                                 | 41%                      | 9%                        | 50%                  | 2001 budget                              | 1998 & 2000 bond %                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | \$3,157                  | \$693                     | \$3,850              |
| Total 2001    | Bonds                                     |                       | \$37,700                                |                          |                           | 1                    | <u> </u>                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | \$14,457                 | \$10,118                  | \$13,125             |
| Total 2001    | Bonds %                                   |                       |                                         |                          |                           |                      |                                          | Allocation %                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 38%                      | 27%                       | 35%                  |
|               | Total Debt Service                        |                       | 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | · · ·                    | · · ·                     | ·, ·, ·,             | ·                                        | Charles and the second                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | + 11, 1 k                |                           |                      |
| Debt Servic   | e - Existing Debt (1998 and 2000 Bonds)   |                       | \$52,523                                | 41%                      | 9%                        | 50%                  | Calculation                              | 1998 & 2000 bonds                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | \$21,534                 | \$4,727                   | \$26,262             |
| Anticipated   | Debt Service - 2001 Bonds                 |                       | \$10,618                                | 38%                      | 27%                       | 35%                  | Calculation                              | 2001 bonds                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | \$4,072                  | \$2,850                   | \$3,696              |
| Total Debt    | Service Cost                              |                       | \$63,141                                | 1                        |                           |                      |                                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | \$25,606                 | \$7,577                   | \$29,958             |
| Total Debt    | Service Cost %                            |                       |                                         |                          |                           |                      |                                          | Allocation %                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 41%                      | 12%                       | 47%                  |

Appendix A2

Exh. No. ISO-18, p. 60 of 69

|                   | ······································   |                       |                | Fund                     | tional Alloca             | ation                |                |                                         | Headco                   | unt & Cost A              | located              |
|-------------------|------------------------------------------|-----------------------|----------------|--------------------------|---------------------------|----------------------|----------------|-----------------------------------------|--------------------------|---------------------------|----------------------|
| ISO Dept #        | OPERATING COSTS                          | Budgeted<br>Headcount | Amount (\$000) | Control Area<br>Services | Inter-zonal<br>Scheduling | Market<br>Operations | Source         | Assignment Method                       | Control Area<br>Services | Inter-zonal<br>Scheduling | Market<br>Operations |
|                   | Total Cost of Service - 2001 - Service - |                       | 机原 电晶质晶体       |                          | H-11 14 1958              | 1-3-34/18/35-14      | " 把料理 打水 小老子 " | ,如新···································· | 10.0 - FREE PERM         | A STATISTICS              |                      |
| Gross Ope         | erating Costs                            | 544.5                 | \$171,798      | 51%                      | 7%                        | 42%                  |                | [                                       | \$88,053                 | \$12,700                  | \$71,045             |
| Other Cost        | ts and Income                            |                       | (\$2,402)      | 73%                      | 4%                        | 23%                  |                |                                         | (\$1,743)                | (\$99)                    | (\$560)              |
| Net Operat        | ling Costs                               |                       | \$169,396      | 51%                      | 7%                        | 41%                  |                |                                         | \$86,310                 | \$12,601                  | \$70,485             |
| Debt Servi        | ce                                       |                       | \$63,141       | 41%                      | 12%                       | 47%                  |                |                                         | \$25,606                 | \$7,577                   | \$29,958             |
| <b>Total Gros</b> | s Cost of Service                        |                       | \$232,537      |                          |                           | 1                    |                |                                         | \$111,916                | \$20,178                  | \$100,443            |
| Total Gros        | is Cost of Service %                     |                       |                |                          |                           |                      |                | Allocation %                            | 48.0%                    | 9.0%                      | 43.0%                |
| Revenue C         | Credit                                   |                       | (\$7,230)      | 48%                      | 9%                        | 43%                  | 1              | results before rebate                   | \$ (3,470)               | \$ (651)                  | \$ (3,109)           |
| Total Net (       | Cost of Service                          |                       | \$225,307      |                          |                           | 1                    |                | 1                                       | \$108,446                | \$19,527                  | \$97,334             |
| Total Net C       | Cost of Service %                        |                       |                |                          |                           |                      |                | Allocation %                            | 48.132%                  | 8.667%                    | 1                    |

.

