

# Memorandum

**To:** ISO Board of Governors  
**From:** Stacey Crowley, Vice President, External and Customer Affairs  
**Date:** July 7, 2021  
**Re:** **Business practice manual change management report**

***This memorandum does not require Board action.***

As required by the Federal Energy Regulatory Commission, Management provides this report to inform the ISO Board of Governors on the status of the business practice manual change requests submitted by stakeholders and/or the California ISO.

The ISO inaugurated the public change management process for business practice manuals (BPMs) on April 1, 2009. Both the ISO and stakeholders use the same electronic system and process to submit and track proposed changes to the BPMs. The process includes stakeholder review, ISO approval or rejection, and a possible appeal to the BPM Appeals Committee, which is comprised of three ISO officers.

As of June 28, 2021, the following table represents the active Proposed Revision Requests (PRRs) in the BPM change management system. Many of these revisions are due to recent market changes to support summer readiness.

<b>Business Practice Manual (BPM)</b>	<b># of PRR's</b>
Candidate CRR Holder Registration	1
Demand Response	1
Direct Telemetry	1
Energy Imbalance Market	2
Market Instruments	5
Market Operations	7
Metering	1
Outage Management	1
Reliability Requirements	6
Settlements and Billing	3
<b>Total</b>	<b>28</b>

## **PROCESS OVERVIEW**

The ISO held two monthly BPM change management stakeholder meetings since the submittal of the previous Board report. There was a stakeholder meeting on May 25, 2021, in which forty-nine stakeholders participated, and June 22, 2021, in which twenty-seven stakeholders participated. Based on stakeholder comments during the meeting and comments entered into the BPM change management electronic system, it appears that stakeholders are generally satisfied with the process.

## **BPM CHANGE MANAGEMENT REPORT**

In compliance with the tariff reporting requirements, attachment 1 of this report:

- States the total number of active PRRs submitted by stakeholders and/or by the ISO;
- Depicts the active PRRs in various stages along the PRR lifecycle;
- Provides details pertaining to the active PRRs; and
- Provides final decision status regarding PRRs that were closed either by adoption or rejection.