**Scheduling Coordinator**

**Learning Management System Registration Form**

SC Certification applicants are required to complete a series of training courses and a certification exam as part of the SC certification requirements.

Upon registration, your company’s representatives will be added to the ISO’s Learning Management System (LMS) and enrolled in a series of computer-based training (CBT) modules that must be completed as part of the SC certification process. Once all assigned CBTs have been completed in the LMS, applicants will need to submit a Customer Inquiry Dispute and Information (CIDI) ticket for completion verification. Once training has been validated, an exam will be assigned to individual participants for completion through the LMS. Applicants must receive a 100% score on the exam and should update a new comment on the CIDI ticket when the exam has been completed for exam validation.

If you have questions, please email [screquests@caiso.com](mailto:screquests@caiso.com) or submit a CIDI ticket.

The procedure for how to submit a CIDI Ticket can be found at: <http://www.caiso.com/Documents/How-to-Submit-Documentation-for-Applications-and-Ongoing-Obligations.pdf>

Video Training: <https://youtu.be/nTMi9dQIDZE>

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