Appendix A2

1

|            |                                    |                       |                   | Func                                  | tional Alloca             | tion                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                       |                   | Head                     | count Alloc               | ated                 |
|------------|------------------------------------|-----------------------|-------------------|---------------------------------------|---------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------|-------------------|--------------------------|---------------------------|----------------------|
| ISO Dept # | OPERATING COSTS                    | Budgeted<br>Headcount | Amount<br>(\$000) | Control Area<br>Services              | Inter-zonal<br>Scheduling | Market<br>Operations                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Source                                | Assignment Method | Control Area<br>Services | Inter-zonal<br>Scheduling | Market<br>Operations |
|            | Operations - Directs States of the | 1993年4月               | 1 - 1 - 2 - 2 - 1 | · · · · · · · · · · · · · · · · · · · | 1. 《人》、物源。                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                       | の合われるというという。      | 一刻和他正可                   |                           | 法法律行政                |
|            | Grid Planning                      | 15.0                  |                   | 100%                                  | 0%                        | 0%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Dept                                  | Direct Assignment | 15.0                     | 0.0                       | 0.0                  |
|            | Outage Coordination                | 10.5                  |                   | 88%                                   | 12%                       | 0%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Dept                                  | Direct Assignment | 9.2                      | 1.3                       | 0.0                  |
|            | Operations Engineering             | 27.0                  |                   | 85%                                   | 3%                        | 12%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Dept                                  | Direct Assignment | 23.0                     | 0.8                       | 3.2                  |
|            | Scheduling                         | 37.0                  |                   | 75%                                   | 10%                       | 15%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Dept                                  | Direct Assignment | 27.7                     | 3.7                       | 5.6                  |
|            | Grid Operations/Dispatch           | 52.0                  |                   | 80%                                   | 5%                        | 15%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Dept                                  | Direct Assignment | 41.6                     | 2.6                       | 7.8                  |
|            | Security Coordination              | 7.0                   |                   | 100%                                  | 0%                        | 0%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Dept                                  | Direct Assignment | 7.0                      | 0.0                       | 0.0                  |
|            | Market Operations                  | 2.0                   |                   | 20%                                   | 30%                       | 50%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Dept                                  | Direct Assignment | 0.4                      | 0.6                       | 1.0                  |
| 1552       | Manager of Markets                 | 20.0                  |                   | 20%                                   | 30%                       | 50%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Dept                                  | Direct Assignment | 4.0                      | 6.0                       | 10.0                 |
| 1553       | Manager of Applications            | 14.0                  |                   | 20%                                   | 30%                       | 50%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Dept                                  | Direct Assignment | 2.8                      | 4.2                       | 7.0                  |
| 1554       | Operations R&D                     | 4.0                   |                   | 80%                                   | 10%                       | 10%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Dept                                  | Direct Assignment | 3.2                      | 0.4                       | 0.4                  |
| 1555       | Operations Support                 | 12.0                  |                   | 80%                                   | 10%                       | 10%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Dept                                  | Direct Assignment | 9.6                      | 1.2                       | 1.2                  |
|            | Market Planning                    | 4.0                   |                   | 0%                                    | 50%                       | 50%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Dept                                  | Direct Assignment | 0.0                      | 2.0                       | 2.0                  |
| 1557       | Market Support & Development       | 11.0                  |                   | 40%                                   | 10%                       | 50%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Dept                                  | Direct Assignment | 4.4                      | 1.1                       | 5.5                  |
| 1558       | Transmission Facilities            | 5.5                   |                   | 94%                                   | 0%                        | 6%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Dept                                  | Direct Assignment | 5.2                      | 0.0                       | 0.3                  |
| Total Ope  | rations Direct Headcount           | 221.0                 |                   |                                       |                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                       |                   | 153.1                    | 23.9                      | 44.0                 |
| Total Ope  | rations Direct Headcount %         |                       |                   |                                       |                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                       | Allocation %      | 69%                      | 11%                       | 20%                  |
|            | Operations - Indirects             | · · · · ·             | • .               |                                       | · · · · ·                 | 110 M                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | 御光殿 扬州"十步"中国。     |                          | a base and de             | 历史的论论。引出             |
|            | Operations - General               | 2.0                   |                   | 69%                                   | 11%                       | 20%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Calc                                  | Dept Headcount    | 1.4                      | 0.2                       | 0.4                  |
| 1512       | Managing Director of Engineering   | 1.5                   |                   | 69%                                   | 11%                       | 20%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Calc                                  | Dept Headcount    | 1.0                      | 0.2                       | 0.3                  |
| 1513       | Managing Director of Operations    | 1.5                   |                   | 69%                                   | 11%                       | 20%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Calc                                  | Dept Headcount    | 1.0                      | 0.2                       | 0.3                  |
| 1547       | Engineering & Maintenance          | 2.0                   |                   | 69%                                   | 11%                       | 20%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Calc                                  | Dept Headcount    | 1.4                      | 0.2                       | 0.4                  |
| 1548       | OSAT                               | 2.0                   |                   | 69%                                   | 11%                       | 20%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Calc                                  | Dept Headcount    | 1.4                      | 0.2                       | 0.4                  |
| 1549       | Operations Training                | 21.0                  |                   | 69%                                   | 11%                       | 20%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Calc                                  | Dept Headcount    | 14.5                     | 2.3                       | 4.2                  |
| Total Ope  | rations Indirect Headcount         | 30.0                  |                   |                                       |                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                       |                   | 20.7                     | 3.3                       | 6.0                  |
|            | rations Headcount                  | 251.0                 |                   |                                       | }                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                       |                   | 173.8                    | 27.2                      | 50.0                 |
|            | Information Technology - Directs   | 1                     |                   | 1.                                    | ;<br>;                    | and the second design of the second s | 11、一個公方比美                             |                   |                          |                           | AN PARTY IN          |
| 1423       | Project Office                     | 0.0                   |                   | 0%                                    | 0%                        | 0%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                       | Excluded          | 0.0                      | 0.0                       | 0.0                  |
| 1424       | IT Assets, Contracts & Change Mgmt | 0.0                   |                   | 0%                                    | 0%                        | 0%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                       | Excluded          | 0.0                      | 0.0                       | 0.0                  |
| 1441       | Telecommunication Services         | 0.0                   |                   | 0%                                    | 0%                        | 0% 🔅                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | see below                             | Excluded          | 0.0                      | 0.0                       | 0.0                  |
| 1461       | Operational Data Support           | 11.0                  |                   | 97%                                   | 2%                        | 1%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Dept                                  | Direct Assignment | 10.7                     | 0.2                       | 0.1                  |
| 1462       | Field Data Acquisition             | 15.0                  |                   | 10%                                   | 0%                        | 90%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Dept                                  | Direct Assignment | 1.5                      | 0.0                       | 13.5                 |
| 1465       | Systems Eng. & Admin               | 20.0                  |                   | 34%                                   | 0%                        | 66%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Dept                                  | Direct Assignment | 6.8                      | 0.0                       | 13.2                 |
| 1466       | Data Quality Group                 | 6.0                   |                   | 40%                                   | 0%                        | 60%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Dept                                  | Direct Assignment | 2.4                      | 0.0                       | 3.6                  |
| 1467       | Operational Applications           | 4.0                   |                   | 100%                                  | 0%                        | 0%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Dept                                  | Direct Assignment | 4.0                      | 0.0                       | 00                   |
| Total IT D | irect Headcount                    | 56.0                  |                   |                                       |                           | <u> </u>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 1                                     |                   | 25 4                     | 0 2                       | 30.4                 |
| Total IT D | irect Headcount %                  |                       |                   |                                       |                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                       | Allocation %      | 45%                      | 0%                        | 55%                  |

