

Session 1 – New CAISO Website Overview Webinar Training

A portrait of Dottie Vance, a woman with long, wavy brown hair and blue eyes, smiling. The portrait is framed by a green hexagonal border.

Today's Trainer

Dottie Vance
Customer Readiness
Trainer

Housekeeping



REMAIN MUTED

Keep yourself muted to
minimize background noise



ASKING QUESTIONS

Unmute to ask verbal
questions or write
in the chat pod



RAISING HAND

Raise your hand using WebEx
interactivity tools

The information contained in these materials is provided for general information only and does not constitute legal or regulatory advice. The ultimate responsibility for complying with the ISO FERC Tariff and other applicable laws, rules or regulations lies with you. In no event shall the ISO or its employees be liable to you or anyone else for any decision made or action taken in reliance on the information in these materials.

Our meeting agenda



Review important details for the new CAISO website



Compare the previous website to the new website

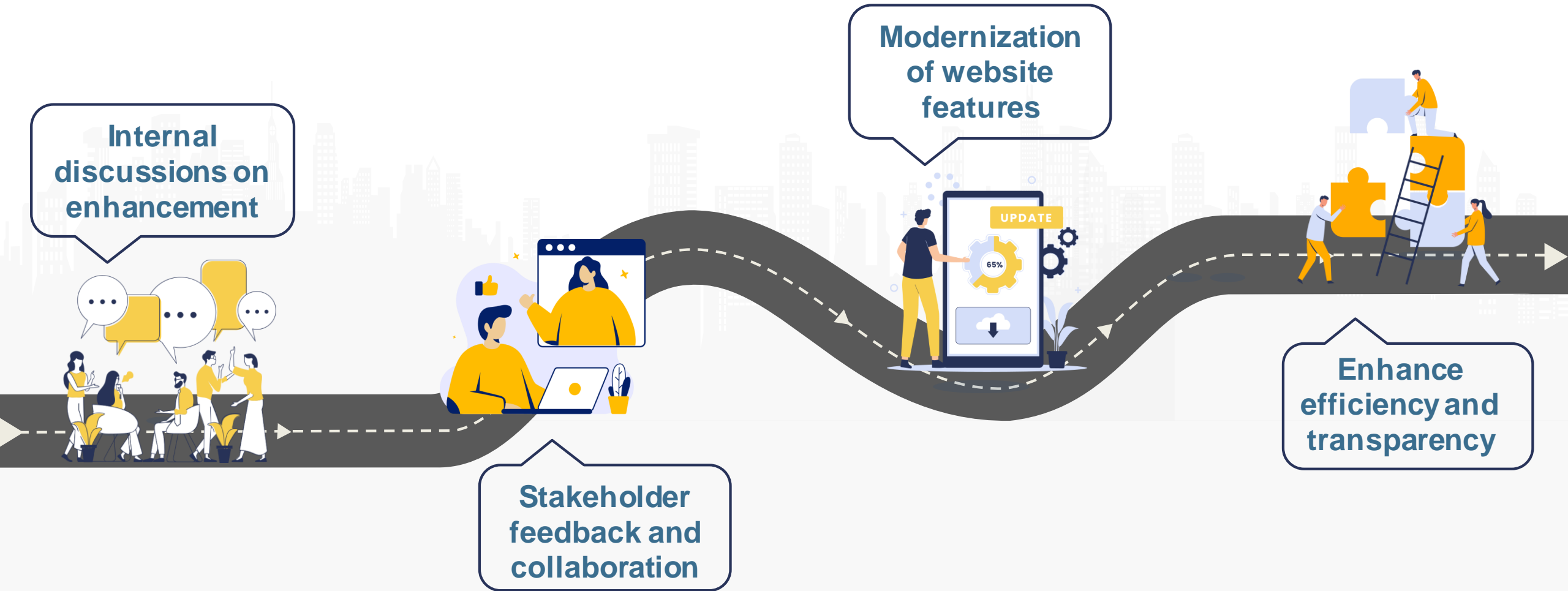


Demonstration of the new CAISO website for users



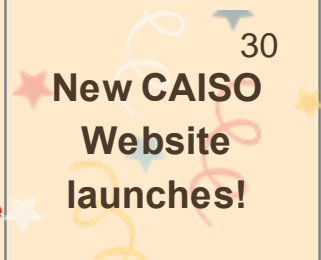


Question & Answer (Q&A) session and wrap-up

Road to the new CAISO website



May 2024 – Key upcoming dates

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
20	21	22	 23 External Training @ 9am PPT	24	25	26
27	28	 29 External Training @ 10am PPT New CAISO website cutover starts	 30 New CAISO Website launches!	<i>Post launch: continued user support. Submit questions via CIDI or Contact Us page.</i>		

The new website will take over the “caiso.com” address.

