

# Memorandum

**To:** ISO Board of Governors

**From:** Joanne Serina, Vice President, Stakeholder Engagement and Customer Experience

**Date:** December 11, 2024

**Re:** Business practice manual change management report

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***This memorandum does not require ISO Board of Governors action.***

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As required by the Federal Energy Regulatory Commission, Management provides this report to inform the ISO Board of Governors on the status of the business practice manual (BPM) change requests submitted by stakeholders and/or the California Independent System Operator Corporation.

Both the ISO and stakeholders use the same electronic system and process to submit and track proposed changes to the BPMs. The process includes stakeholder review, ISO approval or rejection, and a possible appeal to the BPM Appeals Committee, which is comprised of three ISO officers.

As of December 11, 2024, the following table represents the active proposed revision requests (PRRs) in the BPM change management system.

Business Practice Manual (BPM)*	# of PRR's
Demand Response	1
Direct Telemetry	1
Energy Imbalance Market	1
Market Instruments	4
Market Operations	4
Reliability Requirements	2
Rules of Conduct Administration	1
Scheduling Coordinator Certification and Termination	2
Settlements and Billing	3
<b>Total:</b>	<b>19</b>

\*Comparing total to the BPM Attachment: three (3) active PRRs are in the Initial stakeholder meeting stage, three (3) active PRRs are in the stakeholder meeting on Recommendation stage, thirteen (13) active PRRs have completed the final decision stage.

## **PROCESS OVERVIEW**

The ISO held two (2) monthly BPM change management stakeholder meetings since the submittal of the previous report to the ISO Board of Governors. There was a stakeholder meeting on October 22, 2024, in which twenty-one (21) stakeholders participated. There was a stakeholder meeting on November 19, 2024, in which nineteen (19) stakeholders participated. Based on stakeholder comments during the meetings and comments entered into the BPM change management electronic system, it appears that stakeholders are generally satisfied with the process.

## **BPM CHANGE MANAGEMENT REPORT**

In compliance with the tariff reporting requirements, attachment 1 of this report:

- States the total number of active PRRs submitted by stakeholders and/or by the ISO;
- depicts the active PRRs in various stages along the PRR lifecycle;
- provides details pertaining to the active PRRs; and
- provides final decision status regarding PRRs that were closed either by adoption or rejection.