|                    |                                    |                       |                       | Func                     | tional Alloca                         | ation                                   |                                         | Γ                                      | Head                     | count Alloc                            | ated                 |
|--------------------|------------------------------------|-----------------------|-----------------------|--------------------------|---------------------------------------|-----------------------------------------|-----------------------------------------|----------------------------------------|--------------------------|----------------------------------------|----------------------|
| ISO Dept #         | OPERATING COSTS                    | Budgeted<br>Headcount | Amount<br>(\$000)     | Control Area<br>Services | Inter-zonal<br>Scheduling             | Market<br>Operations                    | Source                                  | Assignment Method                      | Control Area<br>Services | Inter-zonal<br>Scheduling              | Market<br>Operations |
| 1400 🔝             | Information Technology - Indirects | and the loan          | Mar She               | 1.11月2日時1977             | 「「「「「「「「「「」」」                         | THE LOUD                                | the state of the state                  | HARRIS ALTERI                          | T CANADA                 | Land Strain Strain                     |                      |
| 1411               | IT General                         | 1.5                   |                       | 45%                      | 0%                                    | 55%                                     | Calc                                    | Dept Headcount                         | 0.7                      | 0.0                                    | 0.8                  |
| 1431               | End User Support Services          | 5.0                   |                       | 45%                      | 0%                                    | 55%                                     | Calc                                    | Dept Headcount                         | 2.2                      | 0.0                                    | 2.8                  |
| 1432               | Computing & Telecom Svcs           | 2.0                   |                       | 45%                      | 0%                                    | 55%                                     | Calc                                    | Dept Headcount                         | 0.9                      | 0.0                                    | 1.1                  |
| 1451               | Information Security               | 8.0                   | · · · · ·             | 45%                      | 0%                                    | 55%                                     | Calc                                    | Dept Headcount                         | 3.6                      | 0.0                                    | 4.4                  |
| 1463               | Operations Systems                 | 3.0                   | -                     | 45%                      | 0%                                    | 55%                                     | Calc                                    | Dept Headcount                         | 1.3                      | 0.0                                    | 1.7                  |
| 1471               | Info Architectures & Technology    | 0.0                   |                       | 0%                       | 0%                                    | 0%                                      |                                         | Excluded                               | 0.0                      | 0.0                                    | 0.0                  |
| Total IT In        | direct Headcount                   | 19.5                  |                       |                          |                                       |                                         |                                         |                                        | 8.7                      | 0.0                                    | 10.8                 |
| Total IT O         | perating Headcount                 | 75.5                  |                       |                          |                                       |                                         |                                         |                                        | 34.1                     | 0.0                                    | 41.2                 |
| 1700 2             | Client Services - Directs          |                       | 1. 1 <sup>1</sup> . 1 |                          | 2126 5 1 1 2 2 2                      |                                         | 1. 八元初天的国际                              | All the Constant of the State of the   |                          | 61124                                  | 11.2                 |
| 1731               | Contracts & Compliance             | 0.0                   |                       | 0%                       | 0%                                    | 0%                                      |                                         | Excluded                               | 0.0                      | 0.0                                    | 0.0                  |
| 1741               | Client Relations:                  | 24.0                  |                       | 15%                      | 5%                                    | 80%                                     |                                         | Direct Assignment                      | 3.6                      | 1.2                                    | 19.2                 |
| <b>Total Clier</b> | nt Services Direct Headcount       | 24.0                  |                       |                          |                                       |                                         |                                         |                                        | 3.6                      | 1.2                                    | 19.2                 |
| <b>Total Clier</b> | nt Services Direct Headcount %     |                       |                       |                          |                                       |                                         |                                         | Allocation %                           | 0%                       | 0%                                     | 0%                   |
| 2 1700 A           | Client Services - Inddirects       |                       |                       |                          |                                       | 12 1. 1. 1. 1. 1. 1. 1. 1.              | CONTRACTOR STATES                       |                                        | 5013 793 175             | 202055 10622                           |                      |
| 1711               | Client Services-General            | 0.0                   |                       | 0%                       | 0%                                    | 0%                                      | 1                                       | Excluded                               | 0.0                      | 0.0                                    | 0.0                  |
| Total Cile         | nt Services Indirect Headcount     | 0.0                   |                       |                          |                                       |                                         |                                         |                                        | 0.0                      | 0.0                                    | 0.0                  |
| Total Clier        | nt Services Operating Headcount    | 24.0                  |                       |                          |                                       |                                         |                                         |                                        | 3.6                      | 1.2                                    | 19.2                 |
| 1300               | Finance - Directs                  |                       | •                     | · · ·                    | · · · · · · · ·                       | 1 11 1.50                               | is a start where a second               | a liter than the sheet of              |                          |                                        |                      |
| 1341               | Settlements and Billing            | 4.0                   |                       | 0%                       | 0%                                    | 100%                                    | Dept                                    | Direct Assignment                      | 0.0                      | 0.0                                    | 4.0                  |
| 1342               | Settlements Application Support    | 6.0                   |                       | 0%                       | 0%                                    | 100%                                    | Dept                                    | Direct Assignment                      | 0.0                      | 0.0                                    | 6.0                  |
| 1343               | Preliminary Settlements            | 14.5                  |                       | 0%                       | 0%                                    | 100%                                    | Dept                                    | Direct Assignment                      | 0.0                      | 0.0                                    | 14.5                 |
| 1344               | Final Settlements                  | 14.5                  |                       | 0%                       | 0%                                    | 100%                                    | Dept                                    | Direct Assignment                      | 0.0                      | 0.0                                    | 14.5                 |
| <b>Total Fina</b>  | nce Direct Headcount               | 39.0                  |                       |                          |                                       |                                         |                                         |                                        | 0.0                      | 0.0                                    | 39.0                 |
| Total Fina         | nce Direct Headcount %             |                       |                       |                          |                                       |                                         |                                         | Allocation %                           | 0%                       | 0%                                     | 100%                 |
| 1300 <             | Finance - Indirects                | ,                     |                       |                          | ·                                     |                                         | ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) | 1.以此日根约1.5 码。而194                      |                          |                                        |                      |
| 1311               | CFO General                        | 2.0                   |                       | 0%                       | 0%                                    | 100%                                    | Calc                                    | Dept Headcount                         | 0.0                      | 0.0                                    | 2.0                  |
| <b>Total Fina</b>  | nce Operating Headcount            | 41.0                  |                       |                          |                                       |                                         |                                         | ······································ | 0.0                      | 0.0                                    | 41.0                 |
| , 1600 :           | Legal - Directs                    |                       | · · ·                 |                          | · · · · · · · · · · · · · · · · · · · | 1                                       |                                         | THE WELLER POLICE                      |                          | -1 14 8 V 10 10 1                      |                      |
| 1641               | Market Surveillance:               | 12.0                  |                       | 20%                      | 10%                                   | 70%                                     | Dept                                    | Direct Assignment                      | 2.4                      | 1.2                                    | 8.4                  |
| Total Lega         | I Direct Headcount                 | 12.0                  |                       |                          |                                       |                                         |                                         |                                        | 2.4                      | 1.2                                    | 8.4                  |
| Total Lega         | I Direct Headcount %               |                       |                       |                          |                                       |                                         |                                         | Allocation %                           | 20%                      | 10%                                    | 70%                  |
|                    | Operating Headcount                |                       |                       |                          | يوققه مهاي م                          | ( , , , , , , , , , , , , , , , , , , , | the state way                           | N # # N # 1 / 1 / 1 / 1 / 1            |                          | 1111 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | 2166 12199           |
| Total Oper         | ating Headcount                    | 403.5                 |                       |                          |                                       |                                         | ·                                       |                                        | 213.9                    | 29.8                                   | 159.8                |
| Total Oper         | ating Headcount %                  |                       |                       |                          |                                       |                                         |                                         | Allocation %                           | 53%                      | 7%                                     | 40%                  |
|                    | Finance - Corporate Indirects      | 11                    | 1                     | Address of               | 11 1 1 1                              |                                         | 1 1 1 1 1 1 1 K 1 1                     | 44.5                                   | 1 1 1 1 1 1 1 1 1        | 11.25                                  | 1                    |
| 1321               | Accounting                         | 0.0                   |                       | 0%                       | 0%                                    | 0%                                      |                                         | Excluded                               | 0.0                      | 0.0                                    | 0.0                  |
| 1331               | Treasury and Financial Planning    | 0.0                   |                       | 0%                       | 0%                                    | 0%                                      |                                         | Excluded                               | 0.0                      | 00                                     | 00                   |
| Total Fina         | nce Indirect Headcount             | 0.0                   |                       |                          |                                       |                                         |                                         |                                        | 0.0                      | 00                                     | 00                   |
| Total Fina         | nce Headcount                      | 39.0                  |                       |                          |                                       |                                         |                                         |                                        | 00                       | 0.0                                    | 39.0                 |

