

California ISO Readiness Notes

Title: Upgrade to the CAISO Onboarding Learning Management System (LMS)

Expected Production Date: Sunday, January 12, 2025

Contact: CustomerReadiness@caiso.com or submit a CIDI ticket

What's changing?

- New URL/Domain Name
 - New URL: <u>https://caiso.nogginguru.com/</u>
 - o Action Required: Update your bookmarks or intranet links to the new URL.
 - The old URL will automatically redirect to the new one.

• Enhanced Password Requirements

- o Minimum of 8 characters
- Must include:
 - At least one uppercase letter
 - At least one lowercase letter
 - At least one special character (e.g., !, #, \$, %, ^, &)

• New Login Screens

- Updated and modernized 2-screen login experience (see screenshots of the new login screens below).
- Renamed Tab
 - The "Electives" tab will now be called "Course Library."

Old Electives Tab	New Course Library Tab
🞗 LMS Learner 🗸 🗸	A My Training ∽
11 My Courses	🖽 My Courses
ITranscript	Course Library
Electives	🖅 Transcript



• Revamped Reports Tab

- All-new reports and features.
- Existing report definitions will be archived.
- Action Required for Report Admins: CAISO will host sessions to review the new reports and features.

	creen	New Reports Screen
Reports he Accord LMS Reporting Engine faci cheduled for automatic email deliver	itates access to the specific LMS information that your organization needs. Shared Reports c	Reports Our Reports Our Reports Exheduled Reports for automatic email delivery below Reports Reports
Quick Reports		Click on any report name to run an existing report or configure a new Report Definition
		Training Plun Status Select: Training vian to see current status of all enrolled learners. Hiter by Hole Dates. completion status, and attempt dates.
Lesson Status	< Select Report Definition >	Course Status Select Learners and Learning Paths/Courses to see the Learners current status. Filter by Due Date Range and Completion Status.
Course Status	< Define New Report >	Lesson Steam Select Learners and Lessons to view current status. Filter by Lesson Attempt Date Range.
Learning Role Status	< Define New Report > Y	LLT Session Status Select Learners and ILT Lessons to view current status. Filter by Lesson Attempt Date Range, and ILT Session. This report will return the current/best submissions.
conting tore status	S Deams (Sen Aspen)	QubitSurvey Results Select Learners and Quizzes or Surveys to view learner Responses. Filter by Lesson Attempt Date Range, and ILT Session. This report will return the current/best submissions.
Reports grouped by Roles a	and Learners	Lawner Details Select Learners to view learner details, including custom profile fields. Filter by Teams, Created Date, Last Login Date.
*Learning Path/Course Details	< Select Report Definition >	Learner Destabl Select Learners to view learner details, including custom profile fields. Filter by Teams. Created Date, Last Learner and Learner gathartoCourses to review a status grid which shows the number of courses in which each learner is enrolled as well as the cumber of courses that have not been attempted, are in progress, and have been completed. Courses which have been archived will not appear on the report. This is a nummary report, to individual course names
Reports grouped by Roles a *Learning Path/Course Details *Lesson Details	< Select Report Definition >	Learner Desiah Exlect Learner de view lexiner details, including custom profile fields. Filter by Teams, Created Date, Last Logn Date. Lammer Activity Seriet Learner and Learner
Reports grouped by Roles a tearning Path/Course Details tesson Details Quitz/Survey Answers		Lorner/Detail Select Learners to view learner details, including custom profile fields. Filter by Teams. Created Date, Last Learner and Learner is enrolled as well as the number of courses that have not bern attempted, are in progress, and have been completed. Courses with have been archived will not appear on this report. This is a summary report, so individual course names will not be presented. Scheduled Reports Image: Course Set Date Learner and
Reports grouped by Roles a *Learning Path/Course Details *Lesson Details Quit/Survey Answers *Course Summary	and Learners	Learner Destabl Select Learners to view learner details, including custom profile fields. Filter by Teams. Created Date. Last Learner and Learner and Learner is enrolled as well as the number of courses that have not been attempted, are in progress, and have been completed. Courses which have been archived will not spear on this report. This is a summary report, so individual course names will not be presented. Scheduled Reports Image: Scheduled Reports Image: Scheduled Reports

What you need to do:

1. Whitelist the New URL

Ensure <u>https://caiso.nogginguru.com/</u> and its subdomain are whitelisted to access the site and receive system notifications.

2. Update Bookmarks

Replace any old bookmarks or intranet links with the new URL.

3. Reset Your Password

On your first login after the upgrade, you will be prompted to update your password to meet the new security requirements.



To reset your password, complete the following steps:

Navigate to the LMS by clicking on this link:	
https://caiso.nogginguru.com/	Welcome to
Click "Login"	
	Login Don't have an account? Click to Create Your Account
Enter your username in the "Username" field. This	
will be your email address.	
Click "Forgot your password?"	
	Sign in with your username and password
	Username
	demo.test@accordIms.com
	Forgot your password?
	Sign in
Enter your username again in the provided field.	
i nis will be your email address.	
Click the " <i>Reset my password"</i> button.	
	Forgot your
	password?
	Enter your Username below and we will send a
	message to reset your password
	demo.test@accordIms.com
	Reset my password



You will receive a reset code in your email inbox.	
Enter the reset code in the <i>"Code"</i> field.	
Enter your new password in the "New Password" and "Enter New Password Again" fields. Note: new passwords must follow the password requirements listed above.	We have sent a password reset code by email to r***@n***. Enter it below to reset your password. Code
Click the <i>"Change Password"</i> button.	Enter New Password Again Change Password

Support and questions:

If you have any questions or encounter any issues, please contact the Customer Readiness team at <u>CustomerReadiness@caiso.com</u>.