The previous CAISO website will remain available as an archive until 6/30/2024. (www.archive.caiso.com)

Impacts to consider



REALLY SIMPLE SYNDICATION (RSS)

The really simple syndication (RSS) functionality is being decommissioned.

You can still receive all the same messaging, please visit the **Subscriptions** page.



UPDATE BOOKMARKS

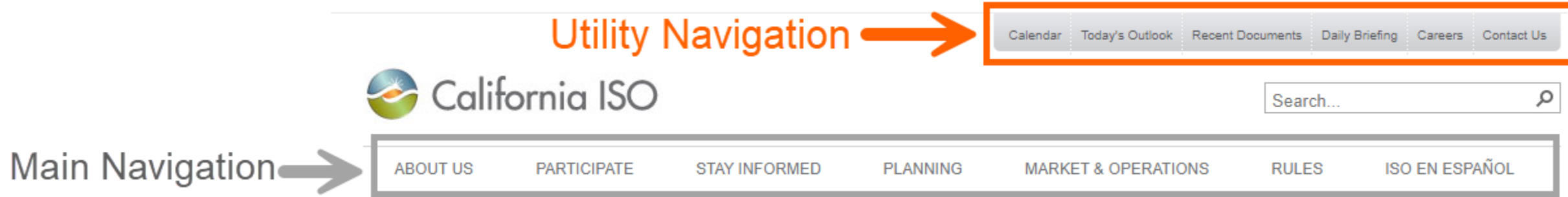
While we will have redirects in place with the new site launch, you're highly encouraged to update any bookmarked pages.

Comparing Previous CAISO Website to New CAISO Website

Section Focus

- High-level review of previous CAISO website to the new CAISO website.
- Resources for users to utilize for website switch over.

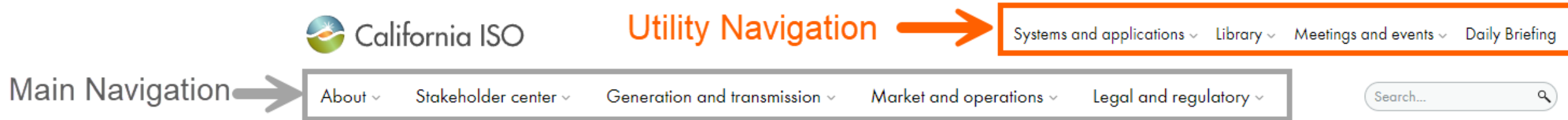
Previous CAISO website navigations



Users had the ability to select from the utility and main navigation sections.

- **Utility navigation** provides users with links to access commonly utilized pages.
- **Main navigation** provides users with a list of drop-down pages to select from.
 - Users had the ability to select each main navigation title and be brought to a landing page.

New CAISO website navigations (as of 5/30/24)



Similar to the previous website, the new website has utility and main navigation features.

- **Utility navigation** will now show users a list drop-down pages to select from.
 - Systems and applications (*user access, portals, release planning*)
 - Library (*recent documents, topics*)
 - Meetings and events (*calendar, events, meetings*)
 - Daily Briefing (*no change*)
- **Main navigation** will provide users with a list of drop-down pages to select from.

Previous website > About Us > Our Leadership

ABOUT US

PARTICIPATE

Our Business

Careers

Our Leadership

Industry Insights

Our Commitment

News

Publications and Financials



About Us

Our Business

Our Leadership

Our Commitment

News

Publications and Financials

Careers

Industry Insights

Participate

Stay Informed

Planning

Market & Operations

Rules

ISO En Español


Our leadership

The ISO is led by an experienced Board of Governors and executive management team that set policies that ensure the reliable performance of the high-voltage electricity grid, open access to participants, and a transparent, competitive market for energy.