ł

| ļ                                                                                                              |                                                                   |                                        |                    | Fund                     | ctional Alloca                                                                                                 | ation                  | _                                                                                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Head              | count Alloc                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | ated                                    |
|----------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|----------------------------------------|--------------------|--------------------------|----------------------------------------------------------------------------------------------------------------|------------------------|-----------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------|
| ISO Dept                                                                                                       |                                                                   | Budgeted<br>Headcount                  | Amount<br>(\$000)  | Control Area<br>Services | Inter-zonal<br>Scheduling                                                                                      | Market<br>Operations   | Source                                                                                                          | Assignment Method                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Control Area      | Inter-zonal                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Market                                  |
| 1421                                                                                                           | Information Technology - Corporate Indire<br>Application Services | 4 5                                    | 18.19.20 TO \$ 198 | 1.2.1.1.231(0.23)        | 1151 2 50.15                                                                                                   | 1 milli to the set     | 1.21级4月1年,十六二                                                                                                   | THE STATE THE STREET                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | AN LICENSIG       | A STATE OF STATE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                         |
| 1422                                                                                                           | Application Dev. & Support Center                                 | 1.5                                    |                    |                          |                                                                                                                | 40%                    | Calc                                                                                                            | Operating Headcount                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 0.8               | 0.1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 0.6                                     |
| Total IT                                                                                                       | Corporate Indirect Headcount                                      | 17.0                                   |                    | 53%                      | 7%                                                                                                             | 40%                    | Calc                                                                                                            | Operating Headcount                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 9.0               | 1.2                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 6.8                                     |
|                                                                                                                | Headcount                                                         | 94.0                                   |                    |                          |                                                                                                                |                        |                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 9.8               | 1.3                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 7.4                                     |
|                                                                                                                | A Legal - Corporate Indirects                                     | 94.0                                   |                    |                          |                                                                                                                |                        |                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 43.9              | 4.5                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 40.0                                    |
| 1631                                                                                                           | Legal & Regulatory                                                | 0.0                                    |                    |                          |                                                                                                                |                        | A TONI SALE                                                                                                     | ALL PROVIDENT                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | al a Right He     | LANS ENTRY TO                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | AND |
| 1611                                                                                                           | General Counsel                                                   | 0.0                                    |                    | 0%                       | 0%                                                                                                             | 0%                     |                                                                                                                 | Excluded                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 0.0               | 0.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 0.0                                     |
| Total Le                                                                                                       | galCorporate Indirect Headcount                                   | 0.0                                    |                    | 0%                       | 0%                                                                                                             | 0%                     |                                                                                                                 | Excluded                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 0.0               | 0.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 0.0                                     |
|                                                                                                                | gal Headcount                                                     | 12.0                                   |                    |                          |                                                                                                                |                        |                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 0.0               | 0.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 0.0                                     |
| 1800                                                                                                           | Strategic Development & Communications                            |                                        | dive et -          |                          |                                                                                                                |                        |                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 2.4               | 10                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                         |
| 1811                                                                                                           | Strategic Dev & Com - General                                     | 00                                     | unactz             | 0%                       | The second s |                        | Dealer Letters                                                                                                  | Carlos Antonio (Carlos |                   | C. 19611 145                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | HARRING ALL STAT                        |
| 1821                                                                                                           | Communications:                                                   | 0.0                                    |                    |                          | 0%                                                                                                             | 070                    |                                                                                                                 | Excluded                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 0.0               | 0.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 0.0                                     |
| 1651                                                                                                           | Board of Governors                                                | 0.0                                    |                    | 0%                       | 0%                                                                                                             | 0%                     |                                                                                                                 | Excluded                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 0.0               | 0.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 0.0                                     |
| Total Str.                                                                                                     | ategic Dev & Com Corp Indirect Hdont                              | 0.0                                    |                    | 0%                       | 0%                                                                                                             | 0%                     | Calc                                                                                                            | Excluded                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 0.0               | 0.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 0.0                                     |
|                                                                                                                | Total Headcount before HR/CEO                                     | 0.0                                    | 2.55               |                          |                                                                                                                |                        |                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 0.0               | 0.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                         |
|                                                                                                                | adcount before HR                                                 | 420.0                                  |                    | 142141 - 1               | · · ·, · · ·                                                                                                   | the for the states     | 4444 (A) [1] [19] [17]                                                                                          | 行。前于教育和社会和基本的基本的影响                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | ·微学和中学学校最高级       | M AND THE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | THE REAL PROPERTY.                      |
| Total Hea                                                                                                      | adcount before HR %                                               | 420.0                                  |                    |                          |                                                                                                                |                        |                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 223.7             | 31.1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 165.2                                   |
| 100/1200                                                                                                       | CEO / Human Resources - Corporate Indire                          | cts                                    | · · · · · ·        |                          | L.,                                                                                                            |                        |                                                                                                                 | Allocation %                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 52%               | 7%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 39%                                     |
