Session 1 – New CAISO Website Overview
Webinar Training

Today’s Trainer
Dottie Vance
Customer Readiness Trainer
Housekeeping

- **REMAIN MUTED**: Keep yourself muted to minimize background noise
- **ASKING QUESTIONS**: Unmute to ask verbal questions or write in the chat pod
- **RAISING HAND**: Raise your hand using WebEx interactivity tools

The information contained in these materials is provided for general information only and does not constitute legal or regulatory advice. The ultimate responsibility for complying with the ISO FERC Tariff and other applicable laws, rules or regulations lies with you. In no event shall the ISO or its employees be liable to you or anyone else for any decision made or action taken in reliance on the information in these materials.
Our meeting agenda

- Review important details for the new CAISO website
- Compare the previous website to the new website
- Demonstration of the new CAISO website for users
- Question & Answer (Q&A) session and wrap-up
Road to the new CAISO website

Internal discussions on enhancement

Stakeholder feedback and collaboration

Modernization of website features

Enhance efficiency and transparency
# May 2024 – Key upcoming dates

<table>
<thead>
<tr>
<th>MONDAY</th>
<th>TUESDAY</th>
<th>WEDNESDAY</th>
<th>THURSDAY</th>
<th>FRIDAY</th>
<th>SATURDAY</th>
<th>SUNDAY</th>
</tr>
</thead>
<tbody>
<tr>
<td>20</td>
<td>21</td>
<td>22</td>
<td>23</td>
<td>24</td>
<td>25</td>
<td>26</td>
</tr>
</tbody>
</table>

- **External Training @ 9am PPT**
- **New CAISO website cutover starts**

<table>
<thead>
<tr>
<th>MONDAY</th>
<th>TUESDAY</th>
<th>WEDNESDAY</th>
<th>THURSDAY</th>
<th>FRIDAY</th>
<th>SATURDAY</th>
<th>SUNDAY</th>
</tr>
</thead>
<tbody>
<tr>
<td>27</td>
<td>28</td>
<td>29</td>
<td>30</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- **External Training @ 10am PPT**
- **New CAISO website launches!**

**Post launch: continued user support.**
Submit questions via CIDI or Contact Us page.

---

The new website will take over the “caiso.com” address.
The previous CAISO website will remain available as an archive until 6/30/2024. ([www.archive.caiso.com](http://www.archive.caiso.com))
The really simple syndication (RSS) functionality is being decommissioned.

You can still receive all the same messaging, please visit the Subscriptions page.

While we will have redirects in place with the new site launch, you're highly encouraged to update any bookmarked pages.
Comparing Previous CAISO Website to New CAISO Website

Section Focus

• High-level review of previous CAISO website to the new CAISO website.
• Resources for users to utilize for website switch over.
Users had the ability to select from the utility and main navigation sections.

- **Utility navigation** provides users with links to access commonly utilized pages.

- **Main navigation** provides users with a list of drop-down pages to select from.
  - Users had the ability to select each main navigation title and be brought to a landing page.
New CAISO website navigations (as of 5/30/24)

Similar to the previous website, the new website has utility and main navigation features.

- **Utility navigation** will now show users a list drop-down pages to select from.
  - Systems and applications *(user access, portals, release planning)*
  - Library *(recent documents, topics)*
  - Meetings and events *(calendar, events, meetings)*
  - Daily Briefing *(no change)*

- **Main navigation** will provide users with a list of drop-down pages to select from.
Our leadership

The ISO is led by an experienced Board of Governors and executive management team that set policies that ensure the reliable performance of the high-voltage electricity grid, open access to participants, and a transparent, competitive market for energy.

Executive team

Elliott Mainzer, President, and Chief Executive Officer
Mark Rothleder, Senior Vice President, and Chief Operating Officer
Khaled Abdul-Rehman, Vice President, Power System
Roger Collinston, Vice President, General Counsel
Stacey Crowley, Vice President, External Affairs
About section should look very familiar, as little has changed. We will review a few pages in greater detail during the demo. Note: The new website has quick, hyper-links under sections for easy access.
Our leadership

The ISO is led by an experienced Board of Governors and executive management team that set policies that ensure the reliable performance of the high-voltage electricity grid, open access to participants, and a transparent, competitive market for energy.

Executive team

Elliot Mainzer
President and Chief Executive Officer

Elliot Mainzer is the President and Chief Executive Officer of the California Independent System Operator (ISO). The ISO is responsible for managing the flow of electricity that serves 80 percent of California and a small portion of Nevada. The CAISO also runs a real-time energy market for utilities in eight western US states and conducts reliability coordinator services for most balancing authorities in the West.

Mr. Mainzer is committed to using leading-edge policies and new technologies to accelerate California’s drive towards the reliable decarbonization of its electric power grid. He started in his new role at the ISO on September 30, 2020 following a successful 18-year career at the Bonneville Power Administration (BPA), where he was at the forefront of transforming the nation’s electric grid.
Western Energy Imbalance Market (WEIM) Governing Body

The WEIM is governed by a five member body with delegated authority from the ISO Board of Governors on rules specific to participation to the WEIM. Designed by regional stakeholders, members of the governing body are nominated by a committee of western stakeholders. View Western EIM Governing Body for more information.