Executive team

California ISO Organizational Chart


2/09/2024 13:12




Elliot Mainzer
President,
and Chief Executive Officer




Mark Rothleder
Senior Vice President,
and Chief Operating Officer



Khaled Abdul-Rahman
Vice President,
Power System



Roger Collanton
Vice President,
General Counsel



Stacey Crowley
Vice President,
External Affairs

New website> About > Our leadership



About section should look very familiar, as little has changed. We will review a few pages in greater detail during the demo. Note: The new website has quick, hyper-links under sections for easy access.

New website > About > Our leadership > On page navigator

[About](#) ▾[Stakeholder center](#) ▾[Generation and transmission](#) ▾[Market and operations](#) ▾[Legal and regulatory](#) ▾


Search...

[About](#) / [Our leadership](#)

Our leadership

The ISO is led by an experienced Board of Governors and executive management team that set policies that ensure the reliable performance of the high-voltage electricity grid, open access to participants, and a transparent, competitive market for energy.

Executive team



Elliot Mainzer
President and Chief Executive Officer

Elliot Mainzer is the President and Chief Executive Officer of the California Independent System Operator (ISO). The ISO is responsible for managing the flow of electricity that serves 80 percent of California and a small portion of Nevada. The CAISO also runs a real-time energy market for utilities in eight western US states and conducts reliability coordinator services for most balancing authorities in the West.


Mr. Mainzer is committed to using leading-edge policies and new technologies to accelerate California's drive towards the reliable decarbonization of its electric power grid. He started in his new role at the ISO on September 30, 2020 following a successful 18-year career at the Bonneville Power Administration (BPA) where he was at the forefront of transformational changes in the western

On this page

[Executive team](#)
[Board of Governors](#)
[WEIM Governing Body](#)

[↑ Back to top](#)

[On this page](#) ▾

 California ISO

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Western Energy Imbalance Market (WEIM) Governing Body

The WEIM is governed by a five member body with delegated authority from the ISO Board of Governors on rules specific to participation to the WEIM. Designed by regional stakeholders, members of the governing body are nominated by a committee of western stakeholders. [View Western EIM Governing Body for more information.](#)



Andrew G. Campbell - Chair

Andrew Campbell is Executive Director of the Energy Institute at Haas at the University of California, Berkeley. Prior to joining the Western Energy Imbalance Market (WEIM) Governing Body, he was a member of the WEIM Governance Review Committee, which recommended the adoption of a shared-governance framework with the California Independent System Operator (ISO) Board of Governors over issues applicable to the WEIM. That governance framework was adopted by the WEIM

On this page

- [Executive team](#)
- [Board of Governors](#)
- [WEIM Governing Body](#)

↑ Back to top

On this page

- Executive team
- Board of Governors
- WEIM Governing Body

Previous website > Participate > Application access

PARTICIPATE

STAY INFORMED

PLA

Resource Interconnection Guide

Transmission

Scheduling Coordinator

Utility Distribution Company

Western Energy Imbalance Market

Metering and Telemetry

Generation

Market Products

Demand Response and Load

Application Access

Distributed Energy Resource Provider

Learning Center

Dynamic Transfers

Storage

Metered Subsystem

About Us

Participate

Resource Interconnection Guide

Become a Scheduling Coordinator

Scheduling Coordinator

Ongoing Obligations

Energy Imbalance Market

Generation

Demand Response and Load

Distributed Energy Resource Provider

Dynamic Transfers

Storage

Metered Subsystem

Transmission

Utility Distribution Company

Application access

Confidential information and data communicated between the ISO and its participants during the course of planning and market activities are protected through robust system and application security. Find access requirements as well as application technical specifications and user information here.

Featured documents

ISO Production Maintenance and Outage Schedule

4/17/2024 11:59

Daylight Saving Time Long Day Information

11/04/2023 16:05

Daylight Saving Time Short Day Information

3/07/2024 14:07

ISO Secure File Transfer Protocol (SFTP) Provisioning and Setup Procedure

12/01/2021 14:52

Digital certificates

Digital certificates and instructions.