| 1111                                                                                                           | CEO General                                                       | 0.0                                    |                    | 0%                       | <u> </u>                                                                                                       | <u>1949 - 1888</u> 564 | LET A CAL                                                                                                       | the structure of the state                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 1                 | Long to State                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | ing second and                          |
| 1211                                                                                                           | Human Resources/CEO:                                              | 0.0                                    |                    | 0%                       | 0,0                                                                                                            | 070                    |                                                                                                                 | EXCIDORO                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 0.0               | 0.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 0.0                                     |
| 1221                                                                                                           | Corporate Services                                                | 0.0                                    |                    | 0%                       | 0%                                                                                                             | 0%                     |                                                                                                                 | Excluded                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 0.0               | 0.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 0.0                                     |
| 1231                                                                                                           | Facilities                                                        | 0.0                                    |                    | 0%                       | 0%                                                                                                             | 0%                     |                                                                                                                 | Excluded                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 0.0               | 0.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 0.0                                     |
| Total CE                                                                                                       | O/HR Headcount                                                    | 0.0                                    |                    | 0%                       | 0%                                                                                                             | 0%                     |                                                                                                                 | Excluded                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 0.0               | 0.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 0.0                                     |
|                                                                                                                | Total Headcount                                                   | 0.0                                    |                    |                          |                                                                                                                |                        |                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 0.0               | 0.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 0.0                                     |
| and a second | adcount for Allocation                                            | 420.0                                  | i                  | <u>`</u>                 |                                                                                                                | :                      | · · · · · · · · · · · · · · · · · · ·                                                                           | the state of the s | 4.1.1.1.1.1.1.1.1 | V. DESTERS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                         |
|                                                                                                                |                                                                   | 420.0                                  |                    |                          |                                                                                                                |                        |                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 223.7             | 31.1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 165.2                                   |
| Excluded                                                                                                       | Headcount                                                         |                                        |                    |                          |                                                                                                                |                        |                                                                                                                 | Allocation %                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 53%               | 7%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 40%                                     |
|                                                                                                                | IT                                                                | 27.5                                   |                    |                          |                                                                                                                |                        |                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                   | 1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                         |
|                                                                                                                | Client Services                                                   | 20.0                                   |                    |                          |                                                                                                                |                        |                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | ľ                 | r and a second se |                                         |
|                                                                                                                | Finance                                                           | 20.0                                   |                    |                          |                                                                                                                |                        |                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                         |
|                                                                                                                | Legal                                                             |                                        |                    |                          |                                                                                                                |                        |                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                         |
|                                                                                                                | Strategic Planning & Communications                               | 24.0                                   |                    |                          |                                                                                                                |                        |                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                         |
|                                                                                                                | HR/CEO                                                            | 7.5                                    | 1                  |                          |                                                                                                                |                        |                                                                                                                 | Í                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                         |
| Total Hea                                                                                                      |                                                                   | 30.5                                   |                    |                          | 1                                                                                                              |                        |                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                   | ľ                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                         |
|                                                                                                                | Temecommunication Services                                        | 544.5                                  |                    |                          |                                                                                                                |                        |                                                                                                                 | ]                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                         |
| 1441                                                                                                           | Telecommunication Services:                                       | ······································ | ·····              |                          |                                                                                                                | Sec. 1.                | and the state of the | · · · · · · · · ·                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | 1 1 1 4           | and she part                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                         |
|                                                                                                                | Direct Allocation                                                 |                                        |                    |                          |                                                                                                                |                        |                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                   | ••••••••••••••••••••••••••••••••••••••                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                         |
|                                                                                                                |                                                                   |                                        | \$2,000            | 0%                       | 0%                                                                                                             | 100%                   | Estimate of cost for Co                                                                                         | onnected Entities                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>\$</b> 0       | <b>\$</b> 0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | \$2,000                                 |
|                                                                                                                | Total Headcount Allocation - attached                             |                                        | \$4,000            | 52%                      | 8%                                                                                                             |                        | Estimate of cost for vo                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | \$2,080           | \$320                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | \$1,600                                 |
|                                                                                                                | Specific Headcount Allocation - above                             |                                        | \$27,319           | 53%                      | 7%                                                                                                             |                        | Remaining cost                                                                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | \$14,479          | \$1,912                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | \$10,928                                |
|                                                                                                                | Total MCI Contract Costs                                          |                                        | \$33,319           |                          |                                                                                                                |                        |                                                                                                                 | •••••                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | \$16,559          | \$2,232                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | \$14,528                                |

