

California ISO Readiness Notes

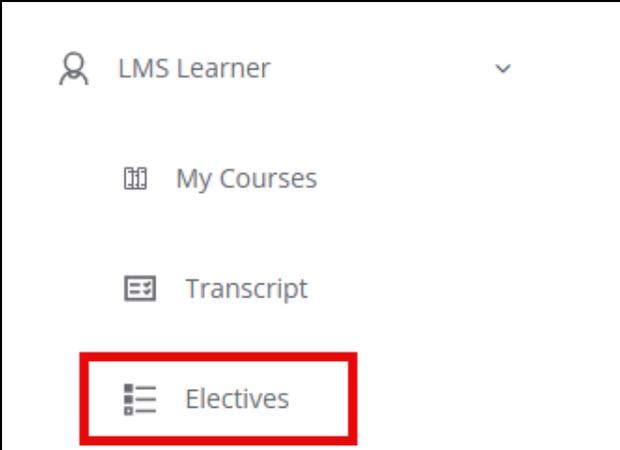
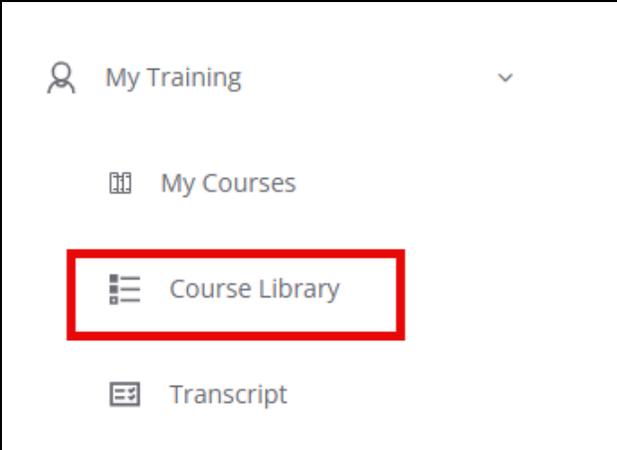
Title: Upgrade to the CAISO Onboarding Learning Management System (LMS)

Expected Production Date: Sunday, January 12, 2025

Contact: CustomerReadiness@caiso.com or submit a CIDI ticket

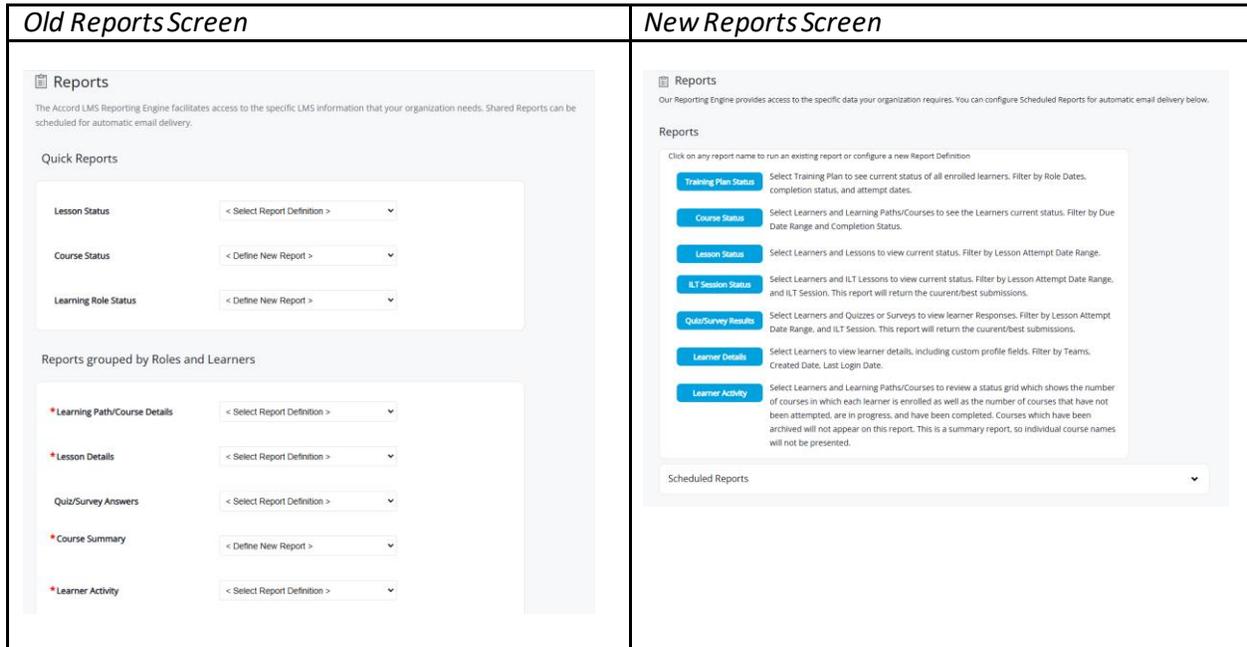
What's changing?

