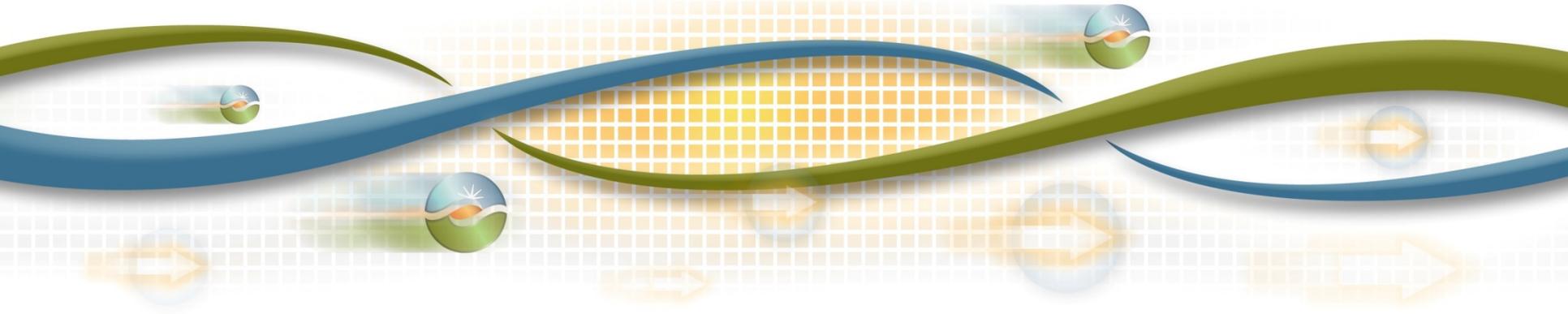




Briefing on scope of operations audit

Nancy Traweek
Executive Director, System Operations

Audit Committee Meeting
General Session
May 1, 2017



2017 Operations Audit, Review and Approval of Outage Requests

- Transmission Outage Procedure 3210, sections 3.3
- Scope
 - ISO area only (excludes outages from adjacent TOPs)
 - Planned outages
 - Approved outages only (excludes cancelled or disapproved)
- Potential Additional Scope
 - Real time outage processing
- Measures
 - Normal processing (response within 30 days of receipt)
 - Exception processing (responses exceed 30 days)

2017 Operations Audit, Taking a New Approach

- Audit Data, with some SME interviews
- No “live” observations
- Audit period, May 1, 2017 – July 31, 2017
- Completed Audit Report, December 2017