Andrew G. Campbell - Chair

Andrew Campbell is Executive Director of the Energy Institute at Haas at the University of California, Berkeley. Prior to joining the Western Energy Imbalance Market (WEIM) Governing Body, he was a member of the WEIM Governance Review Committee, which recommended the adoption of a shared-governance framework with the California Independent System Operator (ISO) Board of Governors over issues applicable to the WEIM. That governance framework was adopted by the WEIM.
Participate pages have been moved to fit under their correlating topics. For example, the Transmission page can now be found under the **Generation and transmission** section on the new website.
New website > Systems and applications

**Systems and applications** section is a great resource for users interacting with ISO applications, requesting access, and for those who are actively involved in initiative/project releases.
Users can click on each application to review how to access the application, helpful documentation (e.g., user guides), and related training materials.
Stay Informed housed hyperlinks, informative papers, and stakeholder processes. To allow for greater efficiency, these items have been relocated to sections that correlate to the topic and are easy to find.
Stakeholder center is a useful resource for users who are involved in the stakeholder process and for those looking for training. Note: Participate with the ISO hyperlink holds an abundance of information for users looking to become involved with the ISO.
Planning pages have been relocated and organized to fit under the **Generation and transmission** section on the new website. **Markets & Operations** will continue to have its own section on the new website.

Note: “Reports and Bulletins” under each section have been moved to the **Library** on the new website.
New Website > Generation and transmission & Market and operations

Generation and transmission

The ISO provides open and non-discriminatory access to the transmission grid, supported by a competitive energy market for resources generating one megawatt or more.

Power Contracts Bulletin Board

Market and operations

Procedures, reports and reference information pertinent to grid and market operations.

Market reports

Dynamic transfers

Today's Outlook

Outages

Products and services

Settlements

Network and resource modeling

Interchange scheduling

Scheduling coordinator

Market monitoring
The pages under **Rules** will be carried over to the new website under the **Legal and regulatory** section. To ensure this page is user friendly, the new website pages are clearly titled.

**For example, if you were looking for the Tariff, where would you go on the previous website?**
Legal and regulatory section has clearly labeled pages that will help users navigate more efficiently.

Legal and regulatory

Research legal policies, notices as well as ISO contracts and agreements. Business practice manuals and operating procedures are also found here.

<table>
<thead>
<tr>
<th>Tariff</th>
<th>Contracts and agreements</th>
</tr>
</thead>
<tbody>
<tr>
<td>Regulatory filings and orders</td>
<td>Compliance</td>
</tr>
<tr>
<td>Business Practice Manuals</td>
<td>Operating procedures</td>
</tr>
<tr>
<td>Legal policies and incorporation</td>
<td></td>
</tr>
</tbody>
</table>
This spreadsheet will walk users through where pages were located on the previous CAISO website and where to find them on the new CAISO website.

<table>
<thead>
<tr>
<th>Page</th>
<th>Previous Path</th>
<th>New Path</th>
</tr>
</thead>
<tbody>
<tr>
<td>Calendar</td>
<td>Utility navigation -&gt; Calendar</td>
<td>Utility Navigation -&gt; Meetings and events -&gt; Calendar</td>
</tr>
<tr>
<td>Today’s Outlook</td>
<td>Utility navigation -&gt; Today’s Outlook</td>
<td>Main Navigation -&gt; Market and Operations -&gt; Today’s Outlook</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Homepage</td>
</tr>
<tr>
<td>Recent Documents</td>
<td>Utility navigation -&gt; Recent Documents</td>
<td>Utility Navigation -&gt; Library -&gt; Recent documents</td>
</tr>
<tr>
<td>Daily Briefing</td>
<td>Utility navigation -&gt; Daily Briefing</td>
<td>Utility Navigation -&gt; Daily Briefing and page footer</td>
</tr>
<tr>
<td>Careers</td>
<td>Utility navigation -&gt; Careers</td>
<td>Main Navigation -&gt; About -&gt; Careers</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Footer -&gt; California ISO -&gt; Careers</td>
</tr>
<tr>
<td>Contact Us</td>
<td>Utility navigation -&gt; Contact Us</td>
<td>Main Navigation -&gt; About -&gt; Contact us</td>
</tr>
<tr>
<td>About Us</td>
<td>Main Navigation -&gt; About Us</td>
<td>Footer -&gt; Support -&gt; Contact us</td>
</tr>
<tr>
<td>Our Leadership</td>
<td>Main Navigation -&gt; About Us -&gt; Our Leadership</td>
<td>Main Navigation -&gt; About -&gt; Our Leadership</td>
</tr>
</tbody>
</table>
What Questions Do You Have?

Unmute yourself  or  Raise your hand
Demonstration of new CAISO website

Section Focus

• Pull up the new website to walkthrough together.
Question and Answer (Q&A)

Questions for website specifics: CIDI or Contact Us page.
Knowledge Article FAQ to be shared.
Wrap Up

Summary, Q&A

- What’s happening next.
Located on the Training Center

Computer Based Trainings (CBTs)
- About section
- Legal and regulatory
- Library (recent documents and topics)
- Meetings and events (calendar, events, and meetings)
- Participating with the ISO
- Systems and applications

Additional Resources
- Crosswalk document (paths to find specific pages)
- Presentation and recording
Tell us how we did

Takes 3-5 minutes to complete

Helps us improve future training

Link: https://www.surveymonkey.com/r/caisocoursesurvey

**Instructor:** Dottie  
**Training course:** Session 1 – New CAISO Website Overview Webinar Training
Thank you for your participation!

For clarification on anything presented in this training, send an email to: CustomerReadiness@caiso.com

For any other questions or stakeholder specific questions or concerns, please submit a CIDI ticket or Contact Us Submission.