

Memorandum

To: ISO Board of Governors
From: Karen Edson, Vice President, Policy and Client Services
Date: September 5, 2013
Re: **Business practice manual change management activities update**

This memorandum does not require Board action.

This memorandum is a regular report required by the Federal Energy Regulatory Commission to inform the ISO Board of Governors on the status of the business practice manual change requests submitted by stakeholders and the California Independent System Operator Corporation.

The ISO inaugurated the public change management process for business practice manuals (BPMs) on April 1, 2009. Both the ISO and stakeholders use the same electronic system and process to submit and track proposed changes to the BPMs. The process includes stakeholder review, ISO approval or rejection, and a possible appeal to the BPM Appeals Committee, which is comprised of three ISO officers.

As of August 21, 2013, eight proposed revision requests (PRRs) were active in the BPM change management system, all of which were submitted by the ISO. These eight active PRRs impact the following BPMs:

- Compliance Monitoring (1 request)
- Credit Management (1 request)
- Congestion Revenue Rights (1 request)
- Market Instruments (1 request)
- Market Operations (1 request)
- Metering (1 request)
- Reliability Requirements (1 request)
- Settlements and Billing (1 request)

PROCESS OVERVIEW

The ISO held monthly BPM change management stakeholder meetings on June 25, 2013, where twenty-nine stakeholders participated, and on July 23, 2013, where eleven stakeholders participated. Based on stakeholder comments during the meetings, and on the types of comments entered into the BPM change management electronic system, it appears that stakeholders are generally satisfied with the process, as well as with the progress made on the active PRRs.

BPM CHANGE MANAGEMENT REPORT

In compliance with the tariff reporting requirements, attachment 1 of this report:

- States the total number of active PRRs submitted by stakeholders and by the ISO;
- Depicts the active PRRs in various steps along the PRR lifecycle, as of August 21, 2013;
- Reflects those PRRs upon which Management has posted its final decision for the period June 19, 2013 through August 21, 2013; and
- Includes PRRs currently under stakeholder appeal, the stakeholder positions on rejected PRRs, and the reasons for rejection.

The following is additional relevant information:

- No PRRs are under stakeholder appeal.
- No PRRs were submitted into the electronic system by the ISO on an emergency basis.

A PRR report summarizing the content of each active PRR in the BPM change management system as of August 21, 2013, is included as Attachment 2.