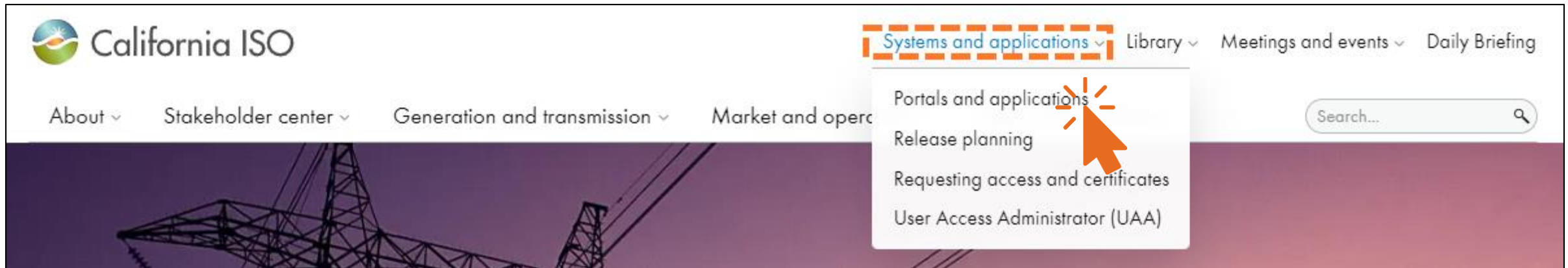
Application access request forms and reference guide

User access administrator guide

Customers must designate one or more user access administrators (formerly points of contact) to manage the process of requesting user access to ISO applications. Please use the web-based agreement form below to submit a designation. Refer to the User access administrator guide for step-by-step process and forms. Questions? Contact UAARRequests@caiso.com.

Participate pages have been moved to fit under their correlating topics. For example, the Transmission page can now be found under the **Generation and transmission** section on the new website.

New website > Systems and applications



Systems and applications section is a great resource for users interacting with ISO applications, requesting access, and for those who are actively involved in initiative/project releases.

New website> Systems and applications > Portals and applications

Documentation for applications

The following links are to supporting documentation for the applications. For direct access to specific applications, go to the [Market Participant Portal](#). All applications, excluding OASIS, require a certification. [Find out more about requesting access and certificates](#).

Additional documentation for the Western Energy Imbalance Market and RC West specific applications can be found within their respective portals (certificate required) under the 'Training' tab.

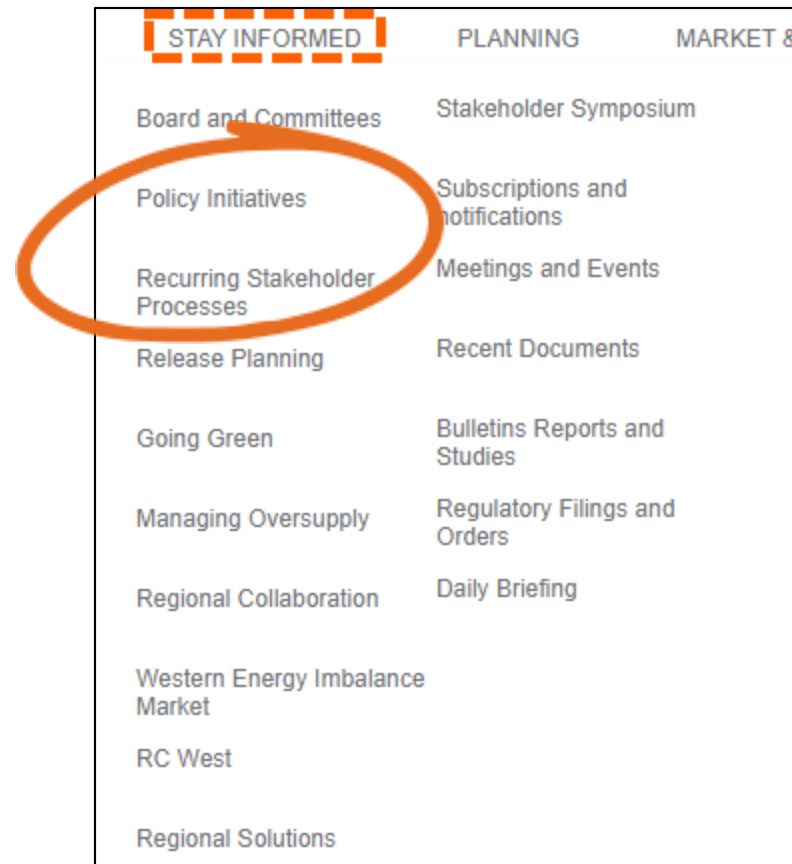
On this page

- [Portals](#)
- [Applications](#)

