 California ISO	Operating Procedure	Procedure No.	2720B
		Version No.	1.0
		Effective Date	1/15/26
Market Disruption Settlements Notification		Distribution Restriction: None	

## 1. Procedure Detail

### 1.1 Purpose

To ensure proper Settlements for entities impacted by a Market Disruption it is important that specific actions and notifications are taken by both the Western Energy Imbalance Market (WEIM) participant and the Market Operator. This provides the necessary actions for the WEIM participant and the Market Operator for the Settlements after the event.

### 1.2 WEIM Participant

#### 1.2.1 Submitting a CIDI ticket

The WEIM entity must submit a Customer Inquiry, Dispute, and Information System (CIDI) ticket no later than two (2) business days after the market disruption with the following information: start date/time, end date/time, reason for market disruption, and admin prices for market disruption intervals.

### 1.3 Market Operator Actions


Market Operator
<ol style="list-style-type: none"> <li>1. <b>Log</b> the event details.</li> <li>2. <b>Email</b> the Scheduling and Logging System for the ISO of California (SLIC) log to the following: <ul style="list-style-type: none"> <li>• Market Validation and Quality Analysis - <a href="mailto:MarketValidationandQualityAnalysis@caiso.com">MarketValidationandQualityAnalysis@caiso.com</a>;</li> <li>• MQS PROD - <a href="mailto:MQSPROD@caiso.com">MQSPROD@caiso.com</a>;</li> <li>• Price Correction Team - <a href="mailto:pricecorrectionteam@caiso.com">pricecorrectionteam@caiso.com</a>;</li> <li>• Market Analysis - <a href="mailto:MarketAnalysis@caiso.com">MarketAnalysis@caiso.com</a>;</li> <li>• Customer Services - <a href="mailto:CustomerServices@caiso.com">CustomerServices@caiso.com</a>;</li> <li>• ISODAM - <a href="mailto:ISODAM@caiso.com">ISODAM@caiso.com</a>; (can place on the CC line)</li> </ul> </li> </ol>

## 2. Supporting Information

### Operationally Affected Parties

Shared with the Public and on the WEIM Portal.

*This document is controlled when viewed electronically.  
When downloaded or printed, this document becomes UNCONTROLLED.*

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## References

Resources studied in the development of this procedure and that may influence some steps taken herein include but are not limited to:

**None.**

## Definitions

Unless the context is otherwise indicated, any word or expression defined in the Master Definitions Supplement to the CAISO Tariff shall have that meaning when capitalized in this Operating Procedure.

The following additional terms are capitalized in this Operating Procedure when used as defined below:

**None.**

## Version History

<b>Version</b>	<b>Change</b>	<b>Date</b>
1.0	New procedure Appendix/Attachment issued.	1/15/26