Appendix A3

Ę

|            |                  |                       |                   | Func                     | Functional Allocation     |                      |        |                   | Head                     | count Alloca              | ated                 |
|------------|------------------|-----------------------|-------------------|--------------------------|---------------------------|----------------------|--------|-------------------|--------------------------|---------------------------|----------------------|
| ISO Dept # | OPERATING COSTS  | Budgeted<br>Headcount | Amount<br>(\$000) | Control Area<br>Services | Inter-zonal<br>Scheduling | Market<br>Operations | Source | Assignment Method | Control Area<br>Services | inter-zonał<br>Scheduling | Market<br>Operations |
|            | Allocation Ratio |                       |                   |                          |                           |                      |        |                   | 49.70%                   | 6.70%                     | 43.60%               |
|            |                  |                       |                   |                          | ,                         |                      |        |                   |                          |                           |                      |

Appendix A3

# MCI - Total Headcount Method

|                                                                                                                 |                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |         | Fund                     | tional Alloc              | ation                | 1           |                                                               | Headcount Alloc          |                           | ated                 |
|-----------------------------------------------------------------------------------------------------------------|-------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|--------------------------|---------------------------|----------------------|-------------|---------------------------------------------------------------|--------------------------|---------------------------|----------------------|
| ISO Dept #                                                                                                      | OPERATING COSTS                           | Budgeted<br>Headcount                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |         | Control Area<br>Services | Inter-zonal<br>Scheduling | Market<br>Operations | Source      | Assignment Method                                             | Control Area<br>Services | Inter-zonal<br>Scheduling | Market<br>Operations |
|                                                                                                                 | Operations - Directs                      | $\{0,1,1,2,3,1\}$                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | 17 20 1 | A CONTRACTOR             | arthe days                | 1                    | 使性的影响       |                                                               | -38° 1312 1313           | aleri dan alar dan dan    | MENFOR ST            |
|                                                                                                                 | ond ranning                               | 15.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |         | 100%                     | 0%                        | 0%                   | Dept        | Direct Assignment                                             | 15.0                     | 0.0                       | 0.0                  |
|                                                                                                                 | Outage Coordination                       | 10.5                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |         | 88%                      | 12%                       | 0%                   | Dept        | Direct Assignment                                             | 9.2                      | 1.3                       | 0.0                  |
|                                                                                                                 | Operations Engineering                    | 27.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |         | 85%                      | 3%                        | 12%                  | Dept        | Direct Assignment                                             | 23.0                     | 0.8                       | 3.2                  |
|                                                                                                                 | Scheduling                                | 37.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |         | 75%                      | 10%                       | 15%                  | Dept        | Direct Assignment                                             | 27.7                     | 3.7                       | 5.6                  |
|                                                                                                                 | Grid Operations/Dispatch                  | 52.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |         | 80%                      | 5%                        | 15%                  | Dept        | Direct Assignment                                             | 41.6                     | 2.6                       | 7.8                  |
|                                                                                                                 | Security Coordination                     | 7.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |         | 100%                     | 0%                        | 0%                   | Dept        | Direct Assignment                                             | 7.0                      | 0.0                       | 0.0                  |
|                                                                                                                 | Market Operations                         | 2.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |         | 20%                      | 30%                       | 50%                  | Dept        | Direct Assignment                                             | 0.4                      | 0.6                       | 1.0                  |
|                                                                                                                 | Manager of Markets                        | 20.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |         | 20%                      | 30%                       | 50%                  | Dept        | Direct Assignment                                             | 4.0                      | 6.0                       | 10.0                 |
|                                                                                                                 | Manager of Applications                   | 14.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |         | 20%                      | 30%                       | 50%                  | Dept        | Direct Assignment                                             | 2.8                      | 4.2                       | 7.0                  |
|                                                                                                                 | Operations R&D                            | 4.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |         | 80%                      | 10%                       | 10%                  | Dept        | Direct Assignment                                             | 3.2                      | 0.4                       | 0.4                  |
|                                                                                                                 | Operations Support                        | 12.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |         | 80%                      | 10%                       | 10%                  | Dept        | Direct Assignment                                             | 9.6                      | 1.2                       | 1.2                  |
|                                                                                                                 | Market Planning                           | 4.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |         | 0%                       | 50%                       | 50%                  | Dept        | Direct Assignment                                             | 0.0                      | 2.0                       | 2.0                  |
|                                                                                                                 | Market Support & Development              | 11.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |         | 40%                      | 10%                       | 50%                  | Dept        | Direct Assignment                                             | 4.4                      | 1.1                       | 5.5                  |
|                                                                                                                 | Transmission Facilities                   | 5.5                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |         | 94%                      | 0%                        | 6%                   | Dept        | Direct Assignment                                             | 5.2                      | 0.0                       | 0.3                  |
| Total Ope                                                                                                       | rations Direct Headcount                  | 221.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |         |                          |                           |                      |             |                                                               | 153.1                    | 23.9                      | 44.0                 |
| •                                                                                                               | rations Direct Headcount %                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |         |                          |                           |                      |             | Allocation %                                                  | 69%                      | 11%                       | 20%                  |
|                                                                                                                 | Operations - Indirects : Part and a state | the state of the s | ng ngh  | Hanne (Real of El        |                           | 计正理具计程序              | C 51 1 1    | 13月11月12月1日,11月1日。<br>13月1日日日日日日日日日日日日日日日日日日日日日日日日日日日日日日日日日日日 | Teer as " I sugger as    | 1. 1                      |                      |
|                                                                                                                 | Operations - General                      | 2.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |         | 69%                      | 11%                       | 20%                  | Calc        | Dept Headcount                                                | 1.4                      | 0.2                       | 0.4                  |
|                                                                                                                 | Managing Director of Engineering          | 1.5                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |         | 69%                      | 11%                       | 20%                  | Calc        | Dept Headcount                                                | 1.0                      | 0.2                       | 0.3                  |
|                                                                                                                 | Managing Director of Operations           | 1.5                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |         | 69%                      | 11%                       | 20%                  | Calc        | Dept Headcount                                                | 1.0                      | 0.2                       | 0.3                  |
|                                                                                                                 | Engineering & Maintenance                 | 2.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |         | 69%                      | 11%                       | 20%                  | Calc        | Dept Headcount                                                | 1.4                      | 0.2                       | 0.4                  |
|                                                                                                                 | OSAT                                      | 2.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |         | 69%                      | 11%                       | 20%                  | Calc        | Dept Headcount                                                | 1.4                      | 0.2                       | 0.4                  |
|                                                                                                                 | Operations Training                       | 21.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |         | 69%                      | 11%                       | 20%                  | Calc        | Dept Headcount                                                | 14.5                     | 2.3                       | 4.2                  |
| •                                                                                                               | rations Indirect Headcount                | 30.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |         |                          |                           |                      |             |                                                               | 20.7                     | 3.3                       | 6.0                  |
|                                                                                                                 | rations Headcount                         | 251.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |         |                          |                           |                      |             |                                                               | 173.8                    | 27.2                      | 50.0                 |
| and the state of the | Information Technology - Directs          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 1. 3.18 |                          |                           | 9 80 B 19 9 22       | 1. 1. 1. 1. | Children and the Station of the                               | Acres al a               |                           |                      |
|                                                                                                                 | Project Office                            | 5.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |         | 40%                      | 50%                       |                      | Dept        | Direct Assignment                                             | 2.0                      | 2.5                       | 0.5                  |
|                                                                                                                 | IT Assets, Contracts & Change Mgmt        | 6.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |         | 50%                      | 5%                        | 45%                  | Dept        | Direct Assignment                                             | 3.0                      | 0.3                       | 2.7                  |
|                                                                                                                 | Telecommunication Services                | 0.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |         | 0%                       | 0%                        | 0%                   | See below   | excluded                                                      | 0.0                      | 0.0                       | 0.0                  |
|                                                                                                                 | Operational Data Support                  | 11.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |         | 97%                      | 2%                        | 1%                   | Dept        | Direct Assignment                                             | 10.7                     | 0.2                       | 0.1                  |
|                                                                                                                 | Field Data Acquisition                    | 15.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |         | 10%                      | 0%                        | 90%                  | Dept        | Direct Assignment                                             | 1.5                      | 0.0                       | 13.5                 |
|                                                                                                                 | Systems Eng. & Admin                      | 20.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |         | 34%                      | 0%                        | 66%                  | Dept        | Direct Assignment                                             | 6.8                      | 0.0                       | 13.2                 |
| 1466                                                                                                            | Data Quality Group                        | 6.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |         | 40%                      | 0%                        | 60%                  | Dept        | Direct Assignment                                             | 2.4                      | 0.0                       | 3.6                  |
| 1467                                                                                                            | Operational Applications                  | 4.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |         | 100%                     | 0%                        |                      |             | Direct Assignment                                             | 4.0                      | 0.0                       | 0.0                  |
| Total IT D                                                                                                      | rect Headcount                            | 67.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |         |                          |                           | ·····                |             |                                                               | 30.4                     | 3.0                       | 33.6                 |
| Total IT Di                                                                                                     | rect Headcount %                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |         |                          |                           |                      |             | Allocation %                                                  | 45%                      | 4%                        | 51%                  |