AIM Access Identity Management	ADS Automated Dispatch System	CIDI Customer Inquiry, Dispute and Information
CIRA Customer Interface for Resource Adequacy	DRRS Demand Response Registration System	MFRD MasterFile
MMD Market Modeling Data	MNS Market Notification Service	MPP Market Participant Portal

Users can click on each application to review how to access the application, helpful documentation (e.g., user guides), and related training materials.

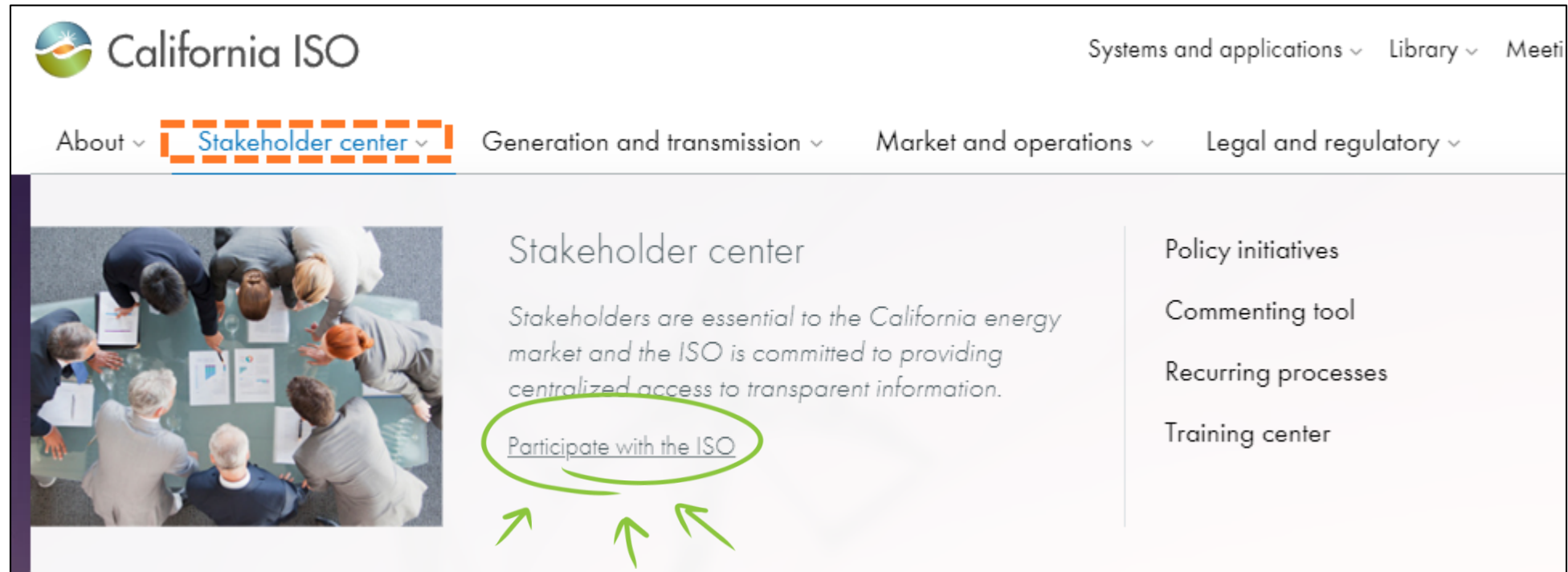
Previous website > Stay Informed



STAY INFORMED	PLANNING	MARKET &
Board and Committees	Stakeholder Symposium	
Policy Initiatives	Subscriptions and notifications	
Recurring Stakeholder Processes	Meetings and Events	
Release Planning	Recent Documents	
Going Green	Bulletins Reports and Studies	
Managing Oversupply	Regulatory Filings and Orders	
Regional Collaboration	Daily Briefing	
Western Energy Imbalance Market		
RC West		
Regional Solutions		

Stay Informed housed hyperlinks, informative papers, and stakeholder processes. To allow for greater efficiency, these items have been relocated to sections that correlate to the topic and are easy to find.