- **New URL/Domain Name**
 - **New URL:** <https://caiso.nogginguru.com/>
 - **Action Required:** Update your bookmarks or intranet links to the new URL.
 - The old URL will automatically redirect to the new one.
- **Enhanced Password Requirements**
 - Minimum of 8 characters
 - Must include:
 - At least one uppercase letter
 - At least one lowercase letter
 - At least one special character (e.g., !, #, \$, %, ^, &)
- **New Login Screens**
 - Updated and modernized 2-screen login experience (see screenshots of the new login screens below).
- **Renamed Tab**
 - The “Electives” tab will now be called “Course Library.”

| <i>Old Electives Tab</i> | <i>New Course Library Tab</i> |
|---|---|
|  <p>The screenshot shows the 'Old Electives Tab' interface. At the top, it says 'LMS Learner' with a dropdown arrow. Below that are three menu items: 'My Courses', 'Transcript', and 'Electives'. The 'Electives' item is highlighted with a red rectangular box.</p> |  <p>The screenshot shows the 'New Course Library Tab' interface. At the top, it says 'My Training' with a dropdown arrow. Below that are three menu items: 'My Courses', 'Course Library', and 'Transcript'. The 'Course Library' item is highlighted with a red rectangular box.</p> |

- **Revamped Reports Tab**

- All-new reports and features.
- Existing report definitions will be archived.
- Action Required for Report Admins: CAISO will host sessions to review the new reports and features.



What you need to do:

1. Whitelist the New URL

Ensure <https://caiso.nogginguru.com/> and its subdomain are whitelisted to access the site and receive system notifications.

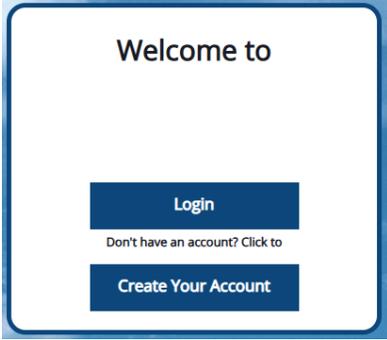
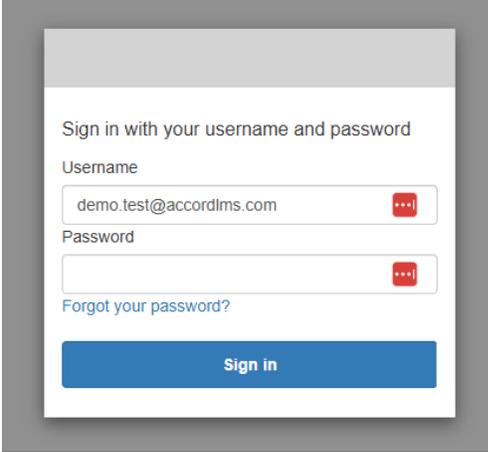
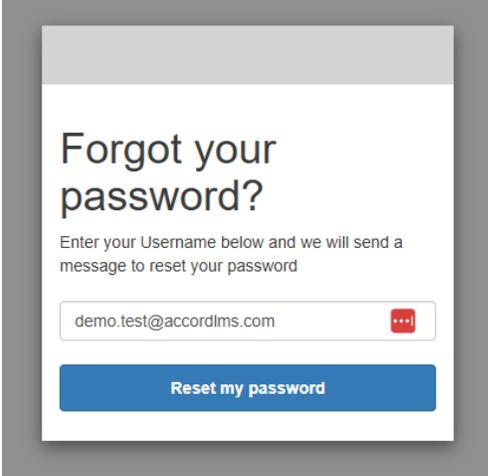
2. Update Bookmarks

Replace any old bookmarks or intranet links with the new URL.

3. Reset Your Password

On your first login after the upgrade, you will be prompted to update your password to meet the new security requirements.

To reset your password, complete the following steps:

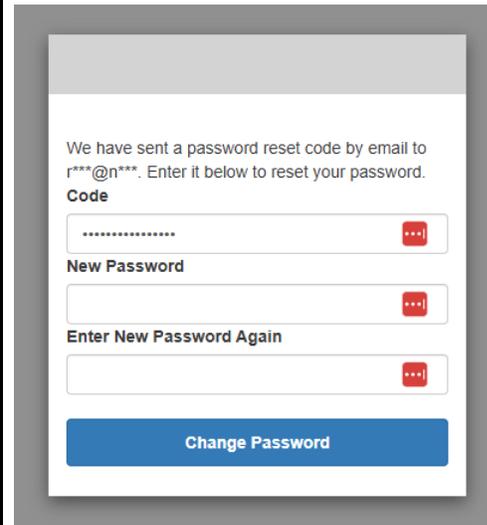
| | |
|---|--|
| <p>Navigate to the LMS by clicking on this link:</p> <p>https://caiso.nogginguru.com/</p> <p>Click “Login”</p> |  |
| <p>Enter your username in the “Username” field. This will be your email address.</p> <p>Click “Forgot your password?”</p> |  |
| <p>Enter your username again in the provided field. This will be your email address.</p> <p>Click the “Reset my password” button.</p> |  |

You will receive a reset code in your email inbox.

Enter the reset code in the **“Code”** field.

Enter your new password in the **“New Password”** and **“Enter New Password Again”** fields. *Note: new passwords must follow the password requirements listed above.*

Click the **“Change Password”** button.



The screenshot shows a web form for password reset. At the top, it says: "We have sent a password reset code by email to r***@n***. Enter it below to reset your password." Below this is a section titled "Code" with a text input field containing "*****" and a red "show/hide" icon. The next section is "New Password" with a text input field and a red "show/hide" icon. The final section is "Enter New Password Again" with another text input field and a red "show/hide" icon. At the bottom of the form is a blue button labeled "Change Password".

Support and questions:

If you have any questions or encounter any issues, please contact the Customer Readiness team at CustomerReadiness@caiso.com.