## MCI - Total Headcount Method

|                   |                                             |                                          |                                       | Func                     | tional Alloca                           | ation                | <u> </u>         |                            | Head                      | count Alloc               | ated                 |
|-------------------|---------------------------------------------|------------------------------------------|---------------------------------------|--------------------------|-----------------------------------------|----------------------|------------------|----------------------------|---------------------------|---------------------------|----------------------|
| ISO Dept #        |                                             | Budgeted<br>Headcount                    |                                       | Control Area<br>Services | inter-zonal<br>Scheduling               | Market<br>Operations | Source           | Assignment Method          | Control Area<br>Services  | inter-zonai<br>Scheduling | Market<br>Operations |
|                   | Information Technology - Indirects 💷 🖉 💯    | 影響都計劃                                    | Sec. Sugar                            | the with a strate        | 1.43天神州为5                               | 行和自动的行               | 1. 新闻新闻社会        | 的制度和利用作用作用的                | No. CONTRACTOR            |                           |                      |
|                   | IT General                                  | 1.5                                      |                                       | 45%                      | 4%                                      | 51%                  | Calc             | Dept Headcount             | 0.6                       | 0.1                       | 0.8                  |
|                   | End User Support Services                   | 5.0                                      |                                       | 45%                      | 4%                                      | 51%                  | Calc             | Dept Headcount             | 2.3                       | 0.2                       | 2.5                  |
| 1432              | Computing & Telecom Svcs                    | 2.0                                      |                                       | 45%                      | 4%                                      | 51%                  | Calc             | Dept Headcount             | 0.9                       | 0.1                       | 1.0                  |
| 1451              | Information Security                        | 8.0                                      |                                       | 45%                      | 4%                                      | 51%                  | Calc             | Dept Headcount             | 3.6                       | 0.3                       | 4.1                  |
| 1463              | Operations Systems                          | 3.0                                      | · · · · · · · · · · · · · · · · · · · | 45%                      | 4%                                      | 51%                  | Calc             | Dept Headcount             | 1.4                       | 0.1                       | 1.5                  |
| 1471              | Info Architectures & Technology             | 4.5                                      |                                       | 45%                      | 4%                                      | 51%                  | Calc             | Dept Headcount             | 2.0                       | 0.2                       | 2.3                  |
| Total IT In       | ndirect Headcount                           | 24.0                                     |                                       |                          |                                         |                      |                  | ·                          | 10.8                      | 1.0                       | 12.2                 |
| Total IT O        | peratingt Headcount                         | 91.0                                     |                                       |                          |                                         |                      |                  |                            | 41.2                      | 4.0                       | 45.8                 |
| 1700              | Client Services - Directs                   | 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1 |                                       |                          | Carles Conte                            | 1                    | 3 W. O. Lak      | <b>行</b> 物的复数形式的现在分词       | N SAN SHOT AT AT AT A     | SRIES ROADEL              | A DATING STANKE      |
| 1731              | Contracts & Compliance                      | 18.0                                     |                                       | 35%                      | 10%                                     | 55%                  | Dept             | Direct Assignment          | 6.3                       | 1.8                       | 9.9                  |
| 1741              | Client Relations:                           | 24.0                                     |                                       | 15%                      | 5%                                      | 80%                  | Dept             | Direct Assignment          | 3.6                       | 1.2                       | 19.2                 |
| Total Clie        | nt Services Direct Headcount                | 42.0                                     |                                       |                          |                                         |                      |                  |                            | 9.9                       | 3.0                       | 29.1                 |
| Total Clie        | nt Services Direct Headcount %              |                                          |                                       |                          |                                         |                      |                  | Allocation %               | 24%                       | 7%                        | 69%                  |
|                   | Client Services - Inddirects                | 2.6.5                                    | ÷.,                                   | 1. 1. <u>1</u> . 1. 1.   |                                         |                      | المريخين العرب ا |                            |                           |                           |                      |
| 1711              | Client Services-General                     | 2.0                                      |                                       | 24%                      | 7%                                      | 69%                  | Calc             | Direct Headcount           | 0.5                       | 0.1                       | 1.4                  |
| <b>Total Clie</b> | nt Services Indirect Headcount              | 2.0                                      |                                       |                          |                                         |                      |                  |                            | 0.5                       | 0.1                       | 1.4                  |
| Total Clie        | nt Services Headcount                       | 44.0                                     |                                       |                          |                                         |                      |                  |                            | 10.4                      | 3.1                       | 30.5                 |
| 1300              | Finance - Directs                           | L .                                      | · • •                                 |                          | 1. 1.                                   | ling Median          | Sector P         | 计可能与原则 化合同可能               |                           |                           | EN INCOMENT          |
|                   | Settlements and Billing                     | 4.0                                      |                                       | 0%                       | 0%                                      | 100%                 | Calc             | Direct Assignment          | 0.0                       | 0.0                       | 4.0                  |
|                   | Settlements Application Support             | 6.0                                      |                                       | 0%                       | 0%                                      | 100%                 | Dept             | Direct Assignment          | 0.0                       | 0.0                       | 6.0                  |
| 1343              | Preliminary Settlements                     | 14.5                                     |                                       | 0%                       | 0%                                      | 100%                 | Dept             | Direct Assignment          | 0.0                       | 0.0                       | 14.5                 |
| 1344              | Final Settlements                           | 14.5                                     |                                       | 0%                       | 0%                                      | 100%                 | Dept             | Direct Assignment          | 0.0                       | 0.0                       | 14.5                 |
| Total Fina        | ance Direct Headcount                       | 39.0                                     |                                       |                          |                                         |                      | 1                |                            | 0.0                       | 0.0                       | 39.0                 |
| Total Fina        | Ince Direct Headcount %                     |                                          |                                       |                          |                                         |                      |                  | Allocation %               | 0%                        | 0%                        | 100%                 |
| <1300° -          | Finance - Indirects                         | 7, '                                     | · · ·                                 |                          | · · · ·                                 |                      |                  | 日本的研究的消息。在日本日              | A data to the states      |                           |                      |
| 1311              | CFO General                                 | 2.0                                      |                                       | 0%                       | 0%                                      | 100%                 | Calc             | Direct Headcount           | 0.0                       | 0.0                       | 2.0                  |
| <b>Total Fina</b> | Ince Operating Headcount                    | 41.0                                     |                                       |                          |                                         |                      |                  |                            | 0.0                       | 0.0                       | 41.0                 |
| + 1600            | Legal - Directs                             | :                                        | 1                                     |                          | - 13 - 13 - 13 - 13 - 13 - 13 - 13 - 13 |                      | 11. 12. 12. 11   | state and the state of the | 13 24                     |                           | 0.141 (241)          |
| 1641              | Market Surveillance                         | 12.0                                     |                                       | 20%                      | 10%                                     | 70%                  | Dept             | Direct Assignment          | 2.4                       | 1.2                       | 8.4                  |
| Total Leg         | al Operating Headcount                      | 12.0                                     |                                       |                          |                                         |                      |                  |                            | 2.4                       | 1.2                       | 8.4                  |
| 1. 14 milit       | Operating Headcount                         |                                          | · (* * * * * * *                      | Call Prove 1             | · 104-11 + 144                          | 1. 2015              | h hain an        | Patherson and the          | 6 15 <b>18</b> 9 14 16 16 | 112.004                   |                      |
| Total Ope         | rating Headcount                            | 439.0                                    |                                       |                          |                                         |                      |                  |                            | 227.8                     | 35.5                      | 175.7                |
| •                 | rating Headcount %                          |                                          |                                       |                          |                                         |                      |                  | Allocation %               | 52%                       | 8%                        | 40%                  |
| 1300              | Finance Corporate Indirects (1934) (Finance | 1.4.197.24.5                             | the state                             | A States                 |                                         | antes for fait       | ( Stellar re     | Fall Highly Mar 12         | (1)()()()()()             | No Roberto Pro            | 3.311.117            |
| 1321              | Accounting                                  | 8.5                                      |                                       | 52%                      | 8%                                      | 40%                  | Calc             | Operating Headcount        | 4.4                       | 0.7                       | 3.4                  |
| 1331              | Treasury and Financial Planning             | 5.5                                      |                                       | 52%                      | 8%                                      | 40%                  | Calc             | Operating Headcount        | 2.8                       | 0.4                       | 2.3                  |
| Total Fina        | Ince Corporate Indirect Headcount           | 14.0                                     |                                       |                          |                                         |                      |                  |                            | 7.2                       | 1.1                       | 5.7                  |

## **MCI - Total Headcount Method**

|            |                 |                       | Func                     | Functional Allocation     |                      |        |                   | Head                     | count Alloca              | ated                 |
|------------|-----------------|-----------------------|--------------------------|---------------------------|----------------------|--------|-------------------|--------------------------|---------------------------|----------------------|
| ISO Dept # | OPERATING COSTS | Budgeted<br>Headcount | Control Area<br>Services | Inter-zonal<br>Scheduling | Market<br>Operations | Source | Assignment Method | Control Area<br>Services | Inter-zonal<br>Scheduling | Market<br>Operations |
| Total Fina | nce Headcount   | 55.0                  |                          | ,                         |                      | ·      |                   | 7.2                      | 1.1                       | 46.7                 |