New Website > Stakeholder center



Stakeholder center is a useful resource for users who are involved in the stakeholder process and for those looking for training. Note: Participate with the ISO hyperlink holds an abundance of information for users looking to become involved with the ISO.

Previous website > Planning and Market & Operations


PLANNING	MARKET & OPERATIONS
Generator Interconnection	Market Processes and Products
Reliability Requirements	Transmission Operations
Transmission Planning	Network and Resource Modeling
Interregional Transmission Coordination	Power Contracts Bulletin Board
Reports and Bulletins	Outage Management
	Reports and Bulletins
	Interchange Scheduling
	Market Monitoring
	Metering and Telemetry
	Settlements

Planning pages have been relocated and organized to fit under the **Generation and transmission** section on the new website. **Markets & Operations** will continue to have its own section on the new website.

Note: “Reports and Bulletins” under each section have been moved to the **Library** on the new website.

New Website > Generation and transmission & Market and operations

About ▾Stakeholder center ▾**Generation and transmission ▾**Market and operations ▾Legal and regulatory ▾



Generation and transmission

The ISO provides open and non-discriminatory access to the transmission grid, supported by a competitive energy market for resources generating one megawatt or more.

[Power Contracts Bulletin Board](#)

Generation


Transmission

Load

Resource adequacy

Metering and telemetry

About ▾Stakeholder center ▾Generation and transmission ▾**Market and operations ▾**Legal and regulatory ▾



Market and operations

Procedures, reports and reference information pertinent to grid and market operations.

[Market reports](#)

[Dynamic transfers](#)

Today's Outlook

Outages

Products and services

Settlements

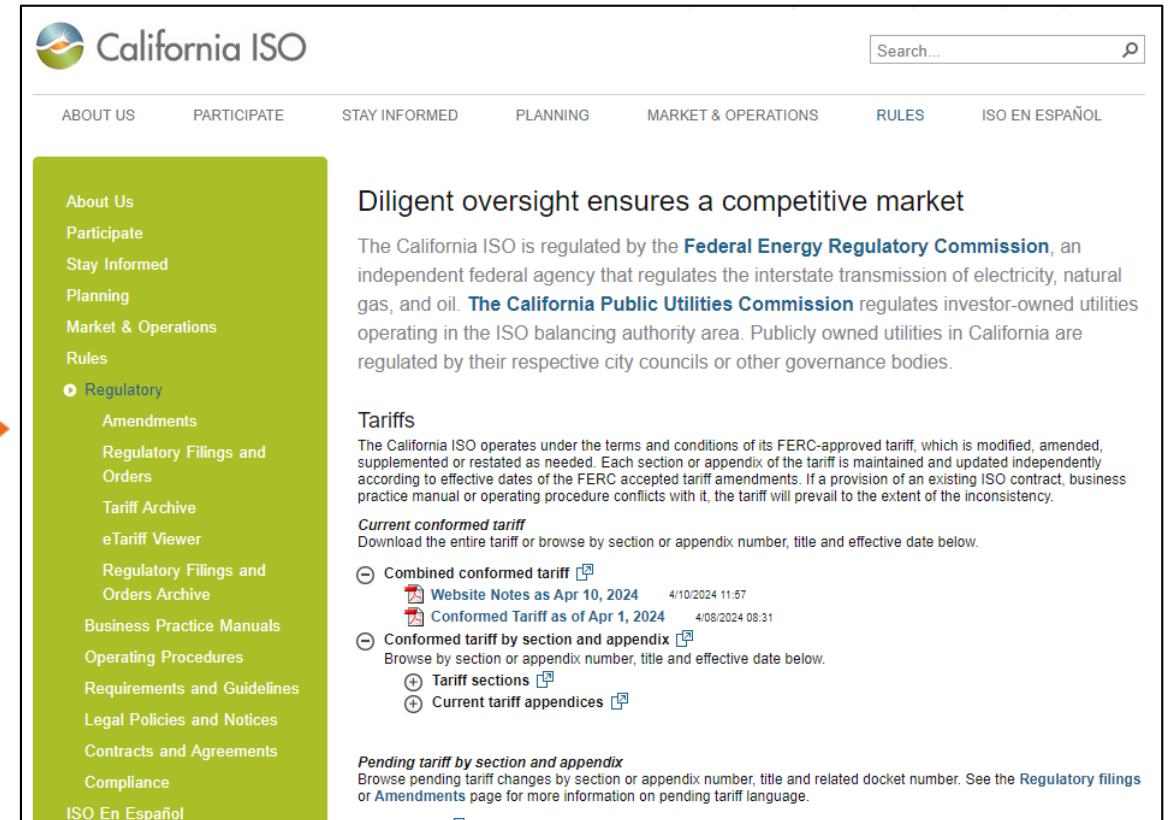
Network and resource modeling

Interchange scheduling

Scheduling coordinator

Market monitoring

Previous website > Rules



The pages under **Rules** will be carried over to the new website under the **Legal and regulatory** section. To ensure this page is user friendly, the new website pages are clearly titled.

For example, if you were looking for the **Tariff**, where would you go on the previous website?

New website > Legal and regulatory

Legal and regulatory section has clearly labeled pages that will help users navigate more efficiently.

About ▾Stakeholder center ▾Generation and transmission ▾Market and operations ▾Legal and regulatory ▾Search...



Legal and regulatory

Research legal policies, notices as well as ISO contracts and agreements. Business practice manuals and operating procedures are also found here.

Tariff

Regulatory filings and orders

Business Practice Manuals

Legal policies and incorporation

Contracts and agreements

Compliance

Operating procedures

Resource to find previous pages – Crosswalk documentation

This spreadsheet will walk users through where pages were located on the previous CAISO website and where to find them on the new CAISO website.

Page	Previous Path	New Path
Calendar	Utility navigation -> Calendar	Utility Navigation -> Meetings and events -> Calendar
Today's Outlook	Utility navigation ->Today's Outlook	Main Navigation -> Market and Operations -> Today's Outlook Homepage
Recent Documents	Utility navigation -> Recent Documents	Utility Navigation -> Library --> Recent documents
Daily Briefing	Utility navigation -> Daily Briefing	Utility Navigation -> Daily Briefing and page footer
Careers	Utility navigation -> Careers	Main Navigation -> About -> Careers Footer -> California ISO -> Careers
Contact Us	Utility navigation -> Contact Us	Main Navigation -> About -> Contact us Footer -> Support -> Contact us
About Us	Main Navigation -> About Us	Main Navigation -> About
Our Business	Main Navigation -> About Us -> Our Business	Main Navigation -> About -> Our Business
Our Leadership	Main Navigation -> About Us -> Our Leadership	Main Navigation -> About -> Our Leadership

What happens to bookmarked pages? Users will need to update their bookmarks with the new URLs.

What Questions Do You Have?



Unmute yourself

or



Raise your hand

Demonstration of new CAISO website

Section Focus

- Pull up the new website to walkthrough together.

Question and Answer (Q&A)



**Unmute
yourself**

OR



**Raise Your
Hand**

**Questions for website specifics: CIDI or Contact Us page.
Knowledge Article FAQ to be shared.**

A photograph of a classroom with a blue overlay. The room features a large whiteboard at the front, several rows of desks and chairs, and two exit doors on the sides. The text "Wrap Up" is overlaid in white on the left side.

Wrap Up

Summary, Q&A

- What's happening next.



Located on the Training Center

Computer Based Trainings (CBTs)

- About section
- Legal and regulatory
- Library (recent documents and topics)
- Meetings and events (calendar, events, and meetings)
- Participating with the ISO
- Systems and applications

Additional Resources

- Crosswalk document (paths to find specific pages)
- Presentation and recording



Tell us how we did

Takes 3-5 minutes to complete

Helps us improve future training

Link: <https://www.surveymonkey.com/r/caisocoursesurvey>

Instructor: Dottie

Training course: Session 1 – New CAISO Website Overview Webinar Training

Thank you for your participation!



For clarification on anything presented in this training, send an email to:
CustomerReadiness@caiso.com

For any other questions or stakeholder specific questions or concerns, please
[submit a CIDI ticket](#) or Contact Us Submission.