



California ISO

RC West Oversight Committee

Public Session

December 17, 2019

1:00 p.m. – 2:00 p.m. Pacific

Agenda

| Time: | Topic: | Presenter: |
|-------------|---|---------------------------|
| 1:00 – 1:05 | Welcome/agenda | Kristina Osborne – CAISO |
| 1:05 – 1:10 | Roll call | Michelle Cathcart - Chair |
| 1:10 – 1:15 | Briefing: RC West communications plan | Anne Gonzales - CAISO |
| 1:15 – 1:25 | Update: RC Operations <ul style="list-style-type: none">• RC metrics• Post Peak closure | Tim Beach – RC West |
| 1:25 – 1:40 | Update: Technology <ul style="list-style-type: none">• Quality of solution (HANA)• Network model schedule | Ankit Mishra - CAISO |
| 1:40 – 1:50 | Future agenda items | Members |
| 1:50 - 2:00 | Public comment | |
| | Public session adjourns | |

Briefing: RC West Communications Plan

Anne Gonzales
Senior Public Information Officer

ISO Communications & PR

What is our role?

- Responsible for ISO BA media relations, web content and design and external messaging, including market notices and Daily Briefing.
- Internal staff briefings and intranet news articles, and on-call crisis coordination.
- RC West communications support is folded into the ISO BA CommPR department.

RC West support & interaction:

- Web presence
 - Public RC West webpage content, design, and maintenance
 - RC West portal
- Media inquiries
 - Notification of media requests and responses
 - Coordination of consistent messaging
 - Route requests and coordinate with RC West partnering communications departments

Media relations

- For media queries concerning RC West operations or governance, the ISO will be the lead communicator.
- For media queries concerning individual entities, the ISO defers to the entities' communication protocols.
- Ideally, the communications offices will operate in parallel yet tandem tracks.

Internal Coordination

- ISO Comms shares information internally with other departments:
 - Stakeholder Affairs
 - Training
 - State and Federal Affairs
 - Regulatory Affairs
 - Operations
- Creates talking points for executives, officers, directors and managers to use with external audiences.

The intended results:

- Building relationships with external audiences and leveraging positive messaging
- Improving internal communications between the ISO and RC West participants

For added value:

- Follow the ISO on Twitter (@California_ISO & @ISOMarketNotice)
- Contact ISO PIOs at ISOMedia@caiso.com

Update: RC Operations

Tim Beach
Director, RC West Operations

RC Metrics Development Timeline

- Nov 29 - Received for comments
- Dec 5 - Working Group discussed comments
- Dec 19 - Working Group finalize metric
- Jan 1 - Start of metric gathering

RC Metrics Update

- Survey Comments included:
 - Provide detailed explanation and write-ups on how each Metric is defined;
 - Provide explanations where significant changes are observed and potential reasons;
 - Utilize percentages and monthly totaling to better capture relative impact;
 - Break out data by BAA where possible;
 - With regard to system availability, also capture times when critical systems are unavailable for longer than 30-minutes.

Summary of Metrics

| | Public | Confidential | Internal |
|--|--------|--------------|----------|
| RC West's Real Time Tools: <ul style="list-style-type: none"> • SE Quality • SE Convergence • RTCA Accuracy • Critical System Availability | ✓ | | |
| Load Forecast Accuracy | | ✓ | |
| RC West's OPA Accuracy | ✓ | | |
| RC West's SOL exceedance management <ul style="list-style-type: none"> • RTCA Exceedance Acknowledgment and Validation • SOL exceedance recognition • SOL exceedance mitigation | | ✓ | |
| Outage Coordination Process | | ✓ | |
| RC West Operator's communication | | | ✓ |

Post Peak Closure 12/3/2019 at 1100 PST

- SPP assumed RC of Record for remaining Peak RC Area (16 BA/TOPs)
- RC West became the Geomagnetic Disturbance Monitor (GMD) for WECC
- Peak RC shutdown reliability software systems, and website
- RC's continue Daily morning conference call (RC West initiates)

Update: Technology

Ankit Mishra
Sr. Advisor, EMS Information Technology

Future Agenda Items

- Determine agenda topics for next public session on February 27, 2020 (webinar only).

Note: Stakeholders can submit agenda topic suggestions for upcoming meetings. Submit to <https://www.surveymonkey.com/r/RCWOCaAgenda> at least two weeks prior to the next public meeting. Topics may or may not be discussed.

Public Comment

Public Session Adjourned