

Memorandum

To: ISO Board of Governors
From: Joanne Serina, Vice President, Stakeholder Engagement and Customer Experience
Date: December 9, 2021
Re: **Business practice manual change management report**

This memorandum does not require Board action.

Management provides this report to inform the ISO Board of Governors on the status of the business practice manual change requests submitted by stakeholders and/or the California ISO.

The ISO inaugurated the public change management process for business practice manuals (BPMs) on April 1, 2009. Both the ISO and stakeholders use the same electronic system and process to submit and track proposed changes to the BPMs. The process includes stakeholder review, ISO approval or rejection, and a possible appeal to the BPM Appeals Committee, which is comprised of three ISO officers.

As of December 3, 2021, the following table represents the active Proposed Revision Requests (PRRs) in the BPM change management system.

Business Practice Manual (BPM)	# of PRR's
Candidate CRR Holder Registration	1
Congestion Revenue Rights	1
Direct Telemetry	2
Energy Imbalance Market	1
Generator Interconnection and Deliverability Allocation Procedures	1
Generator Management	1
Market Instruments	3
Market Operations	4

Scheduling Coordinator Certification and Termination	1
Settlements and Billing	5
Total:	20

PROCESS OVERVIEW

The ISO held one monthly BPM change management stakeholder meeting since the submittal of the previous Board report. There was a stakeholder meeting on November 16, 2021, in which approximately fourteen stakeholders participated. Based on stakeholder comments during the meeting and comments entered into the BPM change management electronic system, it appears that stakeholders are generally satisfied with the process.

BPM CHANGE MANAGEMENT REPORT

In compliance with the tariff reporting requirements, attachment 1 of this report:

- States the total number of active PRRs submitted by stakeholders and/or by the ISO;
- Depicts the active PRRs in various stages along the PRR lifecycle;
- Provides details pertaining to the active PRRs; and
- Provides final decision status regarding PRRs that were closed either by adoption or rejection.