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Appendix A4

# CALIFORNIA ISO COST ALLOCATION MATRIX - 2001 BUDGET MCI - Total Headcount Method

|                    |                                           |                       |                                        | Fund                     | tional Alloca                                                                                                  | ation                                         | [                                     |                                        | Head                                     | count Alloc               | ated                 |
|--------------------|-------------------------------------------|-----------------------|----------------------------------------|--------------------------|----------------------------------------------------------------------------------------------------------------|-----------------------------------------------|---------------------------------------|----------------------------------------|------------------------------------------|---------------------------|----------------------|
| ISO Dept #         | OPERATING COSTS                           | Budgeted<br>Headcount |                                        | Control Area<br>Services | inter-zonal<br>Scheduling                                                                                      | Market<br>Operations                          | Source                                | Assignment Method                      | Control Area<br>Services                 | Inter-zonal<br>Scheduling | Market<br>Operations |
|                    | Information Technology - Corporate Indire | ¢ts. 19/11/27/201     | i altar                                |                          | 化47 风事中                                                                                                        | 1 6 2 3 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | 1. 1. 1. 2. 4. 6.                     | 國和全部中國的中國                              |                                          |                           | AT SAT STREET        |
|                    | Application Services                      | 1.5                   |                                        | 52%                      | 8%                                                                                                             | 40%                                           | Calc                                  | Operating Headcount                    | 0.8                                      | 0.1                       | 0.6                  |
|                    | Application Dev. & Support Center         | 17.0                  |                                        | 52%                      | 8%                                                                                                             | 40%                                           | Calc                                  | Operating Headcount                    | 8.8                                      | 1.4                       | 6.8                  |
| L                  | orporate Indirect Headcount               | 18.5                  |                                        |                          |                                                                                                                |                                               | ·····                                 |                                        | 9.6                                      | 1.5                       | 7.4                  |
|                    | leadcount                                 | 109.5                 |                                        |                          |                                                                                                                |                                               |                                       | ······································ | 50.8                                     | 5.5                       | 53.2                 |
| 1, 1600 /          | Legal - Corporate Indirects               | E. Constant Provi     | •• ,,                                  | 5 Buch                   | C. Set Star                                                                                                    | p Scharger 1. Oak                             | The Alexand                           | 新教·新·加,15、1991年4月19日9月                 |                                          |                           | DO.Z                 |
|                    | Legal & Regulatory                        | 21.0                  |                                        | 52%                      | 8%                                                                                                             | 40%                                           | Calc                                  | Operating Headcount                    | 10.9                                     | 1.7                       | 8.4                  |
|                    | General Counsel                           | 2.0                   |                                        | 52%                      | 8%                                                                                                             | 40%                                           | Calc                                  | Operating Headcount                    | 1.0                                      | 0.2                       | 0.4                  |
| 1                  | al Corporate Indirect Headcount           | 23.0                  |                                        |                          |                                                                                                                |                                               |                                       |                                        | 11.9                                     | 1.9                       | 9.2                  |
| . –                | al Headcount                              | 35.0                  |                                        |                          |                                                                                                                |                                               |                                       |                                        | 14.3                                     | 3.1                       | 9.2<br>17.6          |
| 5. <b>1800</b>     | Strategic Development & Communications    | - Corporate In        | directs                                |                          | State of the second | A CARTER AND                                  | 1011-1011-14-16                       | · · · · · · · · · · · · · · · · · · ·  |                                          | STATING ASSILTS           | NARY ANARTHER        |
|                    | Strategic Dev & Com - General             | 3.5                   |                                        | 52%                      | 8%                                                                                                             | 40%                                           | Calc                                  | Operating Headcount                    | 1.8                                      | 0.3                       | 1.4                  |
|                    | Communications:                           | 4.0                   |                                        | 52%                      | 8%                                                                                                             | 40%                                           | Calc                                  | Operating Headcount                    | 2.1                                      | 0.3                       | 1.6                  |
|                    | Board of Governors                        | 0.0                   |                                        | 52%                      | 8%                                                                                                             | 40%                                           | Calc                                  | Operating Headcount                    | 0.0                                      | 0.0                       | 0.0                  |
| Total Stra         | tegic Dev & Com. Corp Indirect Hdcnt      | 7.5                   |                                        |                          |                                                                                                                | ·····                                         |                                       |                                        | 3.9                                      | 0.6                       | 3.0                  |
| the second because | Total Headcount before HR/CEO             |                       | Ì                                      |                          | The Are the                                                                                                    | ·                                             | · · · · · · · · · · · · · · · · · · · |                                        | 1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1. | ZESHALARISZAT             |                      |
| Total Hea          | count before HR/CEO                       | 502.0                 |                                        |                          |                                                                                                                |                                               |                                       |                                        | 260.4                                    | 40.6                      | 201.0                |
|                    | dcount before HR/CEO %                    |                       |                                        |                          |                                                                                                                |                                               |                                       | Allocation %                           | 52%                                      | 8%                        | 40%                  |
|                    | CEO / Human Resources - Corporate Indire  | cts 1                 |                                        |                          | 1. 1. 1. 1. 1.                                                                                                 | 1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.      |                                       | 和新聞品的早年以后期                             | STELL CHINE                              | 1.44.2514                 |                      |
|                    | CEO General                               | 2.0                   |                                        | 52%                      | 8%                                                                                                             | 40%                                           | Calc                                  | Headcount before HR                    | 1.0                                      | 0.2                       | 0.8                  |
|                    | Human Resources/CEO                       | 12.5                  |                                        | 52%                      | 8%                                                                                                             | 40%                                           | Calc                                  | Headcount before HR                    | 6.5                                      | 1.0                       | 5.0                  |
|                    | Corporate Services                        | 9.0                   |                                        | 52%                      | 8%                                                                                                             | 40%                                           | Calc                                  | Headcount before HR                    | 4.7                                      | 0.7                       | 3.6                  |
| 1231               | Facilities                                | 7.0                   |                                        | 52%                      | 8%                                                                                                             | 40%                                           | Calc                                  | Headcount before HR                    | 3.6                                      | 0.6                       | 2.8                  |
| Total CEO          | /HR Headcount                             | 30.5                  |                                        |                          |                                                                                                                |                                               |                                       |                                        | 15.8                                     | 2.5                       | 12.2                 |
| 1. 11.             | Total Headcount                           |                       | ······································ |                          |                                                                                                                | e di sederata                                 |                                       | a state to a literate prover           | 10.0                                     | 2.5<br>11/2/14/2 15563    | A ALIVASONE.         |
| Total Head         | count for Allocation                      | 532.5                 | 1                                      |                          | 1                                                                                                              |                                               |                                       |                                        | 276.2                                    | 43.1                      | 213.2                |
|                    |                                           |                       |                                        |                          | 1                                                                                                              |                                               |                                       | Allocation %                           | 52%                                      | 8%                        | 40%                  |
| Excluded           | Headcount - Telecommunications            | 12.0                  |                                        |                          |                                                                                                                |                                               |                                       |                                        | 52 /0                                    | 0 //                      | 40 /0                |
| Total Head         | lcount                                    | 544.5                 | ľ                                      |                          | 1                                                                                                              |                                               |                                       |                                        |                                          |